



# Content

- Introduction
- What is virtualization?
- Virtualization in PCS 7
- SIVaas product portfolio

Page 2 18.07.2019 Pham Ngoc Minh / RC-VN DI PR&TS

## Introduction



## General trends in manufacturing and process automation

Due to focusing on sole production process, our customers increasingly demand for services and long-term service contracts directly from the system suppliers.

The demographic change of the service personnel at the customer's end requires an increasing strategy to outsource these services. In addition, the increasing complexity of the systems requires comprehensive special knowledge ("Anyone who is not familiar with this technology should get outside assistance" – specialist article in "Chemie Technik"). Due to increasing cost pressure, customers are less and less willing to build up or maintain this special knowledge in-house.

More and more customers therefore demand as much cost transparency as possible with regard to the investment and operation of a system (incl. the associated provided services). The reactive attitude of customers in the past with regard to service and maintenance is increasingly changing to a proactive attitude, which includes a corresponding demand for these services.

## **Market requirements**

- Optimizing the utilization of hardware resources
- Buying preconfigured systems with corresponding services
- Minimizing lifecycle cost
- Simplifying expensive system updates and plant expansions
- Managing and maintaining the plant centrally
- Increasing IT and data security standards

## Introduction

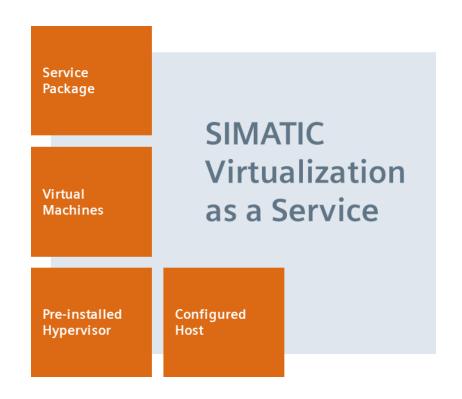
### **Customer benefits**

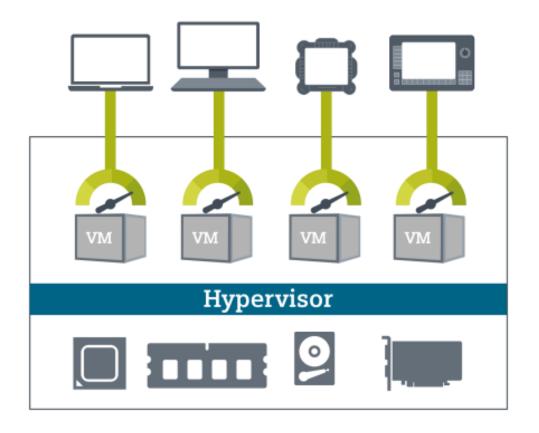
- Simple implementation of a virtualization solution through pre-configured and ready systems with optimal use of existing hardware resources
- Specifically designed for use as infrastructure for SIMATIC PCS 7 environments (→ no special product releases are required)
- Based on the specific system architecture, all the necessary VMware and Microsoft software licenses are included, activated and audit-ready (operating system for hosts and thin clients, RDS CALs and CALs also included)
- Lifecycle services and technical pre-sales and after-sales support are provided by Siemens for all supplied components (including third-party units) → Reduction in lifecycle costs
- Free spare parts supply is included
- Entire architecture was tested separately for the PCS 7 SW system test
- Preconfigured virtual machines for SIMATIC PCS 7 and Windows Server require only simple installation routines to run → cost-effective and rapid expansion of ES/OS system components thanks to ready-to-run templates
- Includes host diagnostics brokers for easy integration into PCS 7 maintenance stations
- · Backup and recovery tool for storing and restoring virtual machines and Hypervisor configurations are included
- The initial system configuration is backed up from the outset, allowing simple restoration as required
- Several security measures pre-implemented
- Extensive documentation for handling and configuration is included
- Greater system flexibility and availability with reduced overhead in the case of system upgrades/updates
- Simple system management and comprehensive support in connection with SIMATIC remote services

### **Motivation for Siemens**

- Providing a standardized and innovative service offering
- Is an attractive and valid basis for the subsequent service contract opportunities (short and long term) and system upgrades

## What is virtualization?





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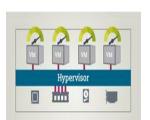
## What does virtualization mean?



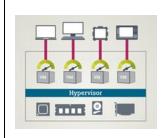
Through virtualization, the operating system and the user software of a computer are decoupled from its hardware.



