



## Is your fire alarm monitoring system supported by 3G cellular communications?

Avoid the risk of fire monitoring communication failures with an easy, cost-effective upgrade  
[usa.siemens.com/fireservices](http://usa.siemens.com/fireservices)

Many of today's fire alarm monitoring systems use a cellular connection, rather than old phone lines, to report emergencies and get you the help you need. But due to recent changes and upgrades to cellular technology platforms (e.g., 5G), the sun is setting on 3G cellular networks.

Siemens has been advised that on February 22, 2022, AT&T will discontinue its 3G cellular network and that Verizon will shut off its 3G network on December 31, 2022. If your fire alarm monitoring service relies on 3G cellular communication, your service is at risk.

In the event that the 3G cellular service that connects your fire alarm system to Siemens Central Monitoring Station is discontinued, your facility and occupants will no longer be protected by a fully monitored fire alarm system. If a fire were to occur after the 3G cellular service turns off, the fire alarm panel would not send an alarm to notify our Central Station to dispatch the fire department – you would receive a local alarm only.

### Upgrade today – before carriers discontinue older cellular networks

The good news is that there is an easy, cost-effective solution.

To help our fire monitoring customers served by 3G cellular communicators, Siemens offers LTE cellular and IP alarm communicator upgrade packages that are specifically designed for UL commercial fire alarm systems. This upgrade package does not require an entirely new fire alarm system. Typically, only a cellular communicator update is required to keep your system working with current network technology.

**Contact your Siemens representative today to begin the upgrade process.**

### Highlights

- Communicator-only upgrade for continuity
- Certified coverage footprint
- Superior antenna design technology
- High-security encryption
- Over-the-air firmware upgrades, performed remotely
- UL and NFPA 72 Fire Code compliant

### Legal Manufacturer

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