Siemens PI Advantage+: Giving our customers a competitive advantage.

Siemens is constantly looking for innovative ways to make our customers more competitive by reducing their costs and providing solutions. Advantage+ takes this approach to the next level and illustrates how Siemens can be more than a vendor – we can be your Instrumentation Partner.

What is Advantage+?
Advantage+ is a program designed to help take the unexpected out of daily business with Advantage+ Shipping, Stock and Support.

usa.siemens.com/pi
**Advantage+ Shipping:**
Includes three levels of service: Advantage+ Standard, Express and Priority Shipping.

**Advantage+ Standard Shipping:**
With Advantage+ Standard, Siemens Process Instrumentation will cover basic freight charges, duties and taxes. This program demonstrates how Siemens strives to give our customers an advantage with:
- This benefit will be extended to all Siemens Process Instrumentation customers as the standard.
- Reduced budget for inbound freight charges: shipping and handling will be paid by Siemens Process Instrumentation.
- Simplified purchasing process: no need to estimate and plan for additional shipping and handling fees.

**Advantage+ Express Shipping:**
With Advantage+ Express, your order will ship the quickest way possible from our dock to yours. As with Advantage+ Standard, Shipping taxes and duties are included.

**Advantage+ Priority Shipping:**
Advantage+ Priority includes priority order handling, processing and scheduling, which means you get to the front of the line when it matters most. Advantage+ Priority offers the fastest reliable delivery. We will not promise the impossible, but we will do everything in our power to exceed expectations.

**Advantage+ Stock:**
No one can afford downtime, whether it’s from unforeseen damage or an unexpected mechanical failure – which is why Siemens developed Advantage+ Stock. When immediate delivery is required to maintain operations, rely on Siemens Advantage+ Stock. Siemens Process Instrumentation maintains inventory of instruments that measure flow, level, pressure, temperature and valve positioning.

**Advantage+ Support:**
Technical issues are not limited to a 9-5 schedule, and neither are we. You need help when things go wrong, no matter what time of day or night – and that’s why Siemens offers 24/7 technical support. Our dedicated team of service engineers, technicians and professionals are on-call, on-site and on-line 24/7 delivering a comprehensive portfolio of services. With Advantage+ Support, requests are processed in the order they are received with an initial response time of two hours.

**Technical Support Hotline (24/7):**
Comprehensive support from a technical expert is available:
- Online via Support Request: [http://support.industry.siemens.com](http://support.industry.siemens.com)
- Mobile via Siemens Industry Support App
- Telephone: 1-800-333-7421
- Field Service and Repair: 1-800-365-8766

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### Advantage+ Shipping

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Standard</th>
<th>Express 5%</th>
<th>Priority 10%</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;From our dock to yours!&quot;</td>
<td>4-6 days</td>
<td>1-3 days</td>
<td>1-3 days</td>
</tr>
<tr>
<td>Taxes and duties</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Domestic packaging</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Priority processing</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Priority scheduling</td>
<td></td>
<td></td>
<td>✓</td>
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<tr>
<td>Priority handling</td>
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<td>✓</td>
</tr>
</tbody>
</table>

### Advantage+ Stock

Selection of valve positioners and pressure, temperature, level and flow instrumentation

### Advantage+ Support

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1. Transit time only. Certain exclusions may apply.