



SIEMENS



CNC4YOU: nejen pro koncové zákazníky

# Registrace strojů – Sinumerik Operate Servisní smlouvy

# CNC4You 2023 Program

CNC4you 2023			
	21.-22.3.2023 Praha/Brno		min
			.
8:30	Registrace		30
9:00	Zahájení		10
	1. blok		
9:10	NX CAD/CAM a postprocesor	M. Kupka, J. Heřmánek, p. Čermák	30
9:40	Ověření programu ve virtuálním prostředí	V. Hadáček	20
10:00	Možnosti tvorby programu na stroji v prostředí ShopTurn, ShopMill	A. Polzer	20
10:20	Přestávka		30
	2. blok		
10:50	Servis pro obráběcí stroje	P. Kříž, D. Suchý	30
11:20	Prodloužené záruky pro Sinumerik	D. Suchý, V. Hadáček	15
11:35	Digitalizace výroby - BFC, Sinumerik Integrate, EDGE aplikace	L. Staník, K. Kozumplík	35
12:10	Nové možnosti Sinumeriku v oblasti obsluhy a technologie	T. Kopeček	20
12:30	Oběd		60
13:30	Diskuze		30



# Proces registrace pro Sinumerik 828D a Sinumerik 840D

## Registrace a hlášení

- Pracujeme přímo na CNC – do elektronického logbooku je třeba vyplnit kompletní údaje o:
  - Výrobci
  - Prodejci
  - Koncovém zákazníkovi
  - Potvrdit datum 1. případně 2. UDP

Automaticky jsou rozpoznány nasazené komponenty na stroji  
 POZOR: komponenty, které nevisí na DQ je třeba doplnit

- Pomocí (USB- Stick) přeneseme vygenerovaný soubor xml do PC

The screenshot displays the Siemens CNC registration software interface. At the top, there's a status bar with a red warning icon and text: "Maschinensteuertafel 1 ausgefallen". Below this, the "Endverbleibdaten" section shows "Maschinenname" and "Maschinennr. 109917134604F0987". The "Maschinenidentität" section contains fields for "Kundennummer", "Herstellername", "Strasse", "PLZ/ZIP-Code", "Ort", "Land", "Region/Staat", "Ansprechpartner", "Tel.", "Fax", "E-mail", and "WEB-Adresse". To the right of these fields are buttons for "Hersteller", "Händler", "Endkunde", "Abbruch", and "OK".

Below the identification section, there's a "Diagnose" tab with "CHAN1" selected. The "JOG" section shows "MPF.DIR" and "SPIN.MPF". The "Kanal RESET" section has a "Programm abgebrochen" button. The "8080" section shows a red error message: "Es wurde(n) 1 Option(en) gesetzt und kein License Key zur Lizenzierung eingegeben".

The "Versionsdaten NCU/Sinamics Runtime/Control\_Unit\_1" table lists the following components:

Komponente	Nr.	FW-Version	Bestell-Nr.	HW-Vers.	Serien-Nr.
Control_Unit_1	1	0	6FC5371-0AA00-0AA0	Z	T-P30050000
Motor_Module_3	2	2302700	6SL3130-7TE21-6AA0	C	T-R12041509
SM_4	3	2303100	6SL3120-1TE23-0AA1	A	T-S22004352
Motor_Module_7	4	2302700	6SL3055-0AA00-5BA1	A	T-S52031034
Motor_Module_8	7	2303100	6SL3120-1TE21-8AA1	B	T-S42055050
Motor_Module_9	8	2302700	6SL3120-1TE21-8AA1	B	T-S42055039
SM_10	9	2302700	6SL3120-1TE21-8AA1	B	T-S42055061
SM_13	10	2302700	6SL3055-0AA00-5BA1	A	T-S52031033
SM_16	13	2302700	6SL3055-0AA00-5BA1	A	T-S52031037
	16	2302700	6SL3055-0AA00-5BA1	A	T-S52031035

At the bottom, there's a "Details" button and a "USB" icon. The bottom status bar shows "NCU Version", "HMI Version", "Zyklen Version", "Definitionen", and "Hardware Version".