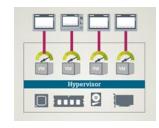
The operating system and the user software are made available inform of a virtual machine (VM).



To this end, a hypervisor is installed as additional software layer on a high performance server; it allows for the integration of several virtual machines on one hardware.



The hypervisor handles the dynamic distribution of the hardware resources to the virtual machines



The virtual machines are accessed by means of energy and cost efficient Thin Clients.

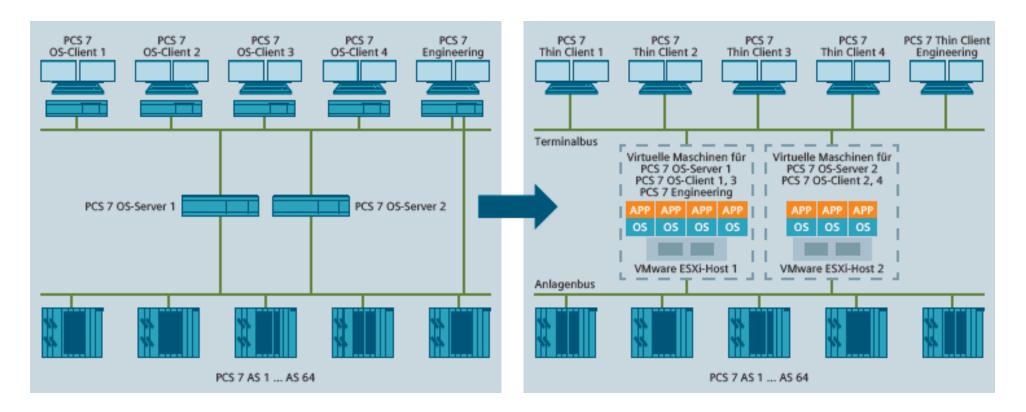


SIMATIC
Virtualization as a
Service offers this
technology as a
ready-to-run
complete system
including
configuration and
system support.

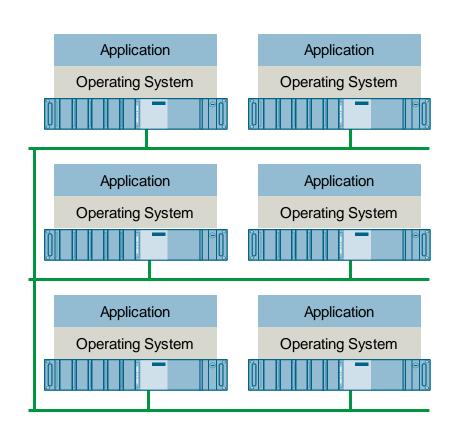
# An automation system before and after virtualization

