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The effect of the Corona virus on product delivery times (Status as of 23 March 2020)

Dear Sir or Madam,

The expansion of the Novel Corona Virus (SARS-CoV-2)¹⁾ globally, and the measures taken as a result by the local authorities and governments continue having an impact on our delivery situation. Partially still restricted production in China/Europe and disruptions in the logistics chain (suppliers, transport, customs etc.) may possibly result in bottlenecks in our supply chains.

Our top priority is to maintain the general ability to deliver to our customers and projects. Our general Taskforce are closely monitoring the situation and take appropriate action at an early stage to minimize the impact as much as possible.

The state of information on this subject is constantly changing, this information is based on current status. We are continuously monitoring the situation and will inform you promptly on any relevant changes.

Mentioned Lead times are for new orders in working days ex warehouse (EC/LZA Nuremberg). Due to potential delay when clearing goods for import/export, additional delivery times may apply depending on the target country.

Motion Control Products:

Product family	Actual delivery time	(Standard lead time)
SINAMICS V20	20WD	5WD
SINAMICS S210 -1ph	25WD	5WD
SINAMICS V90	25WD	5WD
1FL6 incl. Cables and Accessories	25WD	5WD

Product family	Actual delivery time	(Standard lead time)
SINUMERIK 828	45WD	25WD
SINUMERIK 840 Accessories	45WD	25WD
SINAMICS S120 booksize	45WD	25WD
SINAMICS S120 Combimodules	45WD	25WD
SINAMICS S120 booksize Accessories	45WD	25WD

Product Family SIMOTICS	Actual delivery time	(Standard lead time)
SIMOTICS MOH 1LE1/1FP/1MB without flameproof	+ 15WD	2/5/10/20/30WD
SIMOTICS FRE 1LE1/1FP/1MB without flameproof	+ 10WD	25WD
SIMOTICS FRE 1LE5	+ 15WD	35WD
1MB**5 flameproof both Factories	60WD	35WD
1PH8	+10WD	30/45WD

Factory Automation:

Product family	Actual delivery time	Standard lead time
SIMATIC Rack IPC 547G, 647D/E, 847D/E	20 working days	15 working days
SIMOTION D	15 working days	from stock

Process Automation:

For the Process Automation product portfolio there are currently no changes to standard lead times and we have full ability to deliver for our customers and projects.

Temporary exception to the above are the Process Instrumentation and Process Analytics products manufactured at the Haguenau (France, Alsace) factory. After careful deliberation and out of an abundance of caution we will temporarily suspend manufacturing at the Haguenau factory for a duration expected to last two weeks.

Effective March 19th, 2020 the following changes will temporarily apply for these products:

- All orders which have been completed will be shipped within the next few days
- All order which have been confirmed by factory but for which manufacturing has not been completed will be re-confirmed with a new delivery date
- New orders are temporarily subject to an extended lead time, above the standard lead time
- The Customer Support Center (CSC) will continue to operate. Spare parts, repair and emergency/unplanned plant shutdown product services continue to be available

Detailed information about products affected, the status of open orders, temporarily extended lead times and services provided by the Customer Support Center is available through your Siemens representative.

Control Products / Low Voltage Products:

At this time no change in the standard lead times

Spare Parts and their necessity for performing services incl. mode of performing services:

In principle, we have an inventory of spare parts in stock and can therefore provide the related service, but the delivery times for repeat orders depend on the standard delivery time and availability of the products. This can therefore also (occasionally) affect service delivery. We ask you to clarify the extent of the impact with your Siemens representative in individual cases.

In order to protect both your as well as our personnel from unnecessary exposure to health risks, we further reserve the right to arrange virtual meetings for the performance of our services instead of meetings in person.

- 1) On January 30, 2020, the World Health Organization (WHO) determined that the current outbreak of the new Corona virus in China is a PHEIC ("Public Health Emergency of International Concern"). 11.03.2020 WHO announced and calcified the expansion of the Corona virus as pandemic.

The coronavirus has taken on unpredictable traits in the last few days, which have led to many short-term actions, also in business terms.

We therefore inform you about the current situation on our website www.siemens.ch/industry/covid-19/fr.

We thank you for your trust and understanding in this challenging situation and regret any inconvenience this situation may cause you. We assure you that we will do everything in our power to deliver our products to you as soon as possible and with the usual short delivery times.

Best regards

Siemens Schweiz AG
The Digital Industries team

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