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Ingenuity for life

Spare Part Services

Customer Services for Offshore Grid Access & Balance of Plant

Available and maintained spare parts for offshore wind farms

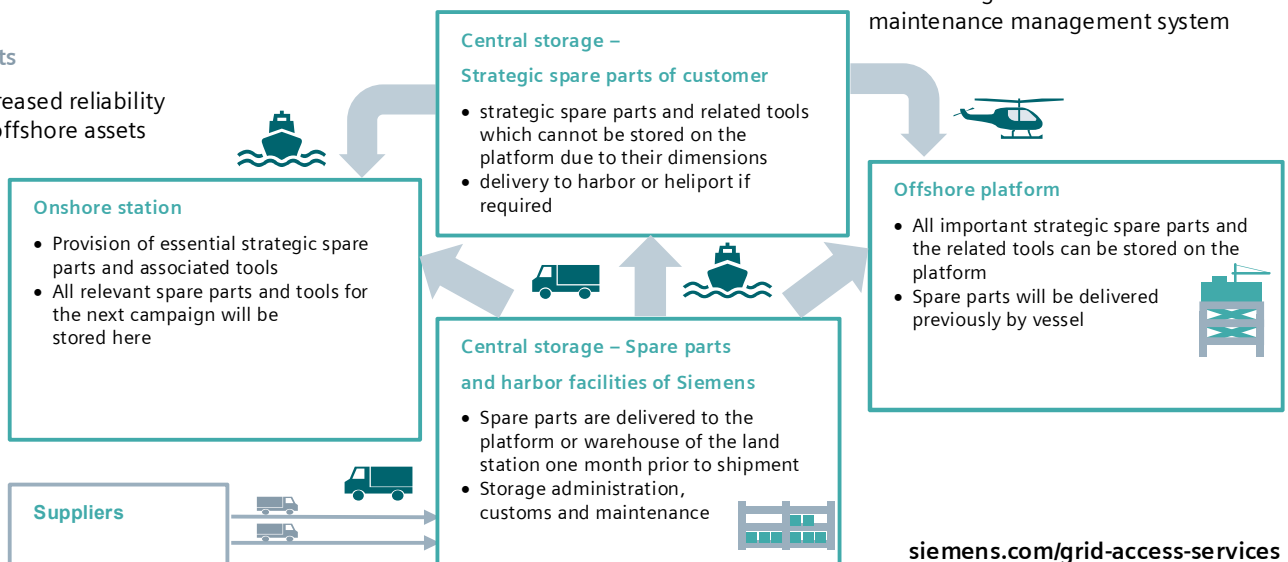
Spare parts service for offshore wind turbines and platforms faces difficult challenges, especially when the requested part is no longer available. Customer who let their spare parts professionally be managed by Siemens will benefit from years of know-how and international experience.

Scope of services

Siemens customer offshore services for grid access provide professional spare parts management for owners and operators of offshore wind farms. Siemens is responsible for the organization, management and logistics of (strategic) spare parts and obsolete parts.

Benefits

- Increased reliability of offshore assets



Strategic spare part service

- In-house specialists to screen various types of sub-systems
- Purchasing & delivering of identified spare parts
- 24/7 issuance after ordering spare parts and consumables
- Delivery & Transportation of oversized offshore spare parts by special logistic vessel

Spare part service and reliable material logistics

- In-house logistics handles any consumables, materials and waste fully compliant with Export Control and Customs
- Storage of spares and consumables at central hub
- Nearby storage of frequently used materials / equipment for foundations and OSS
- Data Management in centralized maintenance management system