Díly on-line registraci strojů zlepšení servisních procesů

# Proces registrace pro SINUMERIK 808D

## Registrace a hlášení

- Webová aplikace umožňuje registraci
  - výrobcí
  - prodejci
  - koncovému zákazníkovi
- povinné údaje:
  - Číslo PPU jednotky
  - Výrobní číslo stroje

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808D User Registration

> Automation Technology > Automation and Control Systems > CNC SINUMERIK > CNC controls > User Registration

### User Registration

Thanks for using SIEMENS machine tool systems.  
The standard warranty of SIEMENS SINUMERIK 808D products without your registration is 24 months starting at the SIEMENS factory delivery. With below registration, warranty period restarts from the input date of "start of production" or the date of this registration to a maximum duration of 36 months after SIEMENS factory delivery.

Please select customer type. [Click here](#) to get help on user registration.

Customer Type:

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\*Product serial number : SZV

\*Machine number:

Start of production (Date of first use):

\*Company Name:

\*Country/Province:

[CN Chinese User Registration Entry](#)

\*City:

Street:

Post Code:

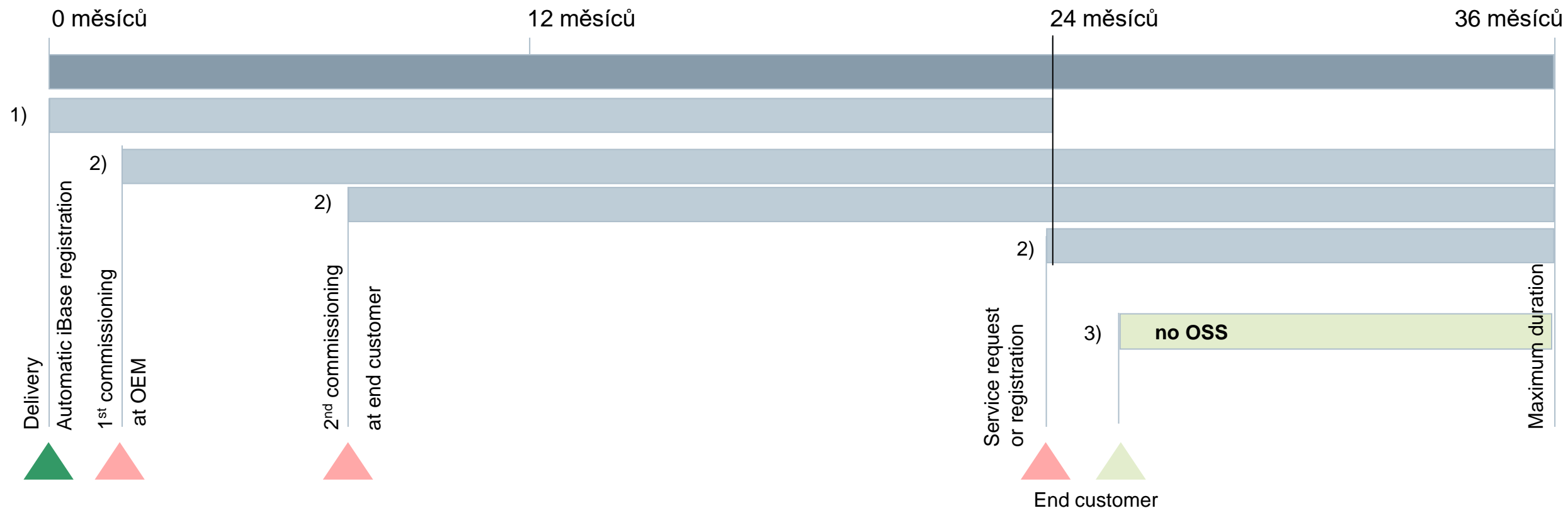
Customer Email:

End User Country:

**Quick Link**  
[➔ SINUMERIK 808D](#)  
[➔ 24 month On-Site-Service](#)

# 24 měsíční On Site Service (OSS)

prodloužení na 36 měsíců díky registraci stroje



- 1) 24 měsíční on-site service (OSS) začíná dodávkou.
- 2) Registrací do 24 měsíců se prodlužuje kontrakt na 36 měsíců od dodání.
- 3) Když nedojde k registraci do 24 měsíců, OSS končí 24 měsíců po dodání.

