

Case Study

# Creating perfect places through smarter CCTV solutions.

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Ingenuity for making millions feel at home. For being the seamless support for security staff. For being the eyes to the ears of the CCTV operation. Ingenuity for life.

We know it's impossible to feel at home when you don't feel safe. Through the latest innovations, we've created a range of CCTV and security solutions that can adapt to every building, sector or space, to help millions of people feel safe every day – Siveillance.

When 90% of our lives are spent indoors, we owe it to ourselves to create perfect places where we can thrive. Two centres in Scotland, that are at the heart of the East Kilbride and Livingston communities, have seen dramatic benefits after installing Siveillance VMS 300, not just for the visitors, but also for the security team and centre staff.

## Ingenuity for building communities not concrete jungles.

No two sites are the same. Siemens' engineers spend weeks understanding your current systems and requirements to create a bespoke solution for every space, no matter the sector. We work with the people on the ground, because who knows the building better than the team walking its perimeters everyday?

#### Upgrade to optimise.

For The Centre, Livingston that meant 360-degree cameras to see every angle, external motion sensors to pick up unusual activity at night, and an automated vehicle recognition barrier for their service yard.

We overhauled the security with a phased upgrade to state-of-the-art PTZ cameras in all public spaces; giving the security team a solution they can rely on, and most importantly build upon with the evolving nature of the shopping centre.

"Siemens are always here with new innovations. They've recently installed systems which are bespoke to Livingston, including Automatic Vehicle Recognition and 360 degree PTZ cameras."

#### Mark Fallon, Soft Services Manager, The Centre, Livingston

Throughout the upgrade, security was never compromised, with cameras remaining online at all times. This often involved collaborating closely with other suppliers of the centre. From finding wandering children to spotting suspicious behaviour, people and technology are working in unison to create safer spaces in Scotland. "It's the aftercare service where Siemens come into their own, because it doesn't matter what time day or night, their engineers will be on hand." Mark Fallon.

#### Seamless system integration.

EK, East Kilbride reached out after outdated CCTV systems across four different platforms were creating a retrieval nightmare for the 1 million square foot shopping centre.

We're in the process of upgrading cameras and putting all their CCTV on one integrated platform, allowing the centre to track movements and retrieve footage instantly. This is crucial for a site that plays a multifaceted role for the residents of East Kilbride. It's a destination for the weekly shop, school friends socializing, dinner dates, ice skating practice and cinema sessions.



A large multi-use space requires careful security planning, and our engineers have worked closely with East Kilbride to ensure the site and its visitors remain protected with cameras online throughout the upgrade.

#### "Siemens have been one of our

partners for over seven and half years, with a number of their cameras already installed in the centre. We wanted to upgrade our CCTV system in order to improve image quality; with the old system, it would take hours to track incidents when looking through the old tapes. Now, we can pinpoint a time and pull images off multiple cameras in minutes. Ultimately, we chose Siemens for the upgrade because of the abilities of the system, the competitive cost, and practicalities of installing their solution"

Ian Mclelland, Centre Director, EK Centre

#### One CCTV system. Unlimited possibilities.

Buildings are evolving all the time, and the security installed needs to adapt at the same time too. From moving cameras, to bolting on additional software, VMS 300 allows you to tackle the needs of today and be ready to seamlessly integrate solutions for tomorrow. This agile approach is achieved with an aftercare service package that means we're with you from first enquiry to installation and beyond; helping you get the most out of your CCTV solution and evolve with the changing needs and technology of the modern world.

### Discover a state-of-the-art security solution

Create a perfect place for your customers where they'll always feel at home, whatever the sector.



High definition imagery: Identify easier, understand more



Advanced integration capabilities: CCTV to meet your needs



Bespoke screens: Tailor the control room by colleague and shift



Remote camera access: Live stream CCTV anywhere



Automated entry recognition: Monitor people and traffic

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Motion Sensors: Track unexpected activity with ease



**Instant playback:** Image retrieval in minutes not hours



**Proven performance:** Security with a track record of success



**Future proof:** A solution that evolves the tech with the times



#### **Creating Perfect Places**

With decades of security expertise, we have a whole portfolio of integrated and intelligent services and products to help you create spaces that feel like home. From intuitive temperature control that reacts to changing weather conditions, to analytics that that can advise on energy consumption hot spots, we make perfect places possible.

To make your space safer and smarter, visit siemens.co.uk/feelathome