

Policy Statement on Quality Management

Quality is an essential part of the Siemens brand as well as its products and solutions. Our vision for quality is: "Siemens stands for world-class quality"

This is implemented with the 5 key principles of Siemens Quality North Star:

- Customer and business focus in all we do;
- Personal commitment to quality in everything we do – do the right thing;
- Check and test early to learn fast;
- Real time data and openness;
- Prevention, risk management, and systematic improvement.

This enables that:

- Quality competence for everybody;
- Quality manager valued as a business team member.

For us is the Siemens quality "what quality is, the customer determines", the starting point for understanding and exceeding the expectations of the customer. This is initiated by management and applies to all employees. Quality is integrated into products and processes from the very start and is measurable and transparent.

Quality is continuously improving and every employee has the obligation to raise and escalate any issue that has the potential of a negative impact on our customers or Siemens.

The loyalty of our customers is the effect and result of the quality realized by Siemens through the competence, motivation, awareness and responsibility of its employees.

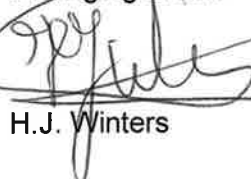
By doing this, we are committing ourselves to the international values of Siemens:

Responsible: 'Committed to ethical and responsible actions.'
Excellent: 'Achieving high performance and excellent results.'
Innovative: 'Being innovative to create sustainable value.'

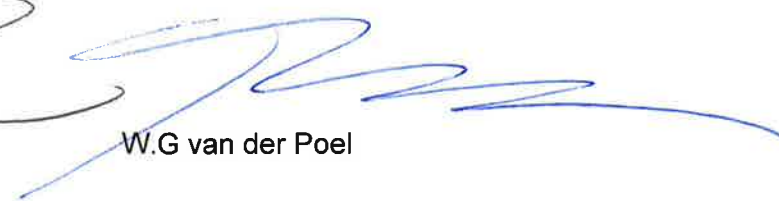
The global Siemens policy and strategy is supported by the integrated quality, health, safety and environment management system (MISSION) conform ISO9001, ISO14001, CO₂ conscious, OHSAS18001, SCC**/P, the annual management review, internal and external audits & assessments.

The Board of Management subscribes the importance of this declaration for the organisation and states certain that decisions are made in agreement with this policy.

Managing Board



H.J. Winters



W.G. van der Poel

Siemens Nederland N.V.
Managing Board: Hans J. Winters (chairman) and
W. Godert van der Poel.

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