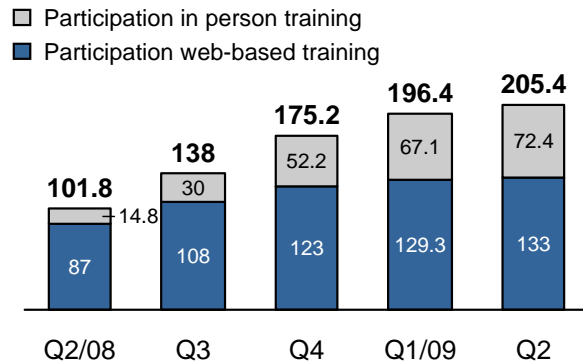


Compliance – Progress Report Q2 FY 2009

Prevent

Training

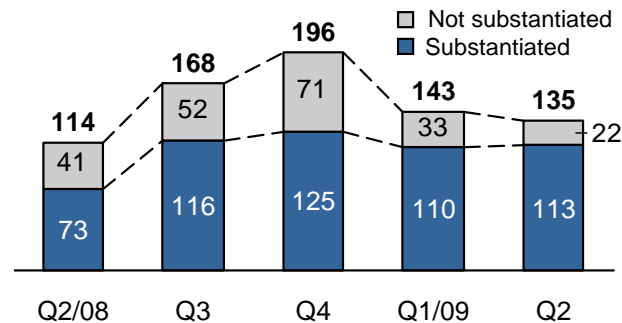


in thousands; cumulative

Detect

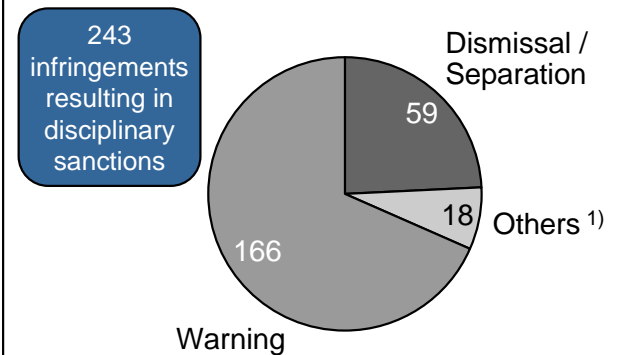
Helpdesk

"Tell Us" & Ombudsman



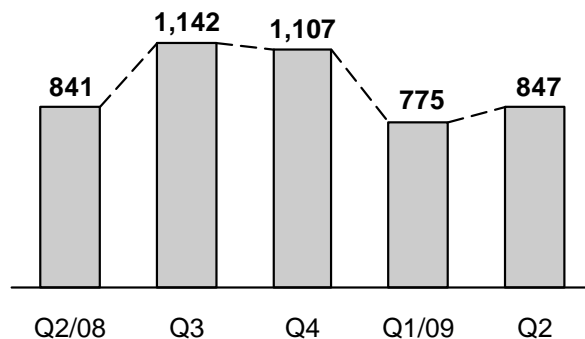
Respond

Disciplinary Sanctions



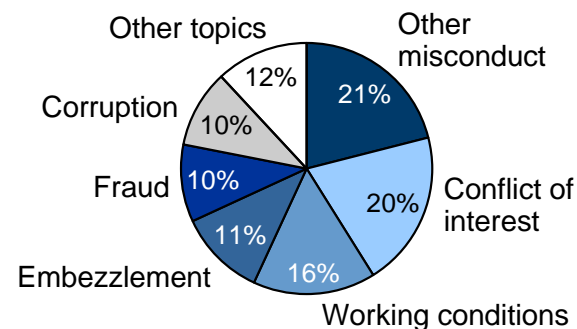
Helpdesk

"Ask Us"

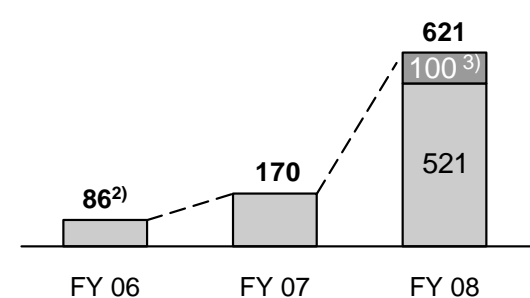


Helpdesk

Q2 topics "Tell Us"



Compliance Staff Worldwide



1) Forfeiture of variable payment elements, transfer to another position, suspension 2) Compliance only one area of responsibility

3) Including Implementation Management