

SIDRIVE IQ Suite

Product Sheet and Specific Terms



With the SIDRIVE IQ Suite, you can conveniently access the relevant data from your motors and converters nearly anytime and anywhere. The cloud-based solutions for data analysis process the data collected, which then allows you to monitor and analyze the status and performance of your drive systems and derive a variety of optimization measures.

Prerequisites

General	A Siemens ID account is required to access the application. Any use of this account is subject to the terms and conditions which can be found under the following link https://new.siemens.com/global/en/general/terms-of-use.html
Hardware	This application is only compatible with data provided through a Drive System Connect Nano or Nano XT, Micro or Rack module, a SIMOTICS Connect 600 module or a SINAMICS Connect 500 module.
Web browser	An HTML5 capable internet browser is required. Latest versions of Google Chrome, Mozilla Firefox or Microsoft Edge are supported. Google Chrome is recommended. The preferred screen resolution is 1024x768 or higher. Mobile devices are supported using an HTML5 capable web browser.

Description

General	<p>This application provides for up to five users the following views of data obtained from your Assets:</p> <ul style="list-style-type: none"> • General overview: Statistics regarding the state of health, operating and efficiency • Chart overview: Graphical representation and curves of individual data points and reference values (e. g. time series) • Log view: Overview of historical events (e. g. status, alarms, faults) • Info view: Information about the Asset itself (e. g. type plate) and Siemens contact person <p>The content and scope of views may vary depending on which Asset type is connected.</p>
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Application permissions	<p>This application is operated in a data center in Germany (Frankfurt) and processes the following data:</p> <ul style="list-style-type: none"> • Time series data which includes the variables received from an Asset within defined continuous time cycles. • Asset configuration data which describes the Asset (e.g. Asset name, location). <p>This application performs the following activities which modify or amend Your Content in your SIDRIVE IQ Account on your behalf:</p> <ul style="list-style-type: none"> • Read and write access on your time series data: This application reads uploaded data from your data repository to evaluate and process certain information presented in different views within this application. This application writes time series data into your time series data repository to keep the processed values available on a long-term basis. • Read access on your Asset configuration data: Read access on your Asset configuration data is required in order to use all functionalities of this application.
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Pricing Model	
Payment Terms	The subscription fee for SIDRIVE IQ Suite is charged monthly in advance, starting with the onboarding of the Asset.
Subscription Term / Termination	Minimum Subscription Term for this application is 12 months. Following expiration of the preceding Subscription Term, the subscription automatically renews with a Subscription Term of one year until terminated by you or us for convenience at least three months in advance. The termination shall become effective at the end of the month. We inform you about a termination by sending a message to the email address provided to us. Your termination has to be addressed to sidrive-iq.industry@siemens.com .
Adaptation of Fees	We may change or add new fees (collectively referred to as “Fee Change”) due to and to the extent required to reflect: (i) changes in the quality or functionalities of the Service; (ii) material changes in market conditions; (iii) general increases in wages or other employment costs; and/or (iv) changes in procurement costs due to price changes made by our suppliers, in each case to the extent that the changes affect our provision of the agreed Service. We will notify you of any Fee Change at least 60 days in advance of the effective date of the Fee Change.

Specific Terms	
Your Obligations	During online monitoring, you shall ensure that nothing directly or indirectly impedes the state of the installation or the running of this application (e.g. removal of a connection cable, switching off any instruments or switching off the Asset itself).
User Restrictions	Please note restrictions that are based on the required hardware (e.g. Drive System Connect Nano, Micro or Rack module, a SIMOTICS Connect 600 module or a SINAMICS Connect 500 module) or the digital platform.

