

Comparison between OEM and Siemens LTP scope at a glance

Feature	OEM Maintenance	LTP Basic	LTP Advanced
Service Works based on Time & Material	✓		
Maintenance Tools based on Time & Material	✓		
24/7-Service Hotline (365 Days per Year)		✓	✓
Field Data Collecting (SITRAM DIAG 1 & 2)		✓	✓
Discount Field Service-Rates		✓	✓
Preventive Service Works w/o material			✓
Preventive Maintenance Tools			✓
Prioritize Field Service & Defined Reaction time			✓
Optimized Spare Part management			✓
Daily Monitoring incl. Trending (SITRAM TDCM & Sensors)			✓
Operation Monitoring including „Expert-Reports“ (CAM)			✓
Online – Troubleshooting (CAM)			✓
Early warnings and faster failure analysis (CAM)			✓
Extended Time between Overhauls			✓
Availability Guarantees/ Warranty Extensions (with new transformer)			✓

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