## Prodloužení On-Site-Service (OSS) má právní formu smlouvy

### OSS - prodloužení



- Servis může objednávat pouze majitel kontraktu
- Prodlužovat se může i vícekrát v době platnosti původního OSS do maxima 36 měsíců

### Pro SINUMERIK 828D

Prodloužení OSS pro Sinumerik 828D je možné až o tři roky

#### Popis

**Prodloužení On-Site Service  
o 6, 12, 24 nebo 36 měsíců**

Pro SINUMERIK 828D a  
SINUMERIK 828D BASIC T / Basic M

- Prodloužení o 6 měsíců
- Prodloužení o 12 měsíců
- Prodloužení o 24 měsíců
- Prodloužení o 36 měsíců

#### Objednací čísl.

**6FC8520-0RX00- ■ AA2**

0  
1  
2  
3

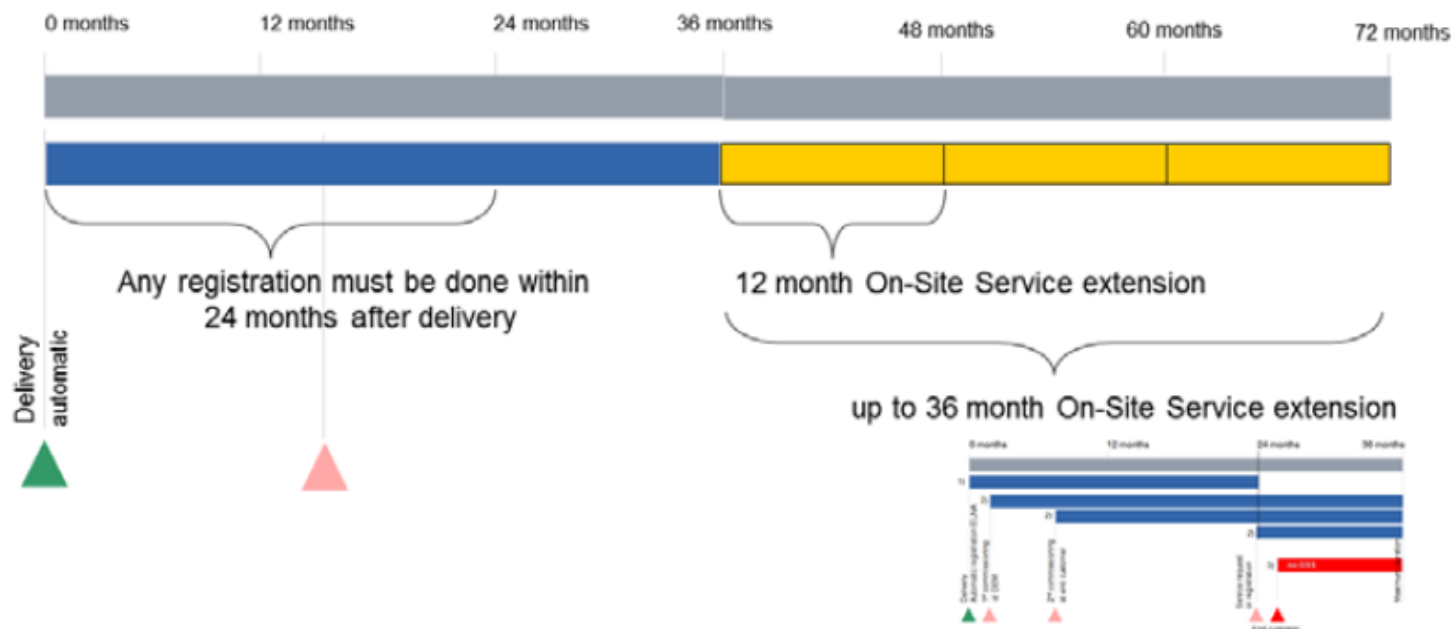
\*) Maximálně 36 měsíců od vyskladnění ze závodu



