SIEMENS

QUALITY POLICY

The Management of Siemens Mobility Spain declares its **intention to ensure Quality in the design, manufacture, installation and after-sales service of its products**, by applying, among others, the UNE-EN ISO 9001 and IRIS (International Railway Industry Standard) standards, as well as strict compliance with the requirements specified in the orders or contracts according to their scope in the different businesses

To ensure this, a Business Management System is established and documented in the process map and associated documentation.

The organization is **committed to its customers and the rest of the stakeholders** to offer them innovative, integrated, efficient, safe, accessible and sustainable products for the mobility of people and goods, which increase the availability of infrastructures and improve the intermodal experience of users from their point of departure to their final destination.

Siemens Mobility Spain establishes as general quality objectives:

- To guarantee that our products fully comply with the legal and regulatory requirements, those of our organization and those established by the Customer and the rest of the stakeholders.
- To conduct revisions of the Quality System, that have as purpose the **continuous improvement in our Quality and Service**.
- To involve and motivate all the staff in all those actions focused on improving our products and the satisfaction of the Stakeholders promoting a participatory environment which facilitates teamwork, suggestions for improvement and considering previous good practices and lessons learned.
- To implement the necessary actions to prevent the failures of our products/systems, based on the solidity of our developments and a proactive management of the risks of our processes and projects.

These general objectives described above have implicit Quality objectives defined annually and communicated to the staff through the existing organizational channels.

The responsibility for the application of the Quality Policy corresponds to the CEO and CFO of the organization together with the Top Management.

It is the purpose of this Management that the Quality Policy has its maximum diffusion among the company's personnel and all interested parties.

Alvaro Senador-Gomez Lázaro

Chief Executive Officer

Bouchra Abbad Chief Financial Officer 04 de noviembre de 2024