

Price sheet

CERTAS video

Remote monitoring for access control

One-off

Activation fee for one camera	CHF 250.00
For each additional camera (max. 4 cameras per access point)	CHF 50.00

- Entry of basic technical data (creation in Certas system, technical configuration)
- Customer visit and consultation
- Creation of file for processing, recording of procedures (instructions)
- Quality control (according to check list)
- Provision of technical infrastructure (24/7 receipt)
- Transmission test and function check by technical service (activation service)

Selection of monthly subscriptions: 255 working days (Mon-Fri) per year

- 4 minutes processing time for each check
- CHF 130.00 per hour (valid hourly rate, based on time spent)
- Receipt of opening request
- Identification of person according to stored reference list from customer
- Remote opening, accompaniment of person to the security zone

CERTAS video access control with two (2) checks per working day	CHF 368.00
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CERTAS video access control with four (4) checks per working day	CHF 737.00
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Supported video surveillance solutions

CERTAS video Cloud

Connection of your camera system to our alarm receiving centre. If you want to control doors or other access control solutions, you will need an I/O module. Video recordings are stored in the cloud. Additional technical specifications can be found in the compatibility list for video surveillance systems.

CERTAS video VMS

This subscription is compatible with various video management systems (VMS).

A VPN connection or fixed IP address is sometimes required.

The technical specifications can be found in the compatibility list for video surveillance systems.

One-off additional charges apply to the Milestone and Siemens Siveillance systems.

▪ Milestone XProtect planning by a system specialist: one-off charge	CHF	350.00
▪ Milestone XProtect configuration by a system specialist: one-off charge	CHF	190.00/h
▪ Milestone XProtect connection fee per camera: one-off charge	CHF	82.00

Option of managed or unmanaged VPN:

▪ Managed VPN		
▪ Fortigate firewall from Swisscom ¹ : one-off charge	CHF	900.00
▪ Configuration by Swisscom (Fortigate or customer's own firewall): one-off charge	CHF	1.000.00
▪ Swisscom Fortigate VPN connection (maintenance and support for 1 year): monthly fee	CHF	40.00
▪ Unmanaged VPN		
▪ Configuration by Swisscom (Fortigate or customer's own firewall): one-off charge	CHF	1.000.00
▪ VPN connection (connection to video management system): monthly fee	CHF	26.00

File for access control

During a customer visit, we will adjust the access concept with you and check who will be called up and when. Once we have these details and the technical conditions are fulfilled, we can guarantee our services after around two weeks and put CERTAS video into operation. We need the following information from you:

- Definition of the process for access control and the procedure in the event of denied access
- Definition of the means of communication (intercom system, landline telephone, mobile telephone, etc.)
- Determination of persons with authorised access with photos and their code numbers or code words
- Compilation of an access schedule
- Procedure in the case of technical malfunctions
- Definition of the time for the transmission test (technical) and function check (operational)
- Definition of the time to start operating

Systems/hardware

The preceding video monitoring systems have been checked at Certas and are in use. The hardware is explicitly not a part of Certas AG's services. Depending on the configuration, a different bandwidth (MB/second) will be required. Please contact an electrician of your choice for the procurement, configuration and any maintenance of the systems. You can find the list of our trained partners at <https://certas.ch/en/installation-partners>.

If your video monitoring system is not listed, please contact our Sales department.

We will be happy to check whether a connection is possible.

¹ The contract is concluded directly between the customer and Swisscom. The firewall must support IPsec protocol for VPN connections. The Swisscom offer template has been included.

Handover of video recordings to law enforcement authorities

Certas does not forward video and audio recordings to the law enforcement authorities or the police unless there is a written application/disposition with reference to an ongoing complaint or a court order.

Storage of video and audio recordings

The operation of video surveillance must be in accordance with the law. Therefore, video recordings are generally not archived. For certain solutions, different storage values are possible according to the agreement with the customer (default value: 3 days). There is the following exception: In the case of verified alarms, depending on the system solution, the video recordings may be stored for up to 3 months (as evidence for criminal charges and/or ongoing proceedings).

Storage of reference images of persons

The reference images for access control are stored by us for up to 2 years for the purpose of mandatory storage and for cases relevant under criminal law after the respective company employee has left or after the contract has been terminated. Current encryption methods as well as technical and organizational measures are used so that unauthorized access can be ruled out.

Recommendation regarding video monitoring systems

In order to achieve optimum quality of the images, we recommend that your electrician checks the video monitoring recordings and the respective image quality (such as 1080 pixels = max. 1.08 m capture area) at night, with a cloudy sky, disturbing light sources (sunlight, etc.) or in rooms without any or with only little residual light. We also recommend that the guidelines of the standard EN 62676-4 Video Monitoring Systems for Security Applications are taken into consideration.

Note on the scope of services

Certas AG is not responsible for the transmission and receipt of video sequences and/or image sequences in the area of alarm verification and remote opening. The responsibility remains entirely with the client or its service provider (such as electrician/operator). Accordingly, we do not actively check for error-free reception. Of course, we proceed according to instructions for malfunctions if Certas, independently of this, identifies a malfunction when receiving video recordings.

Note on settlement

Additional access controls which are not covered by the subscription will be charged subsequently at the end of the year.

Terms and Conditions of Business

- All prices in CHF, excluding VAT.
- Services are payable within 30 days.
- The monthly subscription fees are invoiced on an advance payment basis, each half-year.
- This quotation is valid for 60 days from the date on which it was created.

Enclosures

- General Terms and Conditions of Contract of Certas AG (version dated 01/01/2025).
- Product folder CERTAS video access control.
- Activation application CERTAS video.
- Technical information/compatibility list.
- Offer templates from Swisscom for Virtual Private Network (VPN) connection.