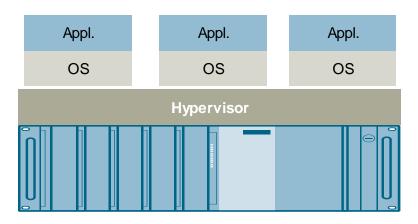
## **Before Virtualization**

## **After Virtualization**



# An automation system before and after virtualization



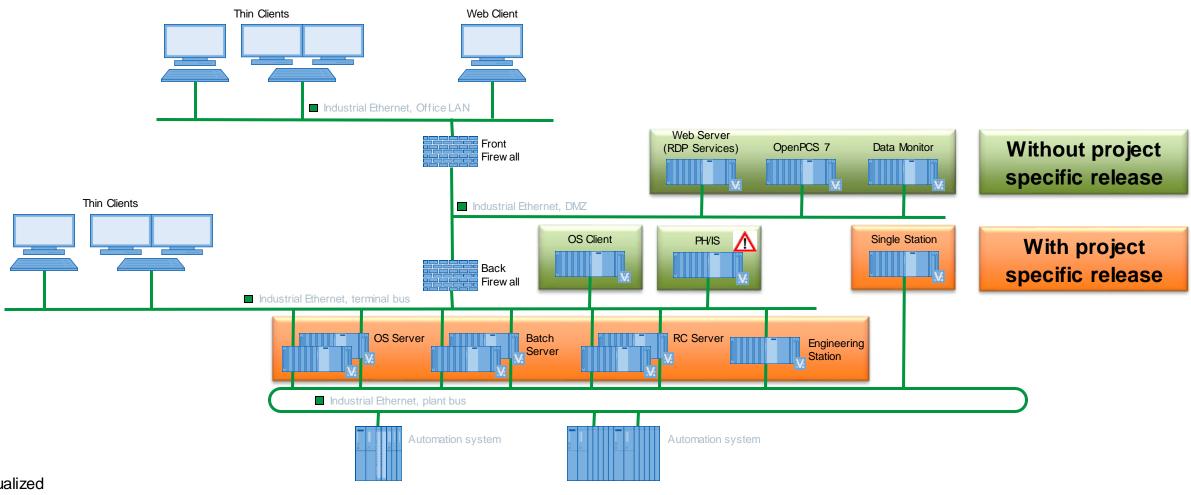


Traditional architecture

Virtual architecture

# System architecture PCS 7 V9.0 in virtual environment





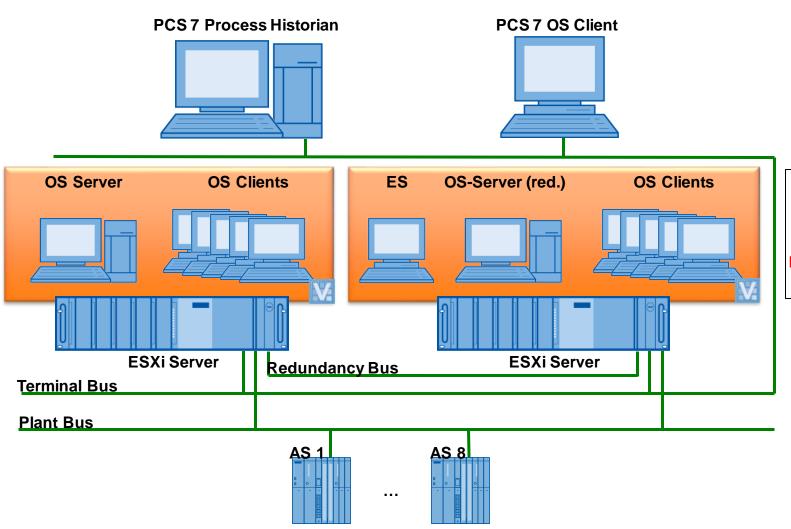
virtualized

The Proce

The Process Historian need a special consulting for the configuration.

# virtual redundant OS server pair





No mixed configuration (real/virtual) for OS master server and OS standby server

virtualized

# SIEMENS Ingenuity for life

## **Portfolio**

# Introduction – Positioning within the DF CS PA

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#### Modernization SIMATIC DCS DCS SIMATIC **Power Control SIMATIC** Software **Application** DCS / SCADA Integrations Modernization Virtualization **Platform Services** Services Services as a Service Infrastructure as a Service **Spare Parts & Repairs** Maintenance Lifecycle Asset Legacy **Extended** Remote Calibration Management **Optimization** System **Services** Services **Exchange Option** Suite **Services Services Support & Consulting** Lifecycle Multi-Vendor Managed System Inventory SIMATIC System **Preventive** Device Information System Analytics **Baseline Services** Audit Services

Integration



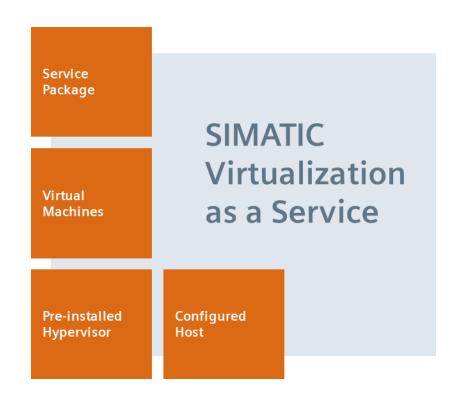


Page 11

18.07.2019

Services

# Portfolio Product description – overview



- The core piece of the portfolio is the extensive service package for the simple implementation of a virtualization solution with pre-assembled configured systems tested for usability.
- Four different hardware platforms allow to scale the virtualization solution to the actual requirements.
- Technical Support includes all SIMATIC products, VMware and the components of the HP system platform.