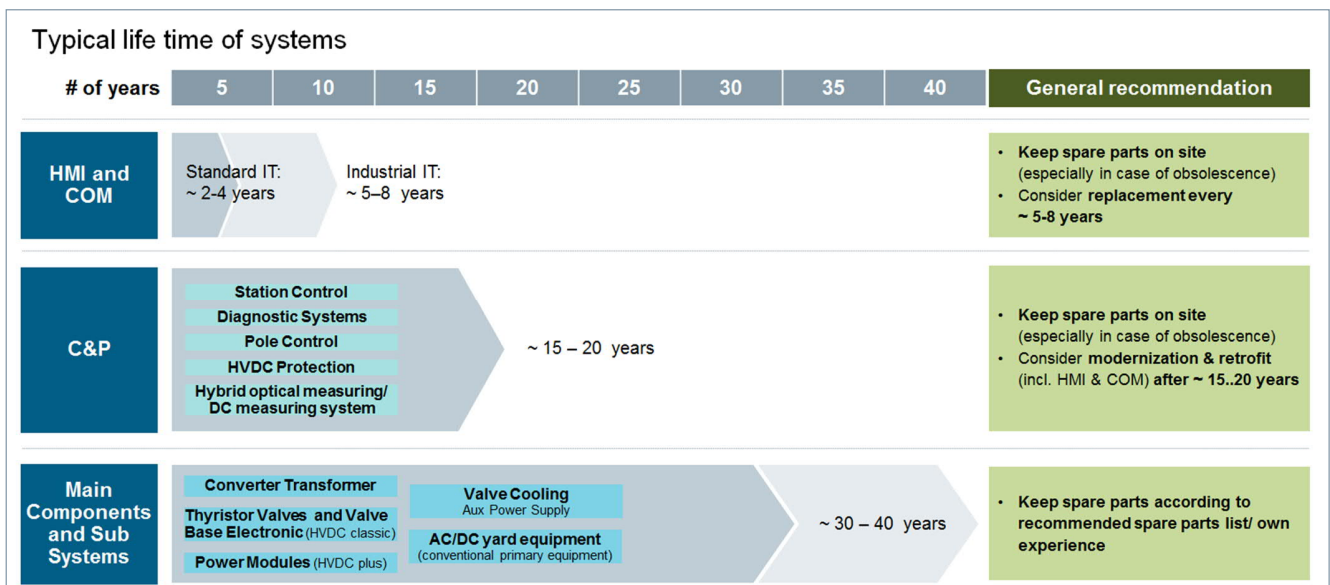
- Increased predictability of costs
- Less effort to interface management and coordination
- Avoidance of shortages due to missing spare parts
- Availability of well-maintained spare parts anytime and anywhere

Scope of services in detail

Spare parts for offshore assets

- Spare parts and component modules for all your offshore assets
- Consumables for your offshore assets

We offer you a 24/7 distribution of spare parts and consumables for your ongoing power generation



Obsolescence Management

Introduction

HVDC interconnectors are long-lasting investments with operational lifetimes of up to 30 to 40 years. The supply of spare parts over the long term is essential in order to ensure continuous operability.

Features

Siemens Customer Service offers easy obsolescence solutions to prevent obsolescence-downtime and interruptions in operation as well as non-essential costs.

Benefits

- Siemens Customer Service guarantees a spare part service also for obsolete parts
- Supply and organization of alternative spare parts for obsolete components
- For obsolete spare parts Siemens organizes an equivalent spare part
- If a spare part with the same function cannot be replaced directly, Siemens offers technical solutions or plans for modification

Scope of work / deliverable

- In cooperation with manufacturers, customers are informed about successors in advance
- Information will be sent promptly if follow-up products are no longer applicable 1 to 1
- Early information on discontinuation of Siemens products
- Spare parts availability is guaranteed for the entire lifetime of the system (contract period)

Get in touch with us!

Phone: +49 (40) 2889 2365

E-Mail: gridaccess.services.energy@siemens.com

Web: siemens.com/grid-access-services

Siemens
Lindenplatz 2
20099 Hamburg, Germany

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The information in this document contains general descriptions of the technical options available, which may not apply in all cases.

Siemens
Gas and Power
Service Power Transmission
Humboldtstr. 64
90459 Nuremberg
Germany



Customer Support Center
Phone: +49 (911) 433 78 78
E-Mail: support.energy@siemens.com

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