



Siemens Global Business Services

Your Partner of Choice

The Challenge



Think new, think different, think global! Back to standard! The new finance solution based on SAP S/4HANA is a milestone towards simplification, harmonization and digitalization with a high stakeholder attention.

What did the customer, a DAX-listed technology company with a global footprint, require?

Were they facing any specific challenges?

Customer planned to **implement a new global finance solution with a greenfield approach and an agile way of working**, facing the following challenges:

- **High complexity:** the greenfield approach required a new thinking of processes and requirements from a worldwide and end-2-end perspective
- **New skill-set:** the implementation required a new skill-set of the customer and the project members due to the agile project management with SAP Solution Manager Focused Build add-on and new technologies S/4HANA provides
- **Failure was no option** because of the size, the impact on business and especially end-users

The Offer



Offered and recommended services

- Project Management
- Release Management
- Test Management
- End-2-End Finance Process Design
- Roll-out Support

How did GBS serve the customer as its partner of choice?

What digital solutions or related services did GBS offer?

GBS provided **the project methodology** and was responsible for **the SAP Solution Manager** used as the core tool for planning, documentation, testing, error handling and release management.

GBS experts supported Business Teams in **designing processes, specifying functional requirements** and **test management** with a focus on **SAP Finance and Controlling** modules as well as **Master Data**.

GBS experts drive the set-up and definition of **deployment procedure** for a finance template to various customers. "Make the SAP S/4HANA template a **software** which can be delivered to any customer".

The Benefits

Highlights

- Fast results for the customer
- Expertise and solution-oriented
- Excellent cooperation
- Implementation on time
- Ownership culture
- Strive for the best solution

What were the benefits/outcomes for the customer?

- Agile implementation with a high flexibility and fast results for the customer
- Expertise, solution-oriented and persistent to meet customer's targets
- Excellent cooperation based on partnership
- Future-oriented and lean processes meeting global requirements
- New tool for maintenance and documentation ensuring compliance serving as single source of truth
- Know-how to set-up a software delivery for SAP S/4HANA template based on latest functionalities provided by SAP and supporting to two SAP releases in parallel

The Proof

10 experts support different teams of the SAP S/4HANA transformation

Working areas: Release Management, Solution Manager, User Interface, Finance Business Processes



Software delivery for two template consumers with six release go-lives in the last five month

Deliverables such as: implementation of new business requirements (standard functionalities and own developments)

SAP upgrade of the finance template within three months combined with the go-live of new functionalities



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“ **A highly motivated team solution-oriented and committed to project targets - establishing a network of experts in the interest of the project success.**



Contact

Published by Siemens Global Business Services

Project Management Services & Transformations
Otto-Hahn-Ring 6
81739 Muenchen
Germany

E-mail: projectservices.gbs@siemens.com

Website: www.siemens.com/gbs/projectmanagementservices

Siemens Global Business Services (GBS) is a Siemens Service Company that provides innovative digital solutions and customer-oriented business services for companies and organizations in all sectors. With more than 20 years of experience, Siemens GBS taps into its understanding of how organizations and businesses work to seamlessly integrate, digitalize and optimize business processes with a portfolio that covers end-to-end business needs.

Today's portfolio in the areas of Finance, Human Resources and Supply Chain Management includes smart and digital end-to-end services in Opportunity-to-Cash, Purchase-to-Pay, Record-to-Report, Hire-to-Retire, Business Solutions & Services, Project Services and Transformation. All supported by innovative digital solutions.

With around 6,500 employees in nine service centers and 40 front offices around the world, Siemens Global Business Services leaves a global footprint. This proximity to the customer allows it to take on key operations and functions with adaptable, flexible teams. These teams are ready to act in a changing business environment, take on challenges and fulfil market needs - making GBS a partner of choice.

For more information, visit www.siemens.com/gbs



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