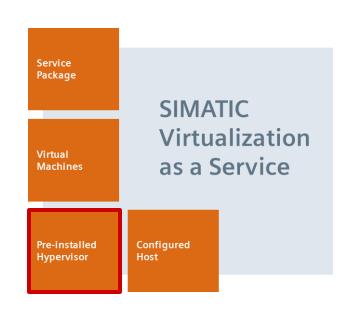
# Portfolio Product description – module "Configured Host"



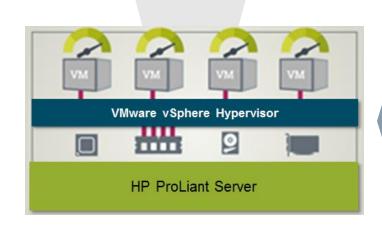
- The system platform consists of the server hardware (HP Proliant or SIMATIC IPC) and a management console (HP Thin Client)
- The VMware vSphere hypervisor software is alerady preinstalled and preconfigured



# Portfolio Product description – module "Pre-installed Hypervisor"



- On the basis of the system platform, a virtualization layer is installed that handles the recource distribution of the physical hardware to the virtual machines
- VMware is used as the virualization software
- Preinstalled and preconfigured VMware software vSphere 6.7 Standard
- Optional: VMware vCenter Server
- Optional: vSAN Cluster, see next page

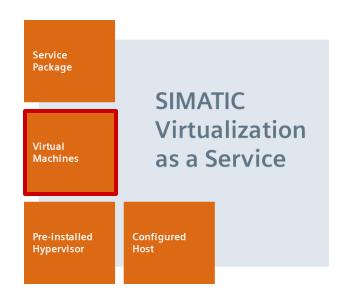


### Pre-installation and configuration

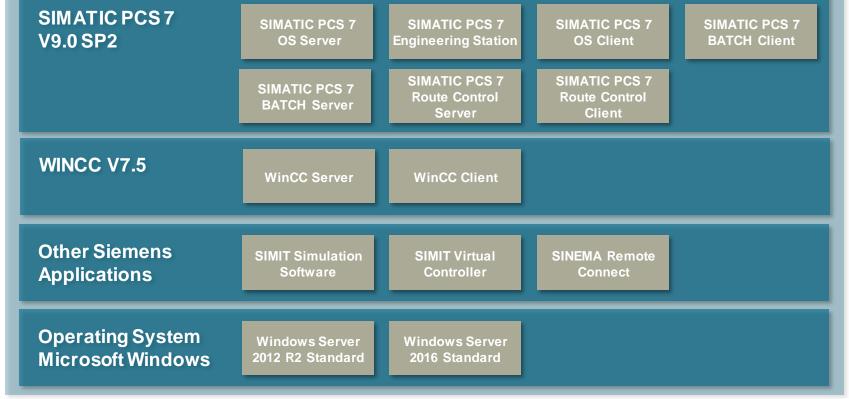
- Configuration of the server hardware
- Installation and configuration of the VMware Software
   vSphere 6.5 Standard
- Complete net configuration
- Licensed VMware Software (VMware licences)
- Pre installed VMware vSphere Webclient on the management console

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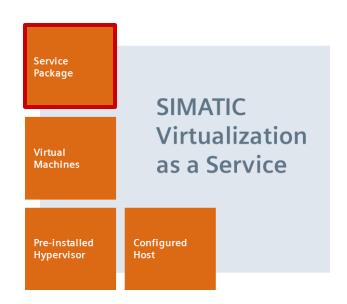
# Portfolio Product description – module "Virtual Machines"



- On the system platform, a virtual machine is delivered ready for operation.
- On every virtual machine, a Microsoft Windows Server 2012/2016 64-bit (with activated license) is preinstalled. The virtual machines are not SIMATIC licensed.
- The following virtual machines are available for selection:



# Portfolio Product description – module "Service Package"





Pre-installation and configuration of the servers is part of the delivery scope

In addition to the documentation of the HW/SW components, the system documentation includes a detailed technical manual, instructions and application examples.

Installation & Configuration

Service Contract (2 or 5 years)

**User Manual** 

After Sales Service

- Technical Support for all used componentds included: server hardware, operating systems, VMware, SIMATIC products
- One contact person for all inquiries
- Individual support by experts (phone/eMail), processing duration of each case up to 2h. No limitation of cases
- Processing of inquiries regarding functions and system handling
- Coordination of the support activities regarding components from third parties

### Warranty:

24 months after purchase

### Spare parts availability:

Until EOL + remaining service contract period

### Delivery time spare parts:

1 to 2 working days

The times specified apply within the EU up to delivery at the shipping address. In the case of deliveries from the central warehouse to countries outside the EU, the specified time applies up to the customs border of the receiving country. The time for import handling and transport within the country is not included.

## **Contact Information**





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