

SIEMENS

Ingenuity for life

Heat Energy Services Data Management Support

www.siemens.co.uk/heatenergyservices

Siemens: trusted partner for innovative safe and compliant solutions

Siemens has years of experience and understanding of the intrinsic value of data processing and analysis, and we pride ourselves on sharing this knowledge with our customers.

We are in the midst of a data revolution where maximising the value of data sees innovative ideas become reality. Siemens Data Management team has expert understanding of the value of heat data and operates seamless and robust processes to support reliability of downstream pay-as-you-go and credit billing processes. Our processes, combined with our cloud technology platforms and open protocol AMR solutions, allow us to deliver market-leading solutions that provide maximum flexibility to the customer.

Service Offering

We understand that customer choice of credit billing service is of primary importance, but we also recognise this creates complexities around metering

and data collection platforms. That is why we offer a tailored service delivered by our dedicated Data Management team.

The team actively monitors and manages the relevant systems on behalf of the client, providing certainty that all data and customer information is handled to certifiable standards, whether the system is Siemens, or third party supplied. The team works with clients to implement robust SLAs; ensuring a positive customer journey is supported by measurable and mutually agreed KPIs.

Siemens' solution is designed to operate alongside a third-party billing company or ESCO, that has the desire to outsource its data management services. We can also introduce a billing partner with significant market experience where necessary.

Third Party Adoption

We operate a formal adoption process



to demonstrate that systems have undergone the appropriate quality standards and certification, assuring both the client and Siemens they can operate with confidence.

Distributed Energy Systems

Whilst our dedicated team has a focus on heat, much broader experience exists within Siemens, and that allows Siemens Managed Services the ability to offer complementary systems and broader service offerings.

“Siemens leads with the highest quality data provision and analysis with customer service as its top priority”