



SIEMENS

Ingenuity for life

Legacy System Services

Life extension for obsolete SIMATIC PCS 7 versions until a planned modernization

As systems age, breakdown risk and the associated costs of maintenance increase. At the same time, the number of people with the required know-how to maintain and operate older systems diminishes. Managing the lifecycle of your plant's equipment becomes a significant challenge.

The development of newer technology and advances in functionality set new standards for efficient and economical operation that using outdated control systems cannot meet. Keeping your control system up to date is no exception. To make possible the necessary modernization measures, however, often is postponed due to the required investment budget and risk of downtime during the changeover.

Expert support and lasting protection for your investment

With Legacy System Services, you can bridge the time until a planned modernization. Our dedicated legacy support team provides technical assistance on obsolete SIMATIC PCS 7 V(x-2), including access to a selection of obsolete hardware and software components not available to the general market.

Our specialized experts take responsibility for all of your technical support needs, ensuring faster processing and simplified request coordination. Your maintenance and operations teams can be confident that system specialists will be continually available - ready to share their expertise and fill skill gaps.

Legacy System Support allows you to gain cost transparency into maintenance measures necessary to keep your plant producing at a similar economic level as before the control system became obsolete. You can operate or even extend an existing plant with obsolete system components confidently – allowing you the time to plan an appropriate modernization.

Legacy System Services are well-suited for users of SIMATIC PCS 7 V(x-2) in the manufacturing and process industries, as well as OEMs and system integrators.

Benefits of choosing Legacy System Services:

- Bridges the gap before a scheduled SIMATIC PCS7 process control technology upgrade
- Central coordination and faster processing of all required support activities
- Access to experts that allow in-house resources to focus on your core competencies
- Availability of obsolete system components
- Creates cost transparency with calculable risks for maintenance measures needed until a planned modernization.

System
Support

Product
Delivery

Legacy
System
Services

The core of this portfolio consists of access to selected components from the product range of obsolete versions of SIMATIC PCS 7, together with the contractually assured technical support.

System Support module

System Support gives you a contract-based assurance of technical support for SIMATIC PCS 7 V(x-2).

The agreement generally runs for three years, and may be extended depending on the SIMATIC PCS 7 product lifecycle.

To be optimally prepared to provide technical support, we need to be thoroughly familiar with your installed base.

Overview of what we offer:

- Contractually assured access to technical support for obsolete SIMATIC PCS 7 V(x-2) components.
- Specialized experts with the necessary technological know-how coordinate all your inquiries.
- System Support is an essential option for procuring selected components that have already been discontinued, via the Product Delivery module.



Product Delivery module

Product Delivery gives you access to defined, obsolete hardware and software components in the SIMATIC PCS 7 distributed control system.

The standard guarantee rules apply to these components. They are not subject to any maintenance processes, however. They retain all system properties from the active marketing phase. Likewise, no further adaptations to any new general external conditions (e.g. IT security requirements) are performed.

For contract customers, this opens up an attractive opportunity: you have the assurance of being able to continue running an existing plant for a set period using obsolete system components, and can even expand the plant as appropriate.

Overview of what we offer:

- Assured access to components for the product version SIMATIC PCS 7 V(x-2).
- Procurement using standard ordering processes and using known order numbers.
- This module is available only in combination with the System Support module.



Lifecycle System Services can be as easily ordered, just like any other standard product. The typical contract duration is for three years and can be extended depending on your SIMATIC PCS 7 product lifecycle.

To get started or to learn more about how Legacy System Services can help your plant and resources, contact us at 800.33.7421.

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