## Prodloužení OSS (pouze pro Sinumerik 828D)

### 828D: OSS contract extension available for registered machines (controles)

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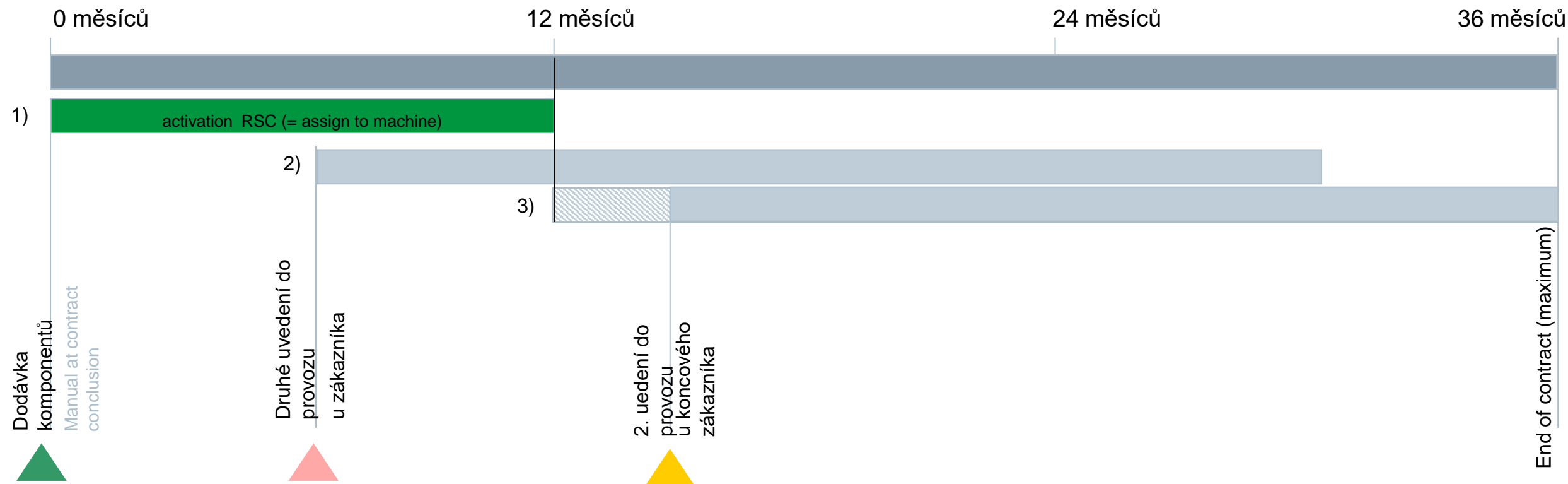


The OSS extension is only available if a registration has been done within 24 months after delivery.  
The extension starts at the end of the on-site-service from delivery, meaning it starts 36 months after delivery.  
The maximum duration for the OSS extension is 36 months, meaning that an overall duration of 72 months is achieved from delivery date.



# RSC (24 měsíční typ smlouvy)

doba trvání v závislosti na druhém uvedení do provozu



- 1) Uzavření smlouvy RSC do 12 měsíců po dodání komponentů.
- 2) Kontrakt začíná po 2. uvedení do provozu, nejpozději však 12 měsíců po dodání
- 3) Pokud je datum druhého uvedení do provozu po 12 měsících od dodání, pak Konec smlouvy = datum dodání + 12 měsíců + doba trvání RSC (konec smlouvy je maximálně 36 měsíců po dodání).