<p>Service Level Agreement</p>	<p>Siemens will use commercially reasonable efforts to make this application available as described with a Monthly Uptime Percentage for this application of at least 95% excluding downtime resulting directly or indirectly from any SLA Exclusions. Monthly Uptime Percentage means the percentage of a Service being available in average during a calendar month, based on our availability measurements. The respective Service is available if its user interface is accessible by login at the exit of the wide area network of the data center used by Siemens to provide the Service.</p> <p>SLA Exclusions mean unavailability, suspension or termination of the Services, or any other performance issues affecting the Services: (i) caused by factors outside of our reasonable control, including any force majeure event; (ii) that result from any actions or inactions of you or any Third Party; (iii) that result from your equipment, software or other technology and/or Third Party equipment, software or other technology (other than Third Party equipment within our direct control); (iv) that result from any planned maintenance, (v) arising from our suspension or termination of the Services in accordance with the Digital Services Agreement.</p>
<p>Data Use Rights</p>	<p>“Collected Data” means the following data collected by this application</p> <ul style="list-style-type: none"> ● Timeseries (e. g. current, voltage, temperature, speed, etc.) ● Parameterdump (status of each available value, e. g. firmware or hardware) ● Messages (e. g. alarms, faults, etc.) ● Files (e. g. MVtrace, historic, png pictures, etc.) ● Frequency Data (e. g. spectra) <p>The content and scope of the Collected Data may vary depending on which Asset type is connected.</p> <p>You acknowledge that Collected Data may include copies made by this application from certain parts of Your Content for use in accordance with this Product Sheet and Specific Terms.</p> <p>During and after Subscription Term, Siemens and its business partners may use Collected Data for Siemens’ internal purposes (e.g. development or improvement of products or services) and for providing services to you. The terms of such services will be agreed upon in a separate service agreement. On an aggregated basis with other data and in a form that does not identify you or your Users, Siemens shall own and be free to make Collected Data publicly available to you and others (e.g. for information and industry trends, benchmarking data). Use of Collected Data in accordance with this section will be at our risk.</p>
<p>Third Party Terms</p>	<p>This application contains Third Party services, including open source software, or software-related managed services, which are subject to additional or different terms, license rights, or require certain notices by their licensors, which we are obliged to pass on to you as your licensor and to which you agree to abide (“Third Party Terms”). The Third Party Terms for SIDRIVE IQ Suite are made available via the following web link: https://sidriveiq.siemens.com/manual/iqsuite/oss/IQSuite_ReadMeOSS.html</p>
<p>Changes to the Product Sheet and Specific Terms</p>	<p>We may update this document from time to time during a Subscription Term in order to reflect any changes agreed with or imposed by our subcontractors (including changes in open source software license terms) or when we introduce</p>

	new features, supplements, enhancements or capabilities (e.g. that were not previously included with the subscription, but added for no additional fee). Changes shall become binding upon release of a new version of this document on www.siemens.com/sidrive-iq-terms .
Support	Support may be contacted via phone: +49 (911) 895-7222. Hours of operation are Monday through Friday, 8:00 am to 5:00 pm CET (Germany, Nuremberg) – excluding national and local holidays. Support is available in English and German.

Export Control Regulations	
AL	AL = N
ECCN	ECCN = N
Section 12.2 of the Digital Services Agreement	Section 12.2 of the Digital Services Agreement is amended as follows: Your Obligations. You are obliged: (i) to deny and prevent access to Services from any location prohibited by or subject to sanctions or license requirements according to Export and Sanctions Laws; (ii) to continuously check any of your customers and any Users against applicable sanctioned party lists; (iii) not to grant access to the Services, including any Materials, or the Platform to any individual or entity designated on any of these lists; and (iv) to ensure that Your Content is not controlled under Export and Sanctions Laws, e.g. in the EU or Germany (AL = N) or in the U.S. (ECCN = N or EAR99, not controlled under ITAR (“ITAR” 22 CFR 120-130)).

Security Information	
General	In order to protect plants, systems, machines and networks against cyber threats, it is necessary that you implement and continuously maintain a holistic, state-of-the-art industrial security concept.
Secure communication	Data transmission will be done via HTTPS protocol from Asset to your SIDIRVE IQ Account.
Encryption standard	TLS 1.2 for communication between Asset and SIDRIVE IQ Account is used.

Definitions	
Asset	An Asset is the logical representation of a thing which can be a machine or an automation system with a single or multiple automation unit(s) e.g. PLC or even a factory site. Assets are defined using an Asset type.
General	All capitalized terms in this document shall have the meaning given to them in the Digital Services Agreement or in this Product Sheet and Specific Terms.