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New Mindsphere app from Siemens supports Predictive Services for Drive Systems

- **Efficient and future-proof maintenance with Predictive Services for Drive Systems**
- **New Mindsphere Predictive Service Assistance app provides digital support for the service portfolio, while also offering transparency and streamlined ordering processes**
- **Predictive Services for Drive Systems for increased productivity and reduced downtimes for machines and plants**

With Predictive Services for Drive Systems, Siemens presents a standardized extension to the local service agreement at this year's SPS. This is based on the new Mindsphere Predictive Service Assistance app. It makes maintenance more efficient for Sinamics drive systems and/or Simotics motors in the low voltage range.

With the new service portfolio including Mindsphere app, Siemens is focusing on the operative demands of machine users, who are looking for full transparency for spare parts and servicing. Thanks to digital support via the Mindsphere app, Siemens can offer customers optimized service cycles, increased service efficiency, easy and streamlined documentation, plus full transparency for historical service activities.

Predictive Services for Drive Systems comprises a comprehensive service package where first a digitalization check is carried out and then the connection to Mindsphere is established. The Mindsphere Predictive Service Assistance app supports customers continuously by providing an overview of assets and service triggers, for example defined KPIs and operating hours based on predictive analytics. The app also offers transparency and detailed information for spare parts depending on the configuration of the drive system and for recommended and pending service work. In addition, it includes

an assistant for planning, implementing and documenting maintenance activities and offers an easy ordering function via the Siemens ServiceMall and the Global Service Platform (GSP).

With Predictive Services for Drive Systems, customers benefit from increased productivity and reduced downtimes for their machines and plants. With support from the associated Mindsphere app, they can also enjoy full transparency for spare parts and maintenance activities to reduce risk through simple weak-point analysis. In addition, the app makes maintenance more efficient and streamlines the ordering process.

With digital services, Siemens is supporting digital transformation all the way through from consulting to implementation. The company is therefore assisting customers on the path to digitalization – from strategic consulting for industrial digitalization through to solution consulting to improve productivity.



Transparency for spare parts and servicing as well as increased servicing efficiency based on predictive analytics.

This press release and a press picture are available at

<https://sie.ag/2Chqh6p>

For further information regarding Siemens at the SPS, please see

www.siemens.com/press/sps2019 and www.siemens.com/sps19

For further information regarding Predictive Services for Drive Systems, please see

www.siemens.com/drivesystemservices

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Siemens AG (Berlin and Munich) is a global technology powerhouse that has stood for engineering excellence, innovation, quality, reliability and internationality for more than 170 years. The company is active around the globe, focusing on the areas of electrification, automation and digitalization. One of the largest producers of energy-efficient, resource-saving technologies, Siemens is a leading supplier of efficient power generation and power transmission solutions and a pioneer in infrastructure solutions as well as automation, drive and software solutions for industry. With its publicly listed subsidiary Siemens Healthineers AG, the company is also a leading provider of medical imaging equipment – such as computed tomography and magnetic resonance imaging systems – and a leader in laboratory diagnostics as well as clinical IT. In fiscal 2018, which ended on September 30, 2018, Siemens generated revenue of €83.0 billion and net income of €6.1 billion. At the end of September 2018, the company had around 379,000 employees worldwide. Further information is available on the Internet at www.siemens.com.