# Registrace stroje pomocí identSnapshot

Program je možné získat na stránkách PridaNet: [pridanet.siemens.com](http://pridanet.siemens.com)

The screenshot shows the 'identSNAPSHOT' software interface. The title bar indicates 'PridaNet IDENTSNAPSHOT V3.1 (x86)'. The main window has a menu bar with 'Exit', 'Language', 'Feedback', 'Help', and 'myRegistration'. Below the menu bar is a toolbar with buttons for 'New Machine', 'Machine infos load', 'Save machine file', 'Upload', 'Logbook', and 'Configuration'. The main content area is divided into several sections:

- Machine data:** Includes fields for 'Manufacturer's machine number \* (Equipment Number)', 'Machine number dealer', 'Customer inventory number', 'Machine type \* (Equipment Name)', 'Start-up 1 \* (End of First Commissioning)', 'Start-up 2 \* (End of Second Commissioning)', 'Customer Project ID', 'SIEMENS Project', 'Load data', 'Session ID', and 'SIEMENS Equipment ID (Unique Equipment ID)'.
- Address data:** Includes fields for 'Manufacturer \*', 'Dealer', 'End user \*', 'Company name \*', 'House No. / Street \*', 'ZIP code/Town \*', 'Country \*', 'Region', 'Customer number', 'IFA number', 'DUNS number', and 'Web address'.
- Machine parts:** Includes a table with columns for 'Item', 'SIEMENS...', 'Functional I...', 'Legend', 'MLFB', 'Z option', 'Unique n...', 'HW ve...', 'FW ve...', 'Qu...', 'Description', 'Comme...', 'Comment 2', 'Comment 3', 'Comment 4', and 'Comment 5'.

A large red X is drawn over the entire screenshot, indicating that the program is no longer available or recommended.

se hledaný výraz.

## RSC 2.0: nové možnosti pro dlouhé dodací lhůty strojů

### Možnost 1: flexibilní start RSC

Smlouva o opravárenském servisu začíná uzavřením uvedení do provozu u koncového zákazníka. Lze ji flexibilně sjednat až na 24 měsíců od dodání komponent Siemens instalovaných ve strojích.

### Možnost 2: dřívější start RSC

Služby v rámci smlouvy o opravách 2.0 lze využít ještě před uvedením do provozu u koncového zákazníka. Další servisní období začíná v místě plnění jiném než v místě konečné instalace okamžikem předložení závěrečné zprávy o uvedení stroje do provozu výrobcí a prodejci.

### Možnost 3: několikanásobné prodloužení

Variabilní prodloužení smlouvy umožňuje prodloužit dobu trvání smlouvy až na celkovou dobu 60 měsíců.

<https://mall.industry.siemens.com/mall/en/cz/Catalog/Products/10398827?tree=CatalogTree>



**Repair Service Contract 2.0**  
for machine tools

Flexible risk protection and planning security for  
machine tool manufacturers and dealers

[siemens.com/motioncontrolservices](https://siemens.com/motioncontrolservices)

