

HEALTH PROMOTION

General Terms and Conditions (GTC) Sports and Recreation Facility Erlangen

1. Terms of Use

- (1) The facility is available to employees of Siemens AG and its affiliated companies. Additionally, family members, retirees, and members of the Freizeitgemeinschaft Erlangen e.V. may be granted access rights to the sports facility. Detailed information regarding eligible user groups is available at the administration office.
- (2) Entry to the premises requires a valid employee or sports ID card. Each card must be activated once at the administration office before use.
- (3) The use of the entire facility and participation in activities are at the user's own risk and are considered recreational activities. For all courses labeled with "F" (for advanced participants), a sufficiently good state of health is required. Our trainers are authorized to exclude participants from courses if they believe there is a risk of health impairment or physical overload.
- (4) The house rules are displayed at the Siemens Sports and Recreation Facility Erlangen and must be strictly followed by all users.

2. Registration Conditions and Fees for the Sports Facility

- (1) Registration is mandatory for the use of the Sports and Recreation Facility, even if no annual fee applies to the desired activity. Registration is possible year-round. Membership is valid for 12 months and does not renew automatically. Members must apply for renewal each year.
- (2) For individuals over the age of 16 who do not possess an employee ID card, a digital passport photo is required for the issuance of a sports ID. This photo can be sent via email or taken directly at the administration office.
- (3) Fees apply for the use of the sports facility and are listed on the website. For first-time registrations, the annual fee is due upon receipt of the registration confirmation. For membership renewals, the annual fee is payable at the time of renewal application. If a membership is not renewed for 365 days after expiration, a new application is considered a first-time registration again. Individuals under the age of 16 are exempt from the annual fee.
- (4) The annual fee must be paid via bank transfer after successful verification of access eligibility or can be processed through the CasinoCard payment system at the administration office.
- (5) The annual fee does not apply if registration is solely for participation in an activity marked with the note "Annual fee not required."
- (6) If access rights expire, entry to the facility is revoked. There is no entitlement to a refund of the annual fee.

3. Course Registration and Cancellation Conditions

a. Registration Conditions

- (1) Course registration is only possible if the individual is already registered for the use of the Siemens Sports and Recreation Facility.
- (2) Submitting a course registration does not guarantee a spot in the course and is not binding for the Sports and Recreation Facility.
- (3) Registration becomes binding upon receipt of the registration confirmation and payment request.
- (4) The course fee must be paid via bank transfer or can be processed through the CasinoCard payment system at the administration office.
- (5) If a course is mistakenly booked and paid for, a refund is not possible.
- (6) Course spots are non-transferable and cannot be shared among multiple participants.

b. Cancellation Conditions

Withdrawal from a course/workshop is free of charge if done before receiving the registration confirmation. If a cancellation is made after receiving the registration confirmation, a processing fee of 50% of the course fee applies. Once a course has started, it can no longer be canceled. If an employee and their partner are enrolled in the same course and the employee cancels, the partner's registration will also be canceled. Failure to attend courses or individual sessions does not entitle participants to a replacement session or refund.

4. Course Cancellations / Rescheduling Missed Sessions

- (1) The Sports and Recreation Facility reserves the right to cancel courses due to low registration numbers or organizational changes.
- (2) Missed course sessions will be rescheduled whenever possible, or a proportional course fee credit will be issued.

5. Data Protection and Data Sharing

- (1) The data collected during registration is electronically processed and stored for membership and course administration, email notifications, and fee tracking. Individuals have the right to object to this processing; however, without data collection, access to the Siemens Sports and Recreation Facility and participation in its offerings is not possible.
- (2) For courses requiring registration, participant names are shared with the respective course instructor for course preparation and execution. If a course takes place outside the Sports and Recreation Facility premises, sharing an email address or phone number is also required.
- (3) If a membership is not renewed for 365 days after expiration, all membership data will be automatically deleted.