SIEMENS

Data Sheet

Workplace Experience

Building X



The Building X Workplace Experience app is a all-in-one solution for hybrid work. This application simplifies the employee journey, from daily tasks to effortless collaboration with colleagues. Simultaneously, it provides facility managers and real estate owners with comprehensive insights to efficiently manage and make informed decisions about their portfolios.

- **Unified Multi-Channel Experience**

  Access all workplace features seamlessly across mobile, web, and kiosk—ensuring flexibility and convenience for every user type.
- **Comprehensive Employee Interface**

  Empower employees with a full suite of booking, navigation, and collaboration tools accessible anytime from mobile or web.
- **Visitor & App-Free Accessibility**

  Simplify access for guests and employees without the app through intuitive touchscreen kiosks that provide instant visibility into available spaces.
- **Enhanced Space Transparency**

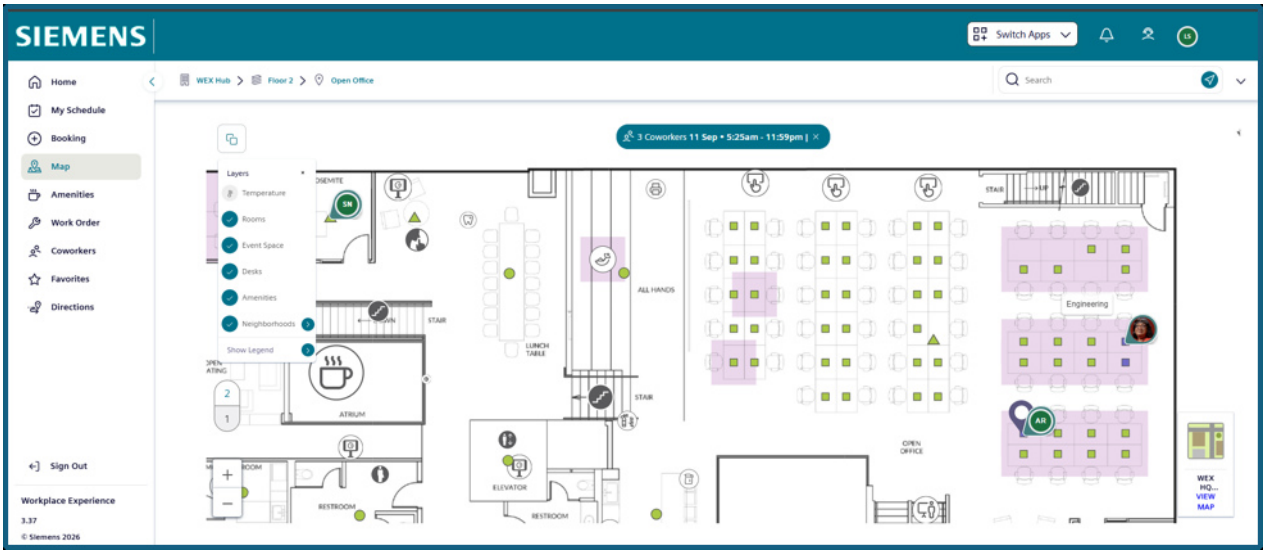
  Offer at-a-glance insights into floor layouts, availability, and navigation, improving spatial awareness and workplace flow.

