



**SIEMENS**

*Ingenuity for life*

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explore the  
PI Advantage  
Plus program



## Siemens PI Advantage+: Giving our customers a competitive advantage.

Siemens is constantly looking for innovative ways to make our customers more competitive by reducing their costs and providing solutions. Advantage+ takes this approach to the next level and illustrates how Siemens can be more than a vendor – we can be your Instrumentation Partner.



### What is Advantage+?

Advantage+ is a program designed to help take the unexpected out of daily business with Advantage+ Shipping, Stock and Support.

[usa.siemens.com/pi](http://usa.siemens.com/pi)



**Advantage+ Shipping:**

Includes three levels of service: Advantage+ Standard, Express and Priority Shipping.

**Advantage+ Standard Shipping:**

With Advantage+ Standard, Siemens Process Instrumentation will cover basic freight charges, duties and taxes. This program demonstrates how Siemens strives to give our customers an advantage with:

- This benefit will be extended to all Siemens Process Instrumentation customers as the standard.
- Reduced budget for inbound freight charges: shipping and handling will be paid by Siemens Process Instrumentation.
- Simplified purchasing process: no need to estimate and plan for additional shipping and handling fees.

**Advantage+ Express Shipping:**

With Advantage+ Express, your order will ship the quickest way possible from our dock to yours. As with Advantage+ Standard, Shipping taxes and duties are included.

**Advantage+ Priority Shipping:**

Advantage+ Priority includes priority order handling, processing and scheduling, which means you get to the front of the line when it matters most. Advantage+ Priority offers the fastest reliable delivery. We will not promise the impossible, but we will do everything in our power to exceed expectations.

**Advantage+ Stock:**

No one can afford downtime, whether it's from unforeseen damage or an unexpected mechanical failure – which is why Siemens developed Advantage+ Stock. When immediate delivery is required to maintain operations, rely on Siemens Advantage+ Stock. Siemens Process Instrumentation maintains inventory of instruments that measure flow, level, pressure, temperature and valve positioning.

**Advantage+ Support:**

Technical issues are not limited to a 9-5 schedule, and neither are we. You need help when things go wrong, no matter what time of day or night – and that's why Siemens offers 24/7 technical support. Our dedicated team of service engineers, technicians and professionals are on-call, on-site and on-line 24/7 delivering a comprehensive portfolio of services. With Advantage+ Support, requests are processed in the order they are received with an initial response time of two hours.

**Technical Support Hotline (24/7):**

Comprehensive support from a technical expert is available:  
 Online via Support Request: <http://support.industry.siemens.com>  
 Mobile via Siemens Industry Support App  
 Telephone: 1-800-333-7421  
 Field Service and Repair: 1-800-365-8766



Advantage+ Shipping			
Benefit	Standard	Express 5%	Priority 10%
"From our dock to yours"	4-6 days	1-3 days	1-3 days
Taxes and duties	✓	✓	✓
Domestic packaging	✓	✓	✓
Priority processing			✓
Priority scheduling			✓
Priority handling			✓
Advantage+ Stock			
Selection of valve positioners and pressure, temperature, level and flow instrumentation			
Advantage+ Support			
Comprehensive support: Online via Support Request: <a href="http://support.industry.siemens.com">http://support.industry.siemens.com</a> Mobile via Siemens Industry Support App Telephone: 1-800-333-7421			

1. Transit time only. Certain exclusions may apply.