

# Heat Energy Services

AMR Design, Supply and Commissioning

www.siemens.co.uk/heatenergyservices

## Siemens: trusted partner for innovative safe and compliant solutions

Customers want options when it comes to a downstream billing service. We, at Siemens Heat Energy Services, know the cornerstone to providing choice is a robust and flexible metering platform. Siemens has deployed, and maintains, multiple metering and AMR systems all over the UK and overseas. This experience, combined with firstrate products and systems, and a team of highly skilled engineers means we deliver the exceptional levels of reliability we believe customers deserve.

Our engineering and data management teams deliver an effective AMR platform, full demonstration and a formal completion certification for every project undertaken; whether it is new build or retrofit.

### **Open Protocol Credit Billing Interface**

The UK market is moving ever closer to a regulatory framework for heat energy. The metering platforms that will support the billing process must operate separated and fully open protocols to ensure customer service and cost effectiveness are the future drivers of billing services selection. Siemens' investment in solutions development reflects the changing environment and guarantees customers remain in control of their own strategic direction.

#### **Asset Management**

Siemens' accurate and transparent asset tracking process ensures that all equipment, and particularly high-value items received at customer sites for storage and installation, are safely monitored and tracked throughout their journey.

#### **Heat and Hot Water Controls**

Customers want to minimise management of their supply chain and guarantee effective delivery of project requirements; that is why Siemens offer the design and supply of hot water and space heating control solutions, with integrated heat energy metering as standard.

Our comprehensive understanding of heat market requirements, and a drive to deliver highly-efficient heat solutions, means we always deliver products and services that are focused on the customer.

#### **Project management**

On-time and to-budget project delivery is safeguarded by Siemens' accredited project management system: PM@ Siemens. Our project managers bring engineering excellence, technical and product knowledge, and an uncompromising focus on Zero Harm to every project they manage.

#### **Health and Safety**

Siemens has a comprehensive and unwavering focus on Zero Harm. Our investment in our Zero Harm programme has been recognised every year for the past nineteen years by The Royal Society for the Prevention of Accidents (RoSPA) with presentation of its prestigious Gold Award.