buildingx.siemens.com

Functions

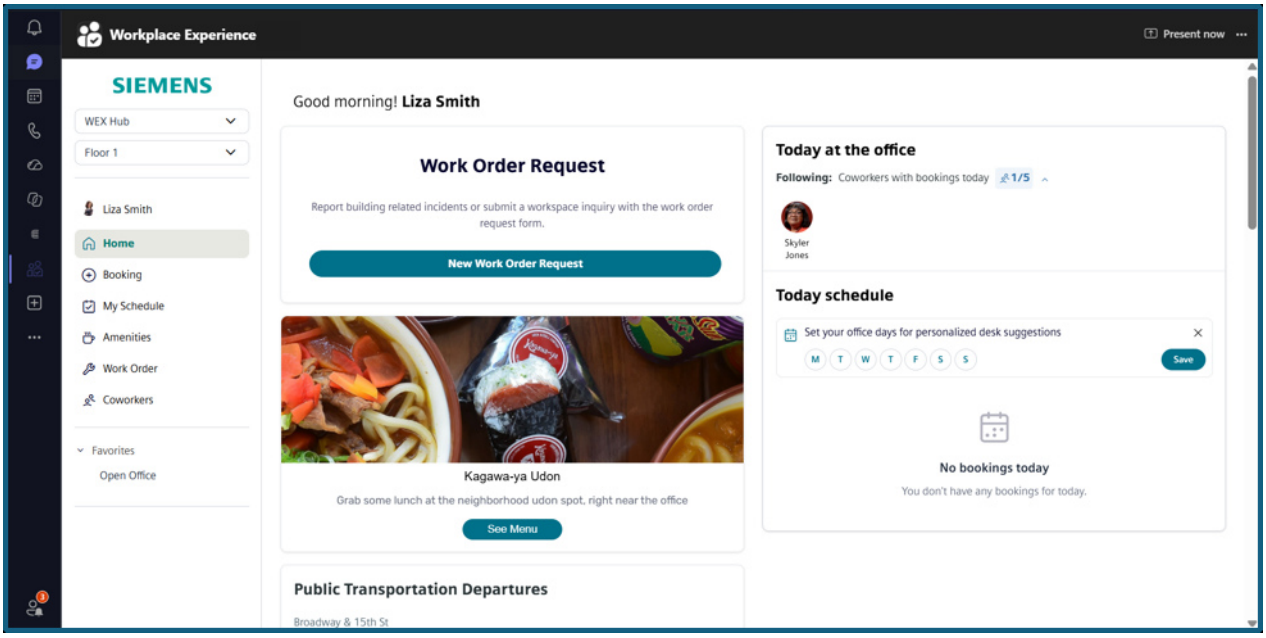
Space & Amenities Management *(Essential, Standard, Premium)*

Reserve desks, meeting rooms, collaboration spaces, cafeteria slots, and workplace amenities through a unified booking experience.



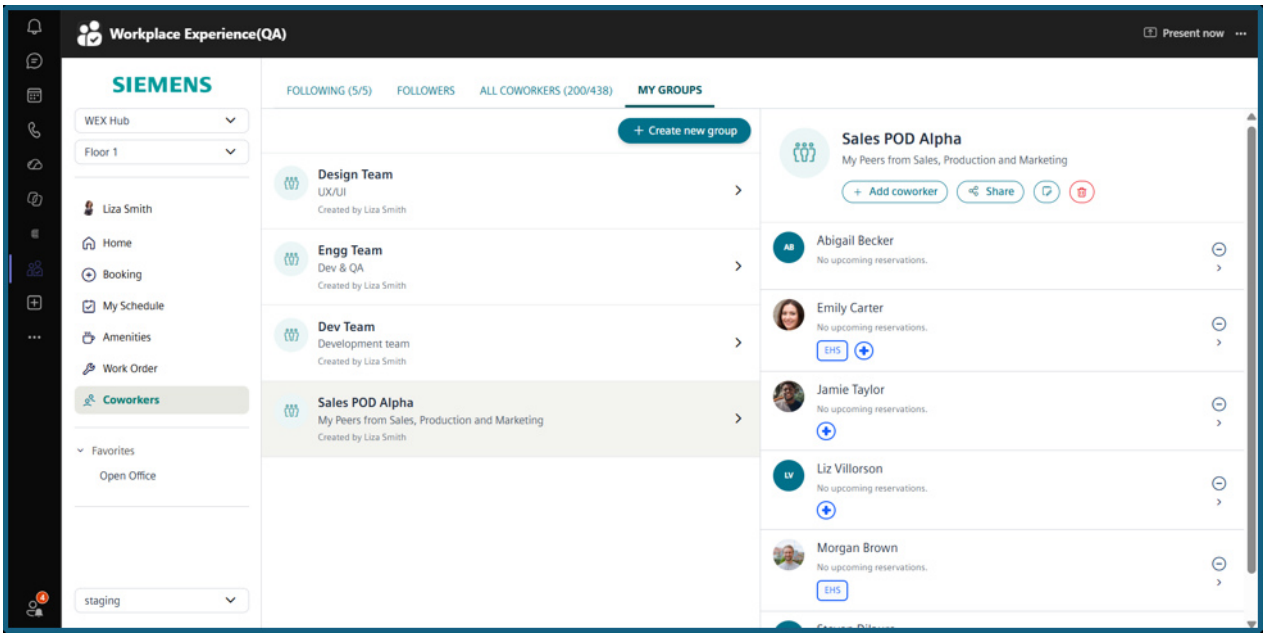
Microsoft Teams & Outlook Integration *(Standard, Premium)*

Streamline workspace booking and scheduling within familiar Microsoft productivity applications.



