



## GRIDSCALE X™ PREPAY

# Empower customers to manage utility costs and protect revenue

Utilities and customers benefit from the convenience and transparency of a secure, transparent, pre-payment solution. Prepaid metering benefits both utilities and consumers. It enables utilities to protect their revenue and customers to gain full control of energy costs and simplify the job of monitoring their budgets.

#### **Tariff Management – flexible and fast**

Customized rules and prices allow you to deliver maximal value by perfectly addressing the needs of specific target groups.

#### **Charging, rating, and usage control – real-time and accurate**

Customers are notified with alerts on energy consumption in near real-time improve usage awareness and to prevent surprises. To meet the lifestyle of your customers, recharging is available anytime, anywhere by a wide range of recharging options.

#### **Customer Care – convenient and economical**

Customers can manage accounts conveniently via the Web, tablets, or smartphones. Gridscale X Prepay also supports customer care as well as agents assisting customers.

#### **Loyalty Campaigns – differentiating and creative**

It takes more than just attractive tariffs to keep customers loyal. Gridscale X Prepay lets you quickly design and execute loyalty campaigns that offer your customers reward packages to differentiate your company from the competition.

More information:

[siemens.com/gridscale-x-prepay](http://siemens.com/gridscale-x-prepay)

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### How it works

**The key component of Gridscale X Prepay is the central wallet:**

- Used by the smart energy rater processing the consumption
- Base for all customer notifications "Recharged like an eWallet, source for micro payments for energy consumption"

## Benefits of Gridscale X Prepay

Unlock the full value of your AMI investment with a future proof solution that improves customer satisfaction and increases revenue protection. Gridscale X Prepay easily interacts with various types of head-end systems or by means of meter data management systems.

### Utility Benefit

The future proof solution takes advantage of smart meter technology. Many tasks can be managed in the back office improving operation efficiencies and cost.

- Revenue protection and cash optimization through prepay payments
- Reduce write-offs and bad debt risk due to flexible debt recover programs
- Remote connects/disconnects
- Support of flexible rate models, implemented quickly because they are not limited to the meters' capability
- Support of different recharging methods at Point-of-Sale outlets, bank transfer, mobile applications and the web

### Customer Benefits

The centralized solution provides customers easy access to account balance, refill and transaction history, and consumption graphs. Customers can stay informed with alerts via text messages or email.

- Better communication and information to customers
- Account management independence and awareness
- Easy access to account balance and usage details
- Multiple options to add funds to one or multiple accounts in-person or online
- Flexibility to manage costs and payments with roommates and payment options
- Convenient budget plan

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Improve customer convenience and awareness of consumption footprint



Greater insight into revenue protection



Fast and adaptable tariff management

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