



## SMART SERVICES

# Smart Fire Sprinkler Service

### Stay ahead of sprinkler system challenges

Fire and life safety systems are critical to keeping occupants and properties as safe as possible. Building owners must meet local code requirements while ensuring systems are continuously optimized to perform properly during a critical life safety event. Periodic manual inspections ensure operating conditions at the time of inspection while continuous underlying issues such as hidden system leaks, pumps and compressors short cycling, and dangerous pipe temperatures linger unnoticed and even worse can lead to equipment failure and system downtime putting buildings and occupants at risk.

Siemens Smart Fire Sprinkler Services leverages digital technology for continuous system monitoring to help proactively identify issues and support resolution before they escalate and cause potential costly emergency repairs, property damage and disrupted business operations. The result is maximized system uptime, increased equipment life and reliability, and improved staff efficiency. Our cloud-based services leverage near real time data and analytics designed to proactively detect issues so they can be addressed before they escalate and cause potential costly emergency repairs, property damage, and business disruptions.

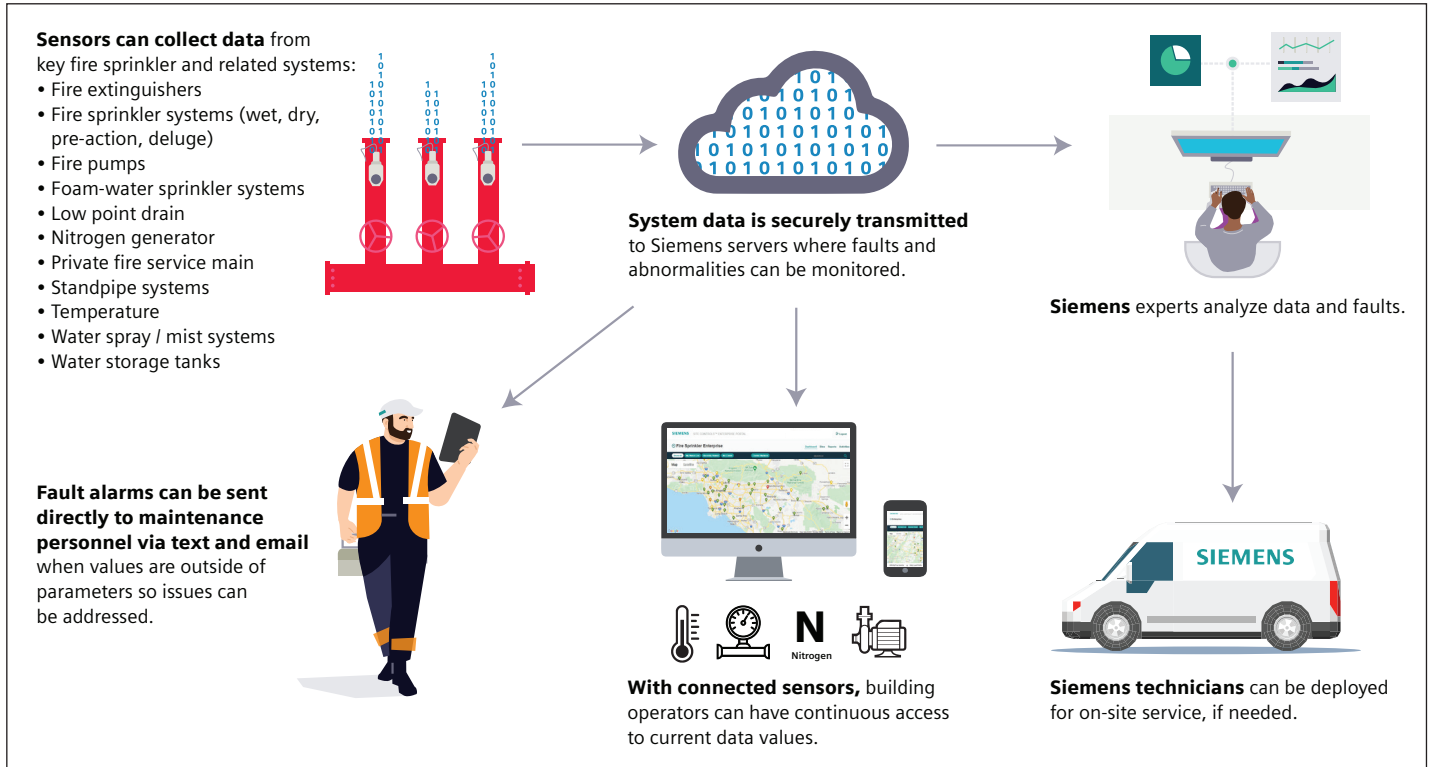
### A solution – online and on-site

By leveraging intelligent sensors and cloud based technology, Siemens Smart Fire Sprinkler Service is capable of continuously monitoring and collecting data such as temperature, pressure, and equipment operation. When there is a fault or an abnormal condition, an automated text and/or e-mail notification is simultaneously sent to building staff and to the Siemens Digital Service Center (DSC).

The DSC can triage, validate, and prioritize the events and contact the customer with targeted maintenance instructions. If on-site services are required, a local Siemens technician can be dispatched upon customer approval.

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## How Smart Fire Sprinkler Service Works



### Complete access and insights

Through the utilization of the Siemens Site Controls web portal, you can have 24x7 visibility to your fire sprinkler systems to view system performance information – including live, historical, and trending data.

Download reports to help you...

- Meet local requirements
- View current sprinkler equipment status
- Identify issues within your sprinkler system

### Siemens Service Advantage

Trust Siemens for expert service that helps you achieve optimal results for the life of your facility.

- North American Digital Service Center (DSC) brings together 130 digital technology experts
- Fully redundant US-based, UL-Listed, 24x7 availability monitoring service
- Strong industry participation in fire protection research and code development committees
- More than 3,100 service employees at 100+ offices across North America

For more information, visit [usa.siemens.com/firesprinkler](https://usa.siemens.com/firesprinkler)

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