

## SIPROTEC 4/SIPROTEC Compact Product Family

### Frequently Asked Question #5



— **Q. How can I access extended internal device statistics and test information in SIPROTEC 4/SIPROTEC Compact Devices?**

A. SIPROTEC 4 and SIPROTEC Compact devices allow the display of extended internal statistics and test information in the menu items below “SIEMENS internal diagnostics” in the SIPROTEC WebMonitor and “Test/Diagnostics/SIEMENS internal” on the SIPROTEC device itself. To access this information, the confirmation code “311299” needs to be provided when prompted.

Accessing these statistics is not required or recommended during normal operation. Siemens does not publish official documentation on these statistics. It is strongly recommended to work together with Siemens SIPROTEC customer care or commissioning experts to retrieve and interpret the statistics and test information.