Workplace Collaboration & Team Coordination *(Standard, Premium)*

Help employees find colleagues, align schedules, coordinate in-office days, and collaborate more effectively across hybrid workplaces.

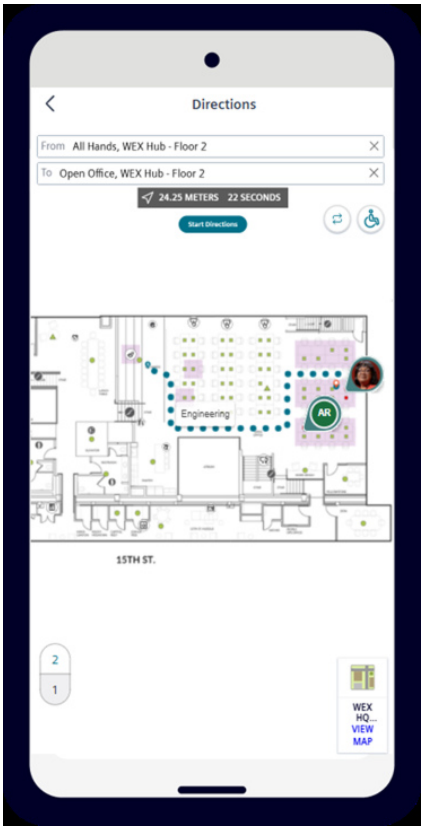


QR code generator *(Standard, Premium)*

QR Code Generator lets admins create and download QR codes for rooms, desks, and amenities so employees can scan and instantly navigate to that location in the Connect app.

Indoor Navigation & Wayfinding *(Standard, Premium)*

Provide turn-by-turn indoor navigation, route guidance, and location discovery across buildings and campuses. Smart Lockers Enable mobile-based locker reservation, access, and secure personal storage management.

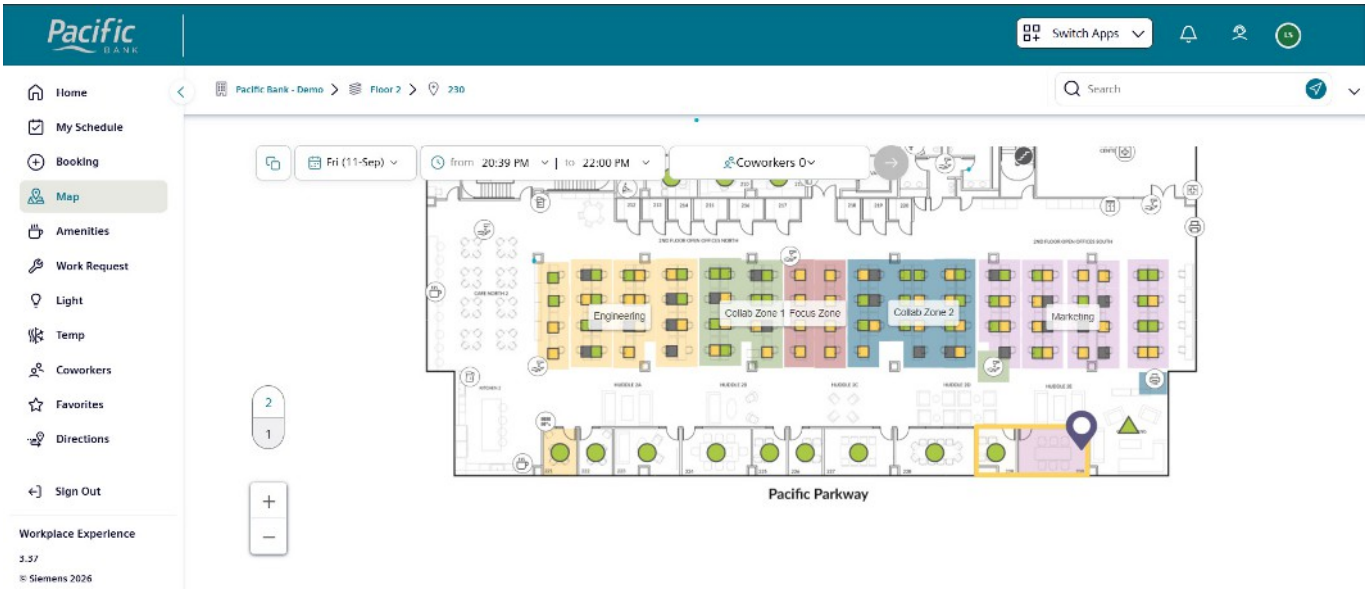


Data API *(Standard, Premium)*

The Data API provides a RESTful interface that enables external systems to securely access Connect data, including information related to buildings, floors, desks, cards, occupancy, and bookings. Commute & Transit Services Support employee commuting with real-time public transit information and journey planning.

