

AboveNEMA Motor Supplemental Warranty Policy

In order to provide the best support to our customers and demonstrate our commitment to the long term success of their AboveNEMA motors, the following warranty guidelines will take effect July 1, 2011. This guideline is to be used in conjunction with the applicable Siemens Industry, Inc. Standard Terms and Conditions.

- The new policy applies to all new quotes issued July 1st, 2011 and later.
- The policy is not retroactive for any existing quotes, orders or motors under warranty.
- Warranty Duration:
 - For all Norwood-built, AboveNEMA Motor Products (unless otherwise noted on a firm Siemens Proposal), the standard warranty duration is 24 months from date of shipment.
 - For all Norwood-built, AboveNEMA Motor Products sold in conjunction and packaged with other Siemens Industry Drive Technologies products (unless otherwise noted on a firm Siemens Proposal), the standard warranty duration is 30 months from date of shipment.
- Siemens will provide an additional 12 months of operational warranty as long as Siemens Field Service is contracted to perform periodic preventive maintenance on the motors during the storage period and prior to initial start-up. Initial Start Up must occur within 24 months of shipment for this 12 month extension to be available. Refer to the SIEMENS MotorCare Program for more details.
- Standard warranty includes all parts replacement costs.
- Standard warranty includes all labor and expenses directly associated with the specific warranty issue. This does not include in and out costs, expedite costs or overtime labor. Please refer to the Siemens Standard Terms and Conditions for additional information regarding Siemens warranty policy; inclusions, exclusions, remedies and Limitation of Liability which still apply.
- For parts being returned to the Siemens Norwood for repair, customer will only incur the cost of initial shipment back to Norwood. This is to ensure the most expedited shipping process. Parts shipping back to the customer site are the responsibility of Siemens. RMA is still required for all parts returns. A purchase order will not be required unless item is determined not to be under warranty during initial inspection upon receipt in Norwood. Motors being returned to Norwood under warranty will have shipping managed by Siemens in both directions.

- The warranties provided above are valid when the motors are properly stored and maintained in accordance with Siemens standards and procedures outlined in the Installation and Operation Manuals. The actions as outlined in the IOMs must be properly documented. Failure to follow those requirements and documentation procedures may result in the warranty being voided.
- It is understood by Siemens that the motors will be maintained in as-shipped condition by the purchaser or their customer. Any and all corrections that are required to restore the motors to as-shipped condition, shall be made at Purchaser's sole cost and expense. Siemens can supply, at an additional expense, a motor Preventative Maintenance Program to ensure as-shipped motor conditions.