# Registrace stroje pomocí MyRegistration

<https://myregistration.siemens.com>

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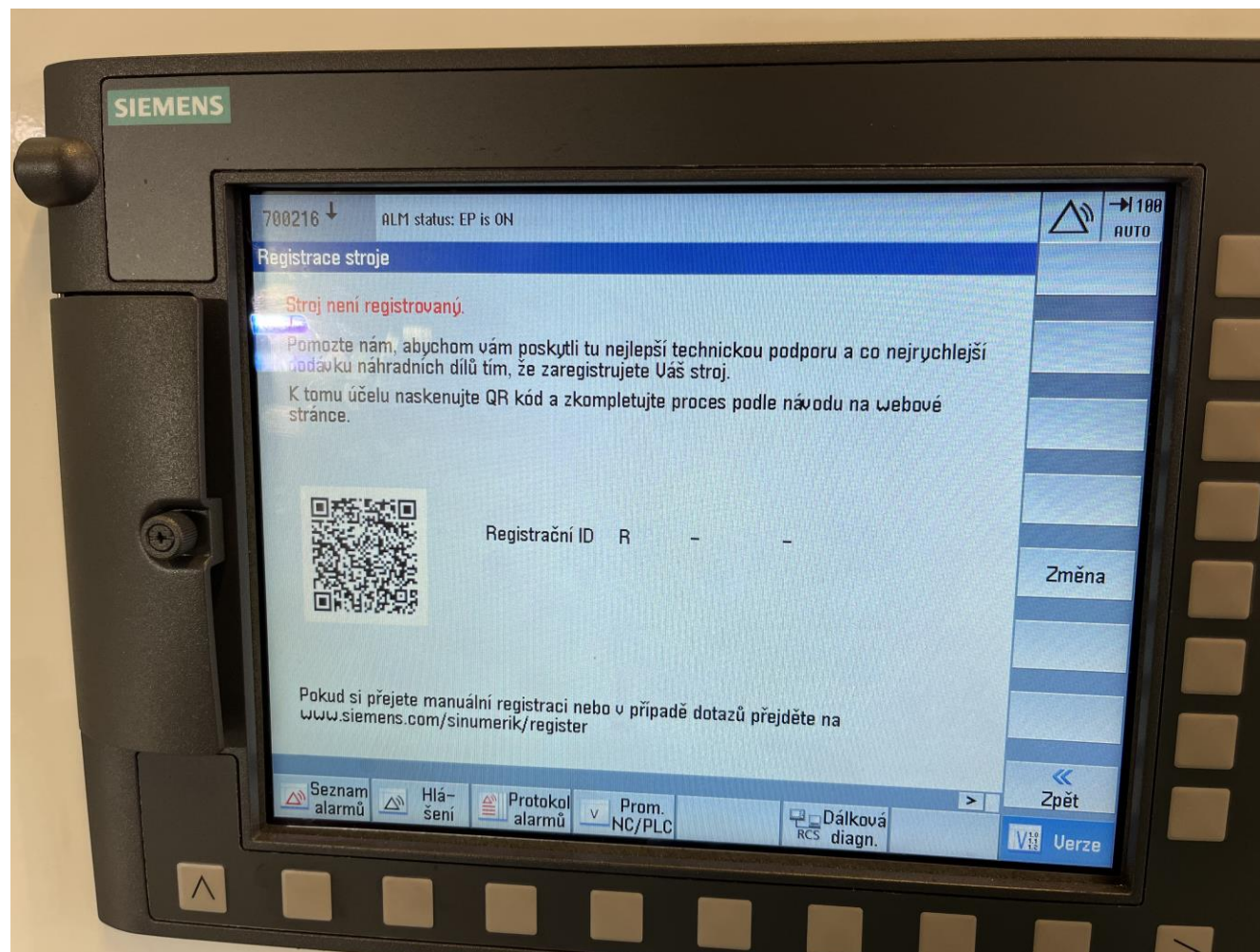




