Siveillance Mobile Access App

Data Privacy Notice

Protecting the security and privacy of your personal data is important to Siemens. Therefore, Siemens Switzerland Ltd., Building Technologies Division, Gubelstrasse 22, CH-6300 Zug (“Siemens”) operates Siveillance MobileAccess (“App”) in compliance with applicable laws on data protection and data security.

In the following, we provide information on the categories of data we collect, process, and use via the App, the purposes of the collection, processing and use, and the parties with which we may share such data, where applicable.

Personal data that you actively provide to us

Personal data that you actively provide to us within the App, i.e. information that you actively enter when registering for the App or creating a user account or when using contact and other forms offered within the App (for example, in order to contact Siemens with your enquiries and questions) will only be collected, processed and used for the following purposes:

- to offer the App’s services and functions and to administer your use of the App
- to verify your identity
- to answer and fulfill your specific requests
- as reasonably necessary to enforce our Terms of Use, to establish or preserve a legal claim or defense, to prevent fraud or other illegal activities, including attacks on Siemens’ information technology systems.

App permissions

The use of certain functions of the App may require you to provide certain App permissions. App permissions allow the App to access information stored on your device. If you make use of an IOS device, the App may ask for the permissions listed below. The data collected via such permissions and the purposes of the data collection are the following:

- Permission to access your user accounts: Via this permission the app collects information on your email address. This information is processed and used for the purpose of authorization to your assigned electronic locks and doors.
- Permission to access Bluetooth location data: Via this permission the app collects information on your coarse location. This information is needed to open the selected electronic lock.

You may manage the use of App permissions in the section "settings" of your operating system. Please note that the use of certain functions of the App may no longer be possible if you deactivate the respective App permission.

If you make use of an Android device, the App permissions used by this App, data collected via permissions and the purposes of the data collection are the following:

- Permission to access your user accounts: Via this permission the app collects information on your email address. This information is processed and used for the purpose of authorization to your assigned electronic locks and doors.
- Permission to access Bluetooth location data: Via this permission the app collects information on your coarse location. This information is needed to open the selected electronic lock.

Further information automatically collected via the App
We may collect, process and use technical information, usage data and device identifiers, such as your IP-address for the following purposes:

- to provide you with the App's functions and services (e.g. in order to allow you to access certain portion of the app, remember language settings and the like)
- to verify your identity
- as reasonably necessary to enforce our Terms of Use, to establish or preserve a legal claim or defense, to prevent fraud or other illegal activities, including attacks on Siemens’ information technology systems.

Siemens may store information on your interaction with the App in usage profiles for the purpose of analyzing your use of the App and allowing us to tailor the App to better match your interests. Usage profiles are created on pseudonymized basis only, i.e. Siemens does not link a usage profile to an individual user. You have the right to reject to the creation of usage profiles with future effect. In case you wish to exercise any of these rights or in case of data privacy-related questions or complaints, please send an email to web.sbt@siemens.com.

Recipients of your personal data

Siemens transfers a device specific ID to our partner BlueID GmbH for the purpose of generating access tokens for electronic locks of the company.

Siemens is entitled to replace aforesaid companies. If so, Siemens will inform you about the replacement and the new recipients of your data in due course. You are entitled to object aforesaid replacement within 14 days after you received the information. In this case, Siemens is entitled to terminate extraordinarily the contractual relationship with you. All mutual rights related to the replacement are excluded to the extent legally feasible.

In connection with the operation of the App and the services provided by way of the App, Siemens commissions service providers such as hosting or IT maintenance service providers. These service providers only act upon instructions by Siemens and are contractually bound to act in compliance with applicable data protection law.

These recipients may possibly be located in countries outside of the European Economic Area ("third countries"), in which applicable laws do not offer the same level of data protection as in your home country. In such cases, Siemens takes measures to ensure an adequate level of data protection by other means. For example, we share your personal data with Siemens subsidiaries in third countries only if they have implemented our Binding Corporate Rules ("BCR") for the protection of personal data. Further information about the Siemens BCR can be found here.

Questions and comments; changes

Under applicable law you may have the right to (i) access your personal data stored by Siemens and/or (ii) request the rectification, deletion or blocking of your personal data. In case you wish to exercise any of these rights or in case of data privacy related questions or complaints, please click here.

We may update this Privacy Notice from time to time. The date of the latest update is indicated at the top of this Privacy Notice.