

Frequently Asked Questions

Extended Warranty for RUGGEDCOM

Q. Which products are covered in this warranty?

A. Most RUGGEDCOM wireline products are covered, except for media converters (RMCs), unmanaged switches (i800 series), accessories (power supplies, cables, connectors, antennas, SFPs etc.) and military products. The complete list of products covered under this warranty is available in the next page

Q. Where can I find the complete terms of the extended warranty?

A. You can find the complete terms of our standard and extended warranties [here](#)

Q. How can I opt for this offer?

A. Choose the option T10 in the RUGGEDCOM Selector at the time of placing your order for the eligible RUGGEDCOM product(s)

Q. Is the 10-year warranty applicable on standalone modules?

A. No. Only modules configured as a part of the eligible products are covered in this warranty

Q. Are SFP transceivers configured as part of the product also covered under this warranty?

A. No

Q. Can I buy extended warranty separately for products already ordered?

A. No. currently this offer can only be applied at the time of ordering new products. Extended warranty can't be ordered for any new or existing products

Q. How are shipping costs handled? Does the customer pay inbound/outbound, or does Siemens?

A. There is no change in the way shipping costs are currently handled. Please continue to follow the RMA process that is in place

In case we haven't been able to answer your question here, please reach out to your Siemens contact

Choose extended warranty & protect your assets for the long term!

Basic types		Options	
Configuration: Reset Print Download			
Description			
✓ Extended Warranty		(T10)	
<input checked="" type="radio"/> T10		Extended warranty option for a total of 10 years warranty	
Special		(W00, W01 ... W23)	
Order Processing Code		(X01)	
Product number (MLFB)	6GK60210AS2	. . D B 0 -Z	
B-row	+ A00 + B00 + C00 + D00 + E00 + F00 + G00 + H00 + J00 + K00		
	+ T10		



RUGGEDCOM products covered under **Extended Warranty**

Product Name	Root MLFB
RUGGEDCOM RS400	6GK6040-0AT2
RUGGEDCOM RS400NC	6GK6040-0AT1
RUGGEDCOM RS416	6GK604106AT2
RUGGEDCOM RS416NC	6GK604106AT1
RUGGEDCOM RS8000	6GK6080-0AS2
RUGGEDCOM RS8000A	6GK6080-0SS2
RUGGEDCOM RS8000ANC	6GK6080-0SS1
RUGGEDCOM RS8000H	6GK6080-0HS2
RUGGEDCOM RS8000HNC	6GK6080-0HS1
RUGGEDCOM RS8000NC	6GK6080-0AS1
RUGGEDCOM RS8000T	6GK6080-0TS2
RUGGEDCOM RS8000TNC	6GK6080-0TS1
RUGGEDCOM RS900	6GK6090-0AS2
RUGGEDCOM RS900G	6GK6090-0GS2
RUGGEDCOM RS900GNC	6GK6090-0GS1
RUGGEDCOM RS900GP	6GK6090-0PS2
RUGGEDCOM RS900GPNC	6GK6090-0PS1

Product Name	Root MLFB
RUGGEDCOM RS900MNC	6GK6090-0EM10
RUGGEDCOM RS900M	6GK6090-0EM20
RUGGEDCOM RS900NC	6GK6090-0AS1
RUGGEDCOM RS910	6GK6091-0AT2
RUGGEDCOM RS940G	6GK6094-0GS2
RUGGEDCOM RS940GNC	6GK6094-0GS1
RUGGEDCOM RSG2100	6GK6021-0AS2
RUGGEDCOM RSG2100NC	6GK6021-0AS1
RUGGEDCOM RSG2200	6GK6022-0AS2
RUGGEDCOM RSG2200NC	6GK6022-0AS1
RUGGEDCOM RSG2300	6GK6023-0AS2
RUGGEDCOM RSG2300NC	6GK6023-0AS1
RUGGEDCOM RSG2488	6GK6024-8GS2
RUGGEDCOM RSG907R	6GK6490-7RB0
RUGGEDCOM RSG908C	6GK6490-8CB
RUGGEDCOM RSG909R	6GK6498-0RB0
RUGGEDCOM RSG910C	6GK6491-0CB

Product Name	Root MLFB
RUGGEDCOM RSG920P	6GK6092-0PS2
RUGGEDCOM RSG920PNC	6GK6092-0PS1
RUGGEDCOM RSL910	6GK6491-0LB0
RUGGEDCOM RSL910NC	6GK6491-0LA0
RUGGEDCOM RST2228	6GK6222-6AB0
RUGGEDCOM RST2228P	6GK6222-6PB0
RUGGEDCOM RST916C	6GK6491-6CD0
RUGGEDCOM RST916P	6GK6491-6PD0
RUGGEDCOM RX1400	6GK6014-0AM2
RUGGEDCOM RX1500	6GK6015-0AM2
RUGGEDCOM RX1501	6GK6015-0BM2
RUGGEDCOM RX1510	6GK6015-1AM2
RUGGEDCOM RX1511	6GK6015-1BM2
RUGGEDCOM RX1512	6GK6015-1CM2
RUGGEDCOM RX1524	6GK6015-0CM2
RUGGEDCOM RX1536	6GK6015-0DM2
RUGGEDCOM RX5000	6GK6050-0AM2