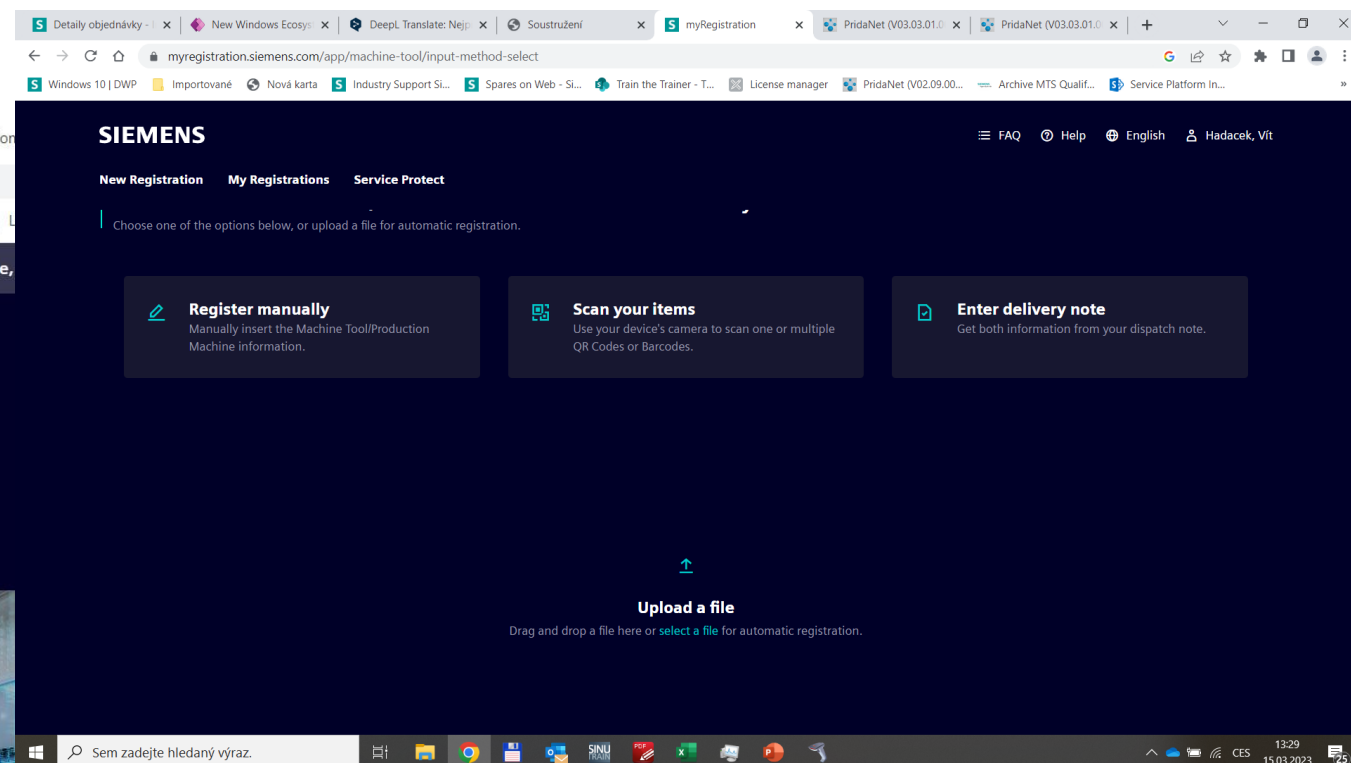
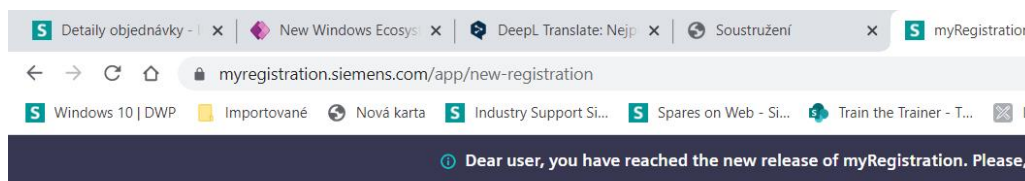
# Registrace stroje pomocí MyRegistration

<https://myregistration.siemens.com>

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# MyRegistration: nová registrace



## Products

Register your individual Siemens industrial software and hardware products by entering product number and serial

<https://myregistration.siemens.com/app/machine-tool/input-method-select>



## Machine Tool/Production Machine or other Automation System

Profit from more tailored and faster support for service questions. You will get access to the actual information from



## Process Control System

More service with your information. System (SID) registration, end-of-use notification and designated contact persons. This helps us to perform our service more efficiently and more

# Registrace stroje pomocí MyRegistration

<https://myregistration.siemens.com>

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FAQ Help English Suchy, David

New Registration My Registrations Service Protect

1. System - Identification

2. Partner Information

3. Registration Overview

## 1. System - Identification

Machine Tool / Production Machine

KL285Y - 17440044

Equipment Number  
17440044

Equipment Name  
KL285Y

Main Product Group  
Miscellaneous

Serial Number CF  
00006020894690000081

Additional Information

Delivery Date

End of First Commissioning

End of Commissioning

Start Of Production

Technology  
Machine Tool Systems

Software Version  
V04.08 + SP 07 + HF 02

Comments

0/2000

Select location for system on map

Open Scan



# Registrace stroje pomocí MyRegistration

<https://myregistration.siemens.com>

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FAQ

Help

English

Suchy, David

New Registration

My Registrations

Service Protect

You must select the option which best describes you.

Delete partner

\* Partner Role

Manufacturer / OEM

☐

That's me!

☐

I register for this partner!

