

Siemens Managed Services' expertise centres on the delivery of field services, management of data, and innovative services wraps for the energy sector. We present a suite of solutions for the heat market, tailored to specific industry and customer requirements, and developed from years of experience.

Siemens' long history is built on a foundation of innovation and a system of proven processes that ensure efficient and successful delivery of customer projects. You can be confident we are at the forefront of decentralised energy and will continue to develop advanced solutions to meet our customers' requirements.

## AMR Design Supply and Commissioning

Siemens understands the importance of a robust metering platform for our customers to deliver fair, reliable and accurate billing for their end users. That's why we invest in best-in-class systems so you can deliver the highest levels of service.

### Siemens' team is highly

knowledgeable in AMR across a variety

of utilities. This knowledge, along with pioneering products and systems, delivers the reliability and quality demanded and deserved by you and your customers.

### **C&I** Meter Installation

An efficient and effective data acquisition strategy is integral to any energy programme. Meter supply and installation supports data acquisition and, therefore, forms a key part of our offering. We have a unique wealth of multi-utility expertise and knowledge backed by many case studies and blue-chip customers to provide our you with a high level of confidence in our solutions and services Section header: Engineering Support Siemens' experienced Heat Team of highly-skilled engineers offers centrally-managed coverage across the UK to multiple wide-ranging projects. Our Engineering and Data Management Services Teams work in tandem to rectify any issues before they become a problem for the customer, ensuring inconvenience is kept to a minimum.

### **Data Management Service**

Siemens understands the importance of quality data and analysis for the successful operation of your system. We operate seamless and robust processes to support downstream PAYG and credit billing.

Our aim is to provide the customer with maximum flexibility through a market-leading solution using our cloud technology platforms and open protocol AMR solutions.

# Naximum flexibility through a market-leading solution

# Siemens' range of products enable accurate and efficient billing, while providing excellent customer experiences

### Pay-As-You-Go Platform

Siemens' PAYG solution is delivered through the cloud; it increases affordability while improving time to market considerably.

### **Smart Energy Solutions**

District heating is key to the government's strategy of decarbonising heat. Siemens is driving innovation and choice in this area to improve experiences and provide protection for the end customer. We will continue to leverage and develop our suite of smart products and solutions to facilitate future change in energy supply and demand.

### **Effective Project Management**

On-time and to-budget project delivery is safeguarded by Siemens' accredited project management system: PM@ Siemens. Our project managers bring engineering excellence, technical and product knowledge, and an uncompromising focus on Zero Harm to every project they manage.

### Value for money and flexibility

Our ability to draw on Siemens' vast product and service range in the

energy industry uniquely positions us to provide you with the highest quality equipment, at cost-effective prices. We also have the flexibility in our supply chain to use any suppliers you prefer. Through Siemens Financial Services we can also provide financing options to suit your projects and needs.

### At your service

Siemens is renowned for world-class customer service and we look forward to providing you with an excellent experience. We take pride in being attentive, proactive, responsive and flexible. So you feel fully supported, our engineers will work alongside you from build, to installation and commissioning, to provide continual whole life support and service. If you require support services or fully managed maintenance, we are there to ensure the performance of your system continues at the highest possible level.

### Zero Harm Approach

Siemens has a comprehensive and unwavering focus on Zero Harm. Our investment in our Zero Harm programme has been recognised every year for the past nineteen years by The Royal Society for the Prevention of Accidents (RoSPA) with presentation of its prestigious Gold Award.

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