



Motor repair and express motor delivery

Motion Control

Ask about fixed repair pricing to eliminate quote lead time

Siemens is the exclusive authorized repair center for Siemens Servo and Spindle Motors, including WEISS Spindle Motors. As the original equipment manufacturer for your motors, we're the only provider who can guarantee that your repairs will be performed using factory drawings, factory testing procedures, and genuine Siemens parts. You can have confidence that your motor will be reconditioned to original specifications and provide you with extended life for maximum value from your investment. Factory Certified Testing and Repair Processes



Your benefits:

Centralized Locations

Siemens maintains two centrally located, fully equipped repair facilities in the United States. The center's technicians have the experience and resources required to successfully complete any or all parts of the repair process. And with our express motor delivery or rush repair programs, we can help get your system up and running again in less time and cost versus ordering a brand-new motor replacement.

Factory-Certified Testing and Repair Processes

Siemens repair centers guarantee the use of Siemens spare parts, Siemens certified repair and testing procedures, and factory-built test equipment.

Certified Technicians

When you call Siemens for repair service you can have the peace of mind that comes from partnering with the only company that is trained and certified to service your Siemens motors. Our repair technicians receive rigorous, mandatory training that ensures consistency and quality standards established by Siemens. Let our factory-certified repair technicians put their expertise to work for you.

Reduce Downtime

Siemens can help reduce your machine downtime by taking advantage of our express motor delivery, rush repair, or preventative maintenance options. All of our repair offerings will have your machine back in operations weeks sooner versus ordering a replacement motor

Competitive Pricing

Working with Siemens, you will receive the benefit of factory discounted pricing for all repair components. We pass these savings on to our customers to provide competitive repair prices - most of our listed repair prices are 70% lower than ordering a replacement motor.

Customer Care Center

Contact our Customer Care Center for support and an RMA at 1-800-333-7421 or online at cncparts.industry@siemens.com

Warranty

All Siemens components replaced during the repair are warrantied for 18 months from the date of service. This warranty excludes parts that have been damaged through misuse or normal wear and tear.

Did you know our test equipment is built, tested, and certified by Siemens?

This ensures that your motor repairs are performed with utmost precision using the latest in Siemens technology.



Standard Repair Service Available

Service available on all Servo and Spindle Motors 1FT6, 1FT7, 1FK6, 1FK7, 1PH6, 1PH7, 1PH8, and others!

Test & Advise Service

- For a nominal fee, Siemens offers full inspection and testing of defective motors.
- Upon request, Test & Advise services can be prioritized and performed as Rush for a nominal fee.
- Upon completion, Siemens provides an inspection report and a quotation for a repair.
- Siemens waives the Test & Advise fees if repair services are ordered.

Standard Repair

- For most break/fix events, Siemens recommends our standard repair program.
- Our repair services include all measures to quickly restore functionality of your motor.
- Average repair time of 4 days.
- Rush repair is available, upon request, for a nominal fee.
- No longer wait for a quote as Siemens has list repair pricing available for our most popular motor families.

Preventive Maintenance

- To avoid unplanned downtime, Siemens recommends preventive maintenance to extend equipment life and keep motors operating within factory specifications.
- Siemens preventive maintenance options help avoid unplanned shutdown and increase equipment uptime.
- Maintenance includes a full cleaning of the motor, plus exchanges of bearings and seals.

Expedited Repair Service Available^①

Express Motor Delivery

New and Improved Offering!

For emergency situations, where repair isn't an option, Siemens recommends our Express Motor Delivery program.

- Siemens can immediately replace your defective Servo motor through modifications to our local stock of new motors.^①
- Express exchange is available for many of our most popular 1FT6, 1FK7, and 1FT7 Servo motor types.
- Turnaround time for a new or newly modified motors between 1-2 days.
- Siemens recommends ordering a new spare replacement from our Express Motor Delivery program while your defective motor is sent in for repair!
- Contact our Industry Customer Care Center at 800-333-7421 for a complete list of available motors and pricing information.



^① Lead-time subject to component availability

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