Integration with Occupancy sensors for desks & rooms *(Premium)*

Integration with Occupancy Sensors for Desks & Rooms (Enlighted, Pointgrab, Vergesense, Regent, Signify, LoRaWAN) for automatic recognition of occupancy state.



Work Request & Incident Management *(Premium)*

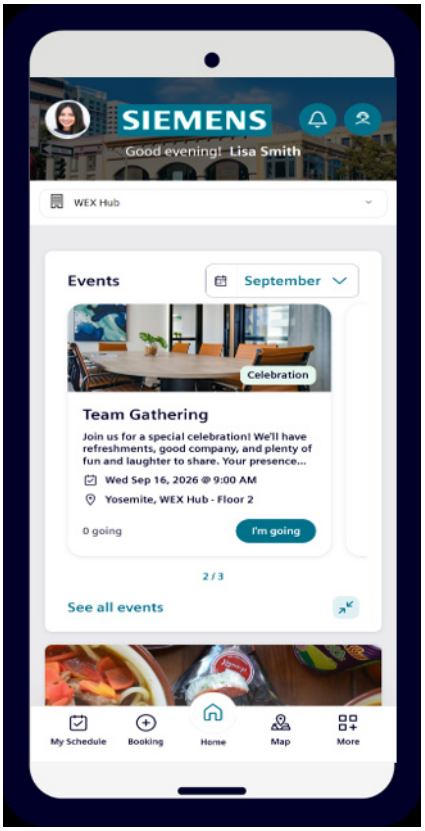
Allow users to report issues, submit maintenance requests, and track service resolution status.

Multi-Channel Workplace Access *(Premium)*

Access workplace services seamlessly through mobile apps, web portals, and kiosks. Security, Privacy & Compliance Ensure secure operations with enterprise-grade security, GDPR compliance, data encryption, and privacy controls.

Events *(Premium)*

The **Events** feature enables employees to discover, register for, and book event spaces, with optional services such as catering and audiovisual equipment.



Dynamic cards *(Premium)*

External service cards on the Connect homepage that let employees access tools like Vecos or Metra lockers and other amenities in one place Building X Platform.

Building X Platform

Accounts Application

Ability to manage users with a role-based access control. New users can be invited to access the Cloud Service and given appropriate access rights via user groups. Users can log in with two-factor authentication and manage their user account themselves. Data can be logically grouped into partitions and given access via user groups.

Devices Application

Ability to manage Connected Devices compatible with the Cloud Service.

Data Setup Application

Ability to onboard data by adding meaning and structure to it. The data can be onboarded from multiple sources, such as Connected Devices, 3rd party cloud systems and files.

Data Hosting and Data Usage

Hosts and processes personal and non-personal data in data centers located in Europe. For information regarding processing of personal data and locations Customer may refer to the Data Privacy Terms: https://siemens.com/dpt

Ask Building X

Ability to ask questions in different languages about Building X technical information, utilizing GenAI.

Subscription

The subscription plan depends on the agreement between Customer and Siemens.

1) Default Subscription Plan if the customer purchases the subscription via the Siemens online store

FOR MULTI TIER SUBSCRIPTIONS

	Essential	Standard	Premium
Functions			
Building X Platform	✓	✓	✓
Space & amenities management	✓	✓	✓
Microsoft Teams & Outlook integration	✗	✓	✓
Workplace collaboration & team coordination	✗	✓	✓
QR code generator	✗	✓	✓
Indoor navigation & wayfinding	✗	✓	✓
Data API	✗	✓	✓
Commute & Transit Services	✗	✗	✓
Integration with occupancy sensors for desks & rooms	✗	✗	✓
Work request & incident management	✗	✗	✓
Multi channel workplace access	✗	✗	✓
Events	✗	✗	✓
Dynamic cards	✗	✗	✓
Terms			
Subscription metric	per user per year		
Subscription term	Annually, auto-renewal		
Billing term	Annually, payment in advance		
Upscale	Effective immediately, pro-rated billing		
Downscale/Cancellation	Effective with end of subscription term		
Connected Devices	To be purchased separately		
Permitted Users	Unlimited, Extended Use		

