

SIEMENS

March 27, 2020

Dear Valued Michigan Customer,

I hope this letter finds you well during these difficult and stressful times.

Siemens Intelligent Transportation Systems remains committed to all customers and will continue the work and services in the state of Michigan in a manner that puts the safety of our staff and all other people working on site as our top priority.

Governor Gretchen Whitmer has issued a shelter-in-place order for all Michigan residents in response to the COVID-19 and signed a "Stay Home, Stay Safe" Executive Order (EO 2020-21). The Governor's executive order consisted of asking people to stay home beginning at 12:01 am Tuesday March 24, 2020 with the exception for essential travel and services. Full information on the order can be located at the following address <https://www.michigan.gov/whitmer>.

Given Siemens assessment and understanding of the order, we consider our work to be a business and operation which employs critical infrastructure workers. We have implemented measures in order to comply with the conditions set forth in "5c" of the order and keep all personnel available to continue to support our customers essential services. Upon request we can provide you with further details regarding these measures. Furthermore, Siemens requests guidance and direction from you on how the local and state government have interpreted these orders and if you expect us to proceed in any other way outside of these orders please contact us immediately.

The health and safety of our employees is of utmost important to us. Therefore, we are asking that City/County/DOT representatives also comply with the Center for Disease Control (CDC) guidelines in order to ensure the safety for all people continuing to work.

Some significant business changes that have taken place as a result of this order and the majority of our office and field staff are currently working remotely (from home). We feel that this is a responsible action to slow the spread of this virus. Our services desk is still available as before.

At the same time, we respectfully reserve the right to refuse supporting certain activities that after proper evaluation we deem to be of high risk to the health and safety of Siemens employees/contractors and generally all people required to support such activity as things are evolving quickly. In that case, we would provide you with as much advance notice as is practicable in each situation and would of course still try to find alternative solutions.

Please feel free to reach out to your local Account Manager if you have additional concerns.

We look forward to your response and in the meantime, we will continue with any activities on-site unless we have received further guidance from you.

Thank you and stay safe.

Sincerely,
Siemens Mobility, Inc



Eric Gannaway