Companies in the manufacturing industries are facing growing challenges. To ensure their success in the future, they have to reduce costs, enhance production quality, increase flexibility and efficiency and, above all, enable themselves to respond faster to customer requests and market demands.

A service concept from Siemens that combines fast global support with comprehensive preventive maintenance helps to accomplish these key business drivers. In addition, Digital Services open up possibilities of processing relevant machine data and intelligent analysis to create added values such as transparency and improved operating efficiency.

One example is predictive maintenance of machines and plants. Instead of specifying regular maintenance intervals and performing maintenance regardless of condition of in-service equipments, predictive maintenance is scheduled based on actual maintenance needs. The machine data provides the necessary information for such scheduling. This allows you to avoid unnecessary inspections and prevent production downtime caused by equipment failures – two tangible advantages in times of steadily rising competitive pressure.
Corrective maintenance
Restore the functional condition of your machinery, system or plant as quickly as possible in the event of failure or outage. Specific offerings:
• Online-Support
• Technical Support
• Spare parts and repair services
• On-site services

Preventive maintenance
Avoid unscheduled downtime through comprehensive preventive maintenance and unleash hidden potential through continuous optimization. Specific offerings:
• SIMATIC Migration Services
• Asset Optimization Services
• Training

Predictive maintenance
Data-based condition monitoring of machines, systems and plants enables predictive maintenance. It enhances availability, transparency, efficiency and productivity. Specific offerings:
• Condition Monitoring
• Fleet Management
• Energy Analytics

Service agreements
Perfectly customized to your individual needs, we offer tailored service agreements that flexibly combine the service elements above. As a result, you have an innovative, long-term partner to help you succeed on the path to the digital future.