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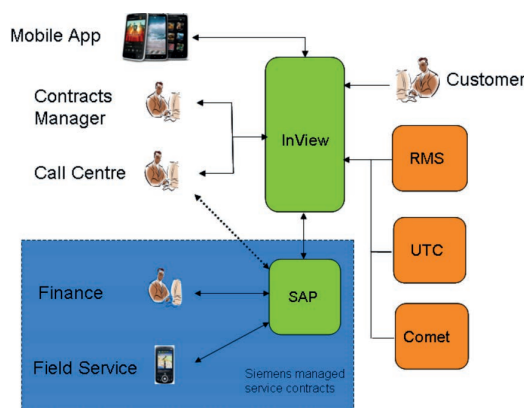
InView

Asset and fault management at the heart of your hosted systems

siemens.co.uk/traffic

Designed specifically for the traffic market, Siemens InView is a hosted asset management and fault reporting system providing an intuitive secure web based environment in which to manage site data, individual asset details and associated fault reporting, tracking and periodic maintenance schedules all in one place. InView provides comprehensive support for the very latest style of output availability-based contracts as well as traditional respond and fix contracts.

System Overview



Reduced Total Cost of Ownership

As an internet hosted (cloud based) solution there is no dedicated client hardware required which in turn means no capital cost, depreciation of assets or ongoing hardware maintenance required.

Anywhere Anytime Access

InView can be used from any computer that has internet access with Microsoft Silverlight installed in the browser.

Easy Migration

InView has been designed to enable all existing Prefect data, including site, asset and fault history, to be migrated keeping all historic and current data together and accessible. Our applications team can also help with the migration from other database sources.

Security

Security of data is very important. InView uses an encrypted SQL database and requests into and out of the server use secure https protocols and user authentication.

Audit Trails

Every user of the system has their own user name, login and roles. This enables changes to data to be time/date stamped and attributed to authorised individuals.

Personalised Data Overviews

Highly configurable easy to use data grids provide fast access to the required information. InView provides the option to quickly add or remove additional data fields, reorder the columns, filter and sort the data and then save your personal preferences for each grid.

Incident Management

Incident management covers both faults and scheduled works. Incidents can be raised manually by users or automatically.

Automated Fault Reporting

InView supports automatic fault reporting from other Siemens systems. Configuration options enable out of hours only reporting and scheduled exclusion for individual sites.

Service Level Agreement Management

The SLA tool supports multiple contract styles enabling differing fault types to be automatically assigned to the correct contractual response times.

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Real Time Key Performance Indicators

The incident overview data grid enables the user to track progress of incidents and monitor performance against the contractual SLA's in real time.

Manage Multiple Contractors with Email Notifications

For maintenance contractors other than Siemens, InView can be configured to send an email notification when an incident is submitted.

Assets

InView manages all of the assets in one place. Keep track of when assets are installed, inspected, repaired, replaced or decommissioned.

Elexon (Paid Option)

Make the most of an accurate asset database by adding Elexon power management. InView manages different suppliers, switch regime codes, dimming and multiple Elexon codes per equipment type. A standard report is easily produced saving you time.

Scheduled Periodic Maintenance

InView manages periodic maintenance schedules creating incidents as they become due and provides overviews of progress against schedule.

Document Storage (Paid Option)

Store documents where it makes most sense. Upload an accident report or photograph into the incident record, keep your periodic inspection reports or commissioning take over certificates and photographs in the site details.

Data Export

With the built in data export tools you can quickly get to your data, configurable exports for Incidents, Sites, Assets and Inspections are all standard.



Stay Mobile (Option)

The InView mobile APP for Smartphone's and Tablets runs on the Android operating system and enables the user to:

- View Open Incidents
- Edit Open Incidents
 - Add Notes
 - Add Photo's1
- Raise New Incidents
- View Closed Incidents

Coverage blackspots are automatically managed and the app sends your updates when coverage is restored.

System Prerequisites

Client

The InView client computer requires an internet connection and the freely available Microsoft Silverlight plug-in to be installed into the web browser. Internet explorer version 8 and above is recommended.

Automated Fault Reporting

Automatic fault reporting from external systems requires an internet connection and is supported by the following systems from versions:

- Siemens Comet (XML Adapter) V4.0.11
- Siemens PC SCOOT (UTC) V32.5
- Siemens RMS V42.2
- Siemens Stratos (from mid 2015)

Mobile Application

The mobile application has been tested on various Android devices and Operating system versions, please ask for the latest approved list.

Siemens Mobility

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Notes 1. in conjunction with Document Storage option