The Workplace Experience subscription plan is the regular, scalable Offering for this Cloud Service. The subscription term is twelve (12) months with automatic renewal; the Cloud Service fee is paid in advance. The subscription plan can be upscaled at any time and Cloud Service fees for upscales are calculated on a pro-rated basis. The Customer can also scale down the Cloud Service effective with the end of the current subscription term. The subscription fee will be adjusted for the upcoming billing term. The Cloud Service can be cancelled any time, effective with the end of the current subscription term.

Customer may purchase required Connected Devices separately.

Extended Use entitles Customer to authorize its Affiliates and third parties to access and use the Cloud Services in accordance with the rights set out in the Terms and Conditions.

2) Custom Subscription Plan

Any subscriptions that are not purchased via a Siemens online store are Custom Subscription Plans. Under a Custom Subscription Plan the details regarding functions, subscription metric, term, billing, up- and downscaling, Connected Devices as well as Permitted Users are set out in the agreement between the Customer and Siemens.

Prerequisites

Supported Connected Devices

The Cloud Service is currently compatible with commercially available Connected Devices. Connected Devices enable the Cloud Service to exchange data with the technical building infrastructure. A description of the available Connected Devices is provided below.

	List of Supported Connected Devices
SIEMENS: Connect Box	Connect Box hardware is powered with DC 24 V. Connect Box includes Software and BSP version V5.x.x or higher to connect to this Cloud Service. The building management data hosted on the hardware can currently only be accessed in read-only mode.

To use the Cloud Service, a Connected Device must be installed on site, fully operational and connected to the Internet. The Customer is responsible for the provision of the Connected Device on site and all associated costs for the provision of the Cloud Service in accordance with the associated documentation for the Connected Device.

Supported Third-Party Software Connectivity

The Cloud Service is currently compatible with commercially available Third-Party Software. Third-Party Software Connectivity enable the Cloud Service to exchange data with Third-Party Software. A description of the available Third-Party Software connectivity is provided below.

	List of Supported Third-Party Software
Software Specific connectors	● Desigo CC Noris API ● Microsoft Teams / Outlook ● Google Calendar ● Microsoft Intune

The customer is responsible for the Third-Party Software at the site and all associated costs for the provision of the cloud service in accordance with the associated documentation for the Third-Party Software.

Web browser and Viewing Devices

Chrome is recommended to use the Cloud Service, but other standard browsers might also serve this function. Screen resolution of 1920x1080 pixels or higher is recommended for best user experience.

Internet Connection

The bandwidth of Customer’s internet connection determines the performance of the Cloud Service.

Ordering

To order a subscription plan and connected devices, Customer must request a quote from its Siemens sales representative.

Product Documentation

1) Product Documentation under a Standard Subscription Plan

General Contractual Documents	Links
Building X - Workplace Experience Data Sheet	www.siemens.com/buildingx/data-sheet/workplace-experience
Supplemental Terms for Buildings	www.siemens.com/buildingx/data-sheet/supplemental-terms
General Software Terms and Cloud Supplemental Terms	https://www.siemens.com/si/cloud/terms
Base Terms International	https://www.siemens.com/si/cloud/terms
Siemens Acceptable Use Policy	https://www.siemens.com/si/cloud/terms
Minimum Terms	www.siemens.com/buildingx/data-sheet/minimum-terms
Data Privacy Terms	https://www.siemens.com/dpt/si
Data Privacy Terms Annexes Building X	https://www.siemens.com/dpt/si
EU Data Act	https://www.siemens.com/buildingx/terms

2) Product Documentation under a Custom Subscription Plan

The contractual documents and the Product Documentation are set out in Siemens' offer to the Customer.