\* Company

KOVOSVIT-MAS - CZ - 39102 - SEZIMOVO USTI, T.BATI 419 SEZIMOVO USTI

Last Name

First Name

Email

Delete partner

\* Partner Role

Final Place of Installation

☐

That's me!

☐

I register for this partner!

\* Company

Last Name

First Name

Email

+ Add Partner

Siemens Contact Email Address

@siemens.com

Find your contacts at Siemens: [Link](#)

# Registrace stroje pomocí MyRegistration

https://myregistration.siemens.com

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FAQ

Help

English

Suchy, David

New Registration

My Registrations

Service Protect

KL285SY - 1743/0051

Registration ID

Equipment Number

Equipment Name

Serial Number CF

RVHK-SL65-64QM

1743/0051

KL285SY

000060209445FB000068

Partner Information

Partner Information

Partner Information

Registration Files

Uploaded file

Download

Registration file

Download

Documents

My Registration Certificate

DE

EN

ES

FR

IT

PT

KO

ZH-HANS

ZH-HANT

JA

Contracts

Contract type

Contract Start Date

Contract End Date

OSS

06/03/2023

06/03/2025

DE

EN

# Registrace stroje pomocí MyRegistration

## <https://myregistration.siemens.com>

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Date: 2023-03-15

<b>OSS Plus Certificate</b>	<b>OSS Plus No.:</b>	<b>42685564</b>
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For the below-stated controller (CF card number), liability for material defects and free online / on-site service applies during a period of 24 months following delivery of the package (date of SIEMENS delivery note) for OEM and dealer / 24 months at final place of installation after 2nd commissioning completion. Prerequisite for both cases is registration with upload of the identSNAPSHOT XML file. In the following, this service is called Online Service and Support Plus (OSS Plus).

CF Card No.	Controller system	Machining technology	MLFB of control
000060209445FB 000068	CNC-Controls SINUMERIK -> SINUMERIK 828D	S Machine Tool Systems	
Date of delivery	End of OSS Plus claim	Extension	Extended until
2022-10-09	2025-03-06	No	

For the provision of OSS Plus service, registration is mandatory. The machine identity shall be registered preferably by transferring the XML configuration file (identSNAPSHOT), generated via SINUMERIK Operate, to <https://www.siemens.com/sinumerik/register>.

Machine identity		
Machine name	Machine type	End of Commissioning
		2023-03-06

User / place of installation	
Country	

#### OSS Plus services:

- Online Support
- Provision of service personnel
- On-site diagnosis
- Troubleshooting on site
- Proof of the fault rectification

First support online, subsequently provision of service personnel on-site if required.

The term diagnosis refers to the hardware components (components included in the controller package) listed in the following. The diagnosis is performed on the basis of a technically preclarified fault message forwarded by the person submitting the fault stating the CF card number and/or the OSS Plus number and possibly the machine name / machine number. Troubleshooting is performed by repairing and/or replacing defective components. In case of machine standstill, troubleshooting shall be performed within the response time stated for the relevant country group. Siemens maintains qualified staff which shall perform the necessary diagnosis resp. troubleshooting on our products. If mechanical work is required for this, this shall be provided resp. initiated by the person submitting the fault. Example: Installation and removal of motors or other mechanical components. The services are provided in the country of installation during normal working hours. During the OSS Plus claim period, defective components shall be replaced resp. repaired at no cost.

#### Exclusion of services

OSS Plus services are excluded in all cases subject to Article V/III.7 Defects, "General Conditions of Supply and Delivery for Products and Services of the German Electrical and Electronic Industry". Parts subject to wear (e.g. motor bearings and fans or cables) which are properly used shall be replaced at no cost within the first 12 months following delivery, irrespective of the OSS Plus period. OSS Plus services are not provided for complete motor spindles.

#### Export authorization:

The fulfilment of the contract can require export license due to their application or the type of spare parts, equipment and documentation to be taken along. Fulfilment of the contract by SIEMENS shall be subject to the provision that there are no impediments arising from national or international export laws or regulations, and that no embargos and/or other sanctions are in force.

Děkuji za pozornost



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