

#### ENTITY IN CHARGE OF MAINTENANCE (ECM)

# Siemens Mobility

## Maintenance Policy

As part of its organizational responsibility, the SMO CS management, acting as the Entity in Charge of Maintenance (ECM) for Siemens Mobility GmbH, establishes the following maintenance policy for rail vehicles and their components that are not excluded under Article 2(2) of Directive (EU) 2016/798:

**Safety-related requirements for the maintenance of rail vehicles and their components must be implemented at Siemens Mobility.**

#### Maintenance Policy of Siemens Mobility:

We offer our customers a unique portfolio of solutions allowing us to assure the safety of the technology as well as the safe state of running throughout the entire life cycle of vehicles. Therefore, we are bearing part of the responsibility for the safe, fast and comfortable arrival of passengers and freight at their destination. We are meeting this responsibility by consistently implementing our Maintenance Policy - combining long-term sustainable service concepts with our zero defects principle.

In doing so our strategy is focused on preventive and innovative maintenance dedicated to the following goals:

- Maintaining unrestricted the safe state of running of vehicles and components
- Maximum availability and reliability of vehicles and components

Guaranteeing the achievement of our goals is a comprehensive risk management, allowing us to identify and to eliminate risks of technical, operational or organizational nature in good time.

Our organization is clearly structured, and every employee is aware of their responsibility for the safe state of running of vehicles and components.

Our maintenance system is an integral part of the management of Mobility and is divided into several key aspects.

The management shall ensure the development and implementation of the maintenance system as well as its continuous improvement process. Bearing the overall responsibility for the maintenance, consistent adherence to safety relevant, qualitative and process related requirements has to be permanently ensured by suitable methods of surveillance and monitoring.

The portfolio of the maintenance development, besides creation and continuation of maintenance programs based on operational experience and correspondent analyses, comprises of compliance with standards and legal requirements as well as the requirements of interoperability.

Within the scope of the fleet maintenance management is the planning and timely disposition of vehicles for maintenance, to selected and competent maintenance service providers.

The maintenance itself is carried out at workshops operated by us or our service partners, optimally equipped and staffed with suitably trained and competent employees. Here, all aspects of environment, health and safety are analyzed, and the resulting requirements are implemented mandatorily.

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