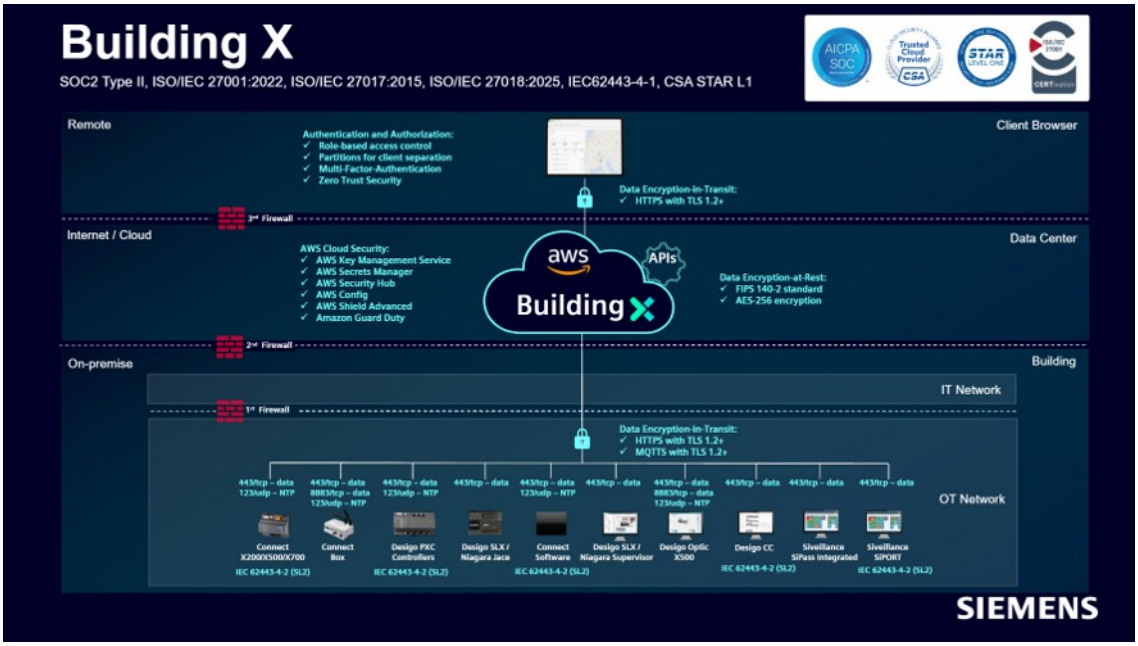
3) Technical Documents

Technical Documentation	Link
Building X - Online help	www.siemens.com/buildingx/sid

4) Compliance

Cybersecurity	Link
Cyber Security Alliance - STAR Level 1	https://cloudsecurityalliance.org/star/registry/siemens-ag/services/building-x
IEC 62443-4-1	https://www.siemens.com/en-us/system-certificates/si-b/
ISO/IEC 27001:2022	https://www.siemens.com/en-us/system-certificates/si-b/
ISO/IEC 27017:2015	https://www.siemens.com/en-us/system-certificates/si-b/
ISO/IEC 27018:2025	https://www.siemens.com/en-us/system-certificates/si-b/
SOC 2 Type II Report	Report available on request
SOC 3 Report	https://www.siemens.com/en-us/system-certificates/si-b/

Topology



The topology shows the superset of possibilities for connecting data to Building X. The options available for this Digital Service can be found in the list of supported connected devices and third-party software connectivity.

Data communication between the Connected Devices on-premises and the Cloud Service requires internet connectivity (to be provided by the Customer).

Specific Terms

High-Risk Use

Customer acknowledges and agrees that:

a) the Offerings are not designed to be used for the operation of or within a High-Risk System if the functioning of the High-Risk System is dependent on the proper functioning of the Offerings; and
b) the outcome from any processing of data through the use of the Offerings is beyond Siemens' control.

Service Level Agreement

Siemens shall use commercially reasonable efforts to make the Cloud Services available for a yearly uptime percentage of ninety-eight percent (98%).

Except for:

a) Planned downtime, agreed downtime, routine and emergency maintenance,
b) Cyberattacks,
c) the public, third party and/or customer's internet and communications networks,
d) data, software, hardware, telecommunications, infrastructure, power, build-packs or networking equipment not provided by Siemens,
e) Customers and Users negligence or failure in using the Cloud Service and/or in not following the instructions of published documentation,
f) system configurations and platforms not supported by Siemens,
g) system administrations, action, commands and file transfers of Customer or User,
h) modifications or alterations not made by Siemens,
i) unauthorized access via Customer's credentials and/or
j) any other failure outside of Siemens reasonable control.

Customer Support

Siemens offers helpdesk support. Customer may contact its local Siemens representative for support requests. Customers can also submit a support request online: https://www.siemens.com/support-request.

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Document ID A6V15992673_en--_a
Edition 2026-09-22