



Siemens Technical Bulletin STAB14-0087

Recent Fault Found on Gemini2 Units Running GVP Applications

21st March 2014

Product: *Gemini2***Modifications Req:** *No***Retrospective Action Req:** *No***Priority of Change:** *Information Only*

- ✓ Introduction
- ✓ Scope
- ✓ Procedure
- ✓ Related documents

Introduction

This Bulletin is notification of a issue which has been found on some Gemini 2 units running GVP applications (such as UTMCI OTU or Elektra VMS signs).

Scope

Gemini2 units running GVP applications.

Procedure

Recently a number of Gemini 2 units running UTMCI OTU or Elektra applications were found to fail immediately on power up.

The units failed on switch on with one of the following symptoms:

1. No handset comms through either the serial or Ethernet ports
2. WD LED on and Sys LED pulsing dimly and very slowly

The root cause of this failure was related to a component issue and subsequent action has been taken and modifications made to all units currently in manufacture.

However if you have a unit which is displaying these symptoms and you are unable to communicate to it via the handset then please return it to Poole for repair immediately.

Related documents

n/a

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