

To protect our collaborators, the installations and the environment, the return product must be free from residues and hazardous substances so inside as outside. Siemens checks before unpacking the product, if the decontamination statement is joined.

*** Thank you for affixing the completed and signed decontamination statement including the shipping documents in a transparent cover fixed outside of the packaging.

Customs Formalities: Please, do not remove Please, outside of the packaging

RMA or VSR Nr.:

Product Name:

Product Nr. or MLFB:

Serial Nr :

* Reason for returns (Product Problem description):

*Chemical / Medium Exposed to (please specific):

*This medium is :

Safely Toxic Combustible Corroding Water-endangering

** Cleaning Method / Product

used :

YES NO

*** I certify that the part(s) returned for repair/replacement are free of hazardous chemicals. Because of our examinations / cleaning, we confirm that there is no danger for person and environment**

Printed Name

Signature

Title

Company

Date

Tel Nr.

Email

Siemens Contact Partner (Department, Address, Tel Number & Email)

* These fields must be completed, so that Siemens knows how to handle the returned products.

** Must be mentioned if a cleaning has been done.

*** The certificate of decontamination should be sent with the product (supplied under two weeks at the latest). If it is not the case, the product will be sent back at your expense.