



SERVICES FOR AC AND DC CHARGERS

StartUp Services

usa.siemens.com/emobility

Sit back and relax, we have this covered.

Your EV charging project should be a smooth one, which is why we offer AC and DC StartUp services. Let us help you get your chargers commissioned and connected to our Siemens cloud-based platform. A dedicated representative will remotely coordinate a site readiness evaluation with the installer to ensure the site is ready for onsite startup support and all needed network connection requirements are set up prior to the visit. They will schedule the onsite appointment after the site evaluation form is returned to align with the startup requirement of the end user. Once the startup is scheduled, our team of EV experts will also be available to answer questions from the installer about the chargers and their respective accessories if needed.

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With our StartUp services added to your project, you will recognize benefits like:

- One company providing startup and configuration of the AC and DC chargers
- Ensuring the chargers are wired correctly
- Setup and connection to the cloud through Wi-Fi, cellular or Ethernet (if applicable)
- Setup of any Parent / Child networks (AC only)
- Minimize initial charger downtime
- Ensure interoperability
- Quick analysis of power related issues
- Onsite review of the AC and DC chargers features with the end user

Don't let other companies charge you more with hidden fees! With our services you get fair and predictable pricing that includes all travel and living costs.

Our StartUp services include:

- All travel and living costs included in price
- Configuration and connection of the chargers to the cloud
- Dedicated project engineer to work with the end user
- Remote site evaluation review to ensure everything is setup and ready to go
- Basic onsite AC and DC charger review during startup
- A personalized experience to ensure a stress-free commissioning of chargers

Catalog numbers

Description	Catalog Number
StartUp services for up to 4 AC Chargers	US2:ACSTARTUP4
StartUp services for up to 10 AC Chargers	US2:ACSTARTUP10
StartUp services for 1 charger + 4 dispensers	US2:DCSTARTUP
StartUp services for 4 chargers + 4 dispensers	US2:DCSTARTUP4

General terms of service

All site visits are scheduled during normal business hours. No weekend or holiday work is included. Three-week lead time is required to schedule any onsite visits. This service does not include any installation or termination of communication and electrical wiring or troubleshooting electrical power equipment. Cancellation one week prior to visit may incur a rebooking fee.

In certain remote locations, additional fees may apply. Only available in the United States of America.

Legal Manufacturer

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service.

Article No. SIE-B40050-00-4AUS
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