SIEMENS
Ingenuity for life

Datacenter Clarity LC integrates with HPE Service

Overview

Datacenter Clarity LC™* is a complete data center infrastructure management (DCIM) solution that offers a holistic, real-time view of data center maintenance and operations. It provides a comprehensive set of management tools that include:

- Fully integrated 3-D representation.
- Real-time alarms and dashboards.
- Change and connection management.
- Real-time KPI monitoring.

Datacenter Clarity LC is also seamlessly compatible with the IT Service Management (ITSM) HPE Service Manager.

While ITSM solutions allow for some standardization of IT services, they have certain limitations. The highly dynamic nature of data centers means underlying infrastructures must be flexible if they are to effectively support IT departments. ITSM solutions alone don't provide a window into many key important performance metrics that are affected when changes occur in other places. Without a complete overview, you end up managing sensitive data lifecycles with limited, fragmented input. The lack of centralized information leads to inconsistencies in processes and overinvestment in inefficient operational control factors—and this can have a substantial impact on your company's bottom line.

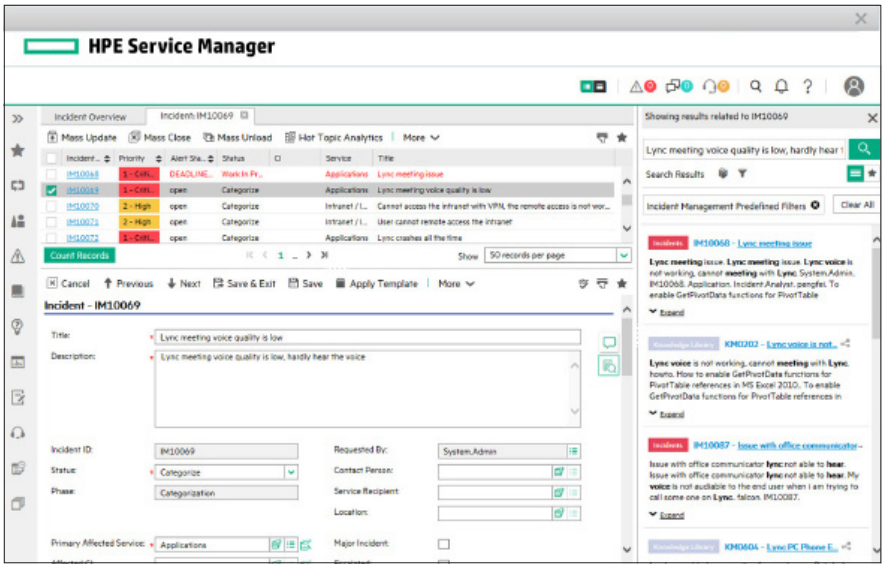
Fortunately, Datacenter Clarity LC is on hand to bring all that information together, bridging the gaps between the operations in the IT department and the performance of the data center.

Integrating Datacenter Clarity LC with HPE Service Manager brings great value to your business

Integrating Datacenter Clarity LC with HPE Service Manager enables your enterprise to have the organizational benefits of an ITSM alongside a centralized hub of precise, real-time data from your IT department, data facility, and any other assets.

Leverage Datacenter Clarity LC alongside your IT Service Management tools to bring a new level of insight into both the daily operations and performance of your data center.

* Datacenter Clarity LC™ is a trademark owned and licensed by Maya Heat Transfer Technologies Ltd.



Pictured at left: Datacenter Clarity LC open infrastructure change management capability.

Integrated features

Infrastructure workflow and change management

The Datacenter Clarity LC workflow manager and HPE Service Manager work together by consistently sharing attributes like ticket number, status, description, and location.

Capacity management

Both high-level and device-level dashboards and other capacity management tools allow key players in the IT department to access critical information in support of their daily struggle to optimize services.

Asset management

Datacenter Clarity LC uses 3-D asset management to enable organizations to predict and analyze any impact of infrastructure changes and to track and troubleshoot issues. In conjunction with HPE Service Manager, it allows operational teams to collaborate with one another in order to prevent under- and over-provisioning of the underlying IT and facility infrastructure. In a world of virtualization, tight collaboration and reliability between infrastructure capacity and IT departments is essential.

Highlights

- **Provide information directly to key players:** Centralized source of information eliminates process inconsistency and elevates transparency.
- **Adapt to change:** Service providers can accurately measure and analyze the impact of their operations, which enables continuous adaptation and process improvement.
- **Improve the bottom line:** Complete visibility of processes and any potential impacts in other areas increases agility and brings significant value to IT teams.

Siemens Industry, Inc.
Building Technologies division
1000 Deerfield Parkway
Buffalo Grove, IL 60089
Tel.: (847) 215-1000
Fax: (847) 215-1093