

Report for software authorization/ license problem

Required information:

- Company name and sector
- Name (Mr/Mrs)
- Street, No
- Zip code area, City
- Country
- Electronic-mail address
- Telephone / Fax
- (-country /-area /-company /-extension /-fax)
- Accessibility:
(red/yellow floppy diskette and PG/PC available) Day:.....from.....to.....
- Order-Number of the Product e.g. "6ES7..."
- Product-Number (poss. in brackets) S79220-
- ID:KHE/ Lic. No. (obligatory!)
- (see your Certificate of License/ floppy disk/ USB stick/ CF-Card)
- Please enter your type of **Operating-System** and **file system** of the authorization drive:

Win 7	<input type="radio"/>	FAT 16	<input type="radio"/>
Win 8.1	<input type="radio"/>	FAT 32	<input type="radio"/>
Win 10 (64 Bit)	<input type="radio"/>	NTFS	<input type="radio"/>
		NTFS/2	<input type="radio"/>
- Please enter what type of **error** occurred:
 Crash HD / FD read error / HD formatted / Installation breakdown / Protection error
 Please briefly describe the steps which led to the loss of the authorization/ license:

