

General Data Privacy Policy

The protection of personal data is very important to us. Therefore, we conduct our activities in compliance with the laws and regulations applicable to the protection of personal data and data security. In the following, we tell you which information we might possibly collect, how we handle that information and to which parties we might possibly disclose such information.

Personal data

We do not collect any personal data (e.g., names, addresses, telephone numbers, e-mail addresses or complete IP addresses) from our application.

Communication-related or usage-related data

When you access our application via telecommunications services, communication-related data (e.g., Internet Protocol address) and usage-related data (e.g., data on the commencement and duration of usage and on the telecommunications services used by you) are automatically generated by technical means. This data could possibly enable the telecommunications provider to draw inferences concerning your personal data. We have no access to this information. Whenever it is absolutely necessary to collect process and use your communication-related or usage-related data, such activity is conducted in compliance with the laws and regulations applicable to data protection.

Additional information on the respective Apps

[SIMATIC WinnCC OA OPERATOR Data Privacy Policy](#)

[SIMATIC WinnCC OA UI Privacy Policy](#)

Questions and Comments

If you have any questions or comments concerning our Data Privacy Policy, please contact us and send us your questions or suggestions. We will continually revise our Data Privacy Policy to reflect the further development of the Internet and mobile applications. We will announce changes on this page in due time. Therefore, you should regularly retrieve this page, to learn the current status of our Data Privacy Policy.

Contact us:

ETM professional control GmbH
Marktstrasse 3
7000 Eisenstadt, Austria
Phone: +43 2682-741-0
Fax: +43 2682-741-52555
E-Mail: info@etm.at

SIMATIC WinCC OA OPERATOR

Automatically collected non-personal data

When do we collect information?

We only collect information when your device crashes during the usage of our SIMATIC WinCC OA OPERATOR application. Therefore the application uses Burstly, Inc. TestFlight for crash reports and analytics.

What information do we collect?

In case of a crash of your device during the usage of the SIMATIC WinCC OA OPERATOR application your device sends information about this crash to Burstly, Inc. TestFlight and third party companies which are necessary for diagnostics to provide crash-reports and analytics about user interactions with the SIMATIC WinCC OA OPERATOR application for us. Following information is collected for debugging issues:

- The kind of device you use (Like iPhone 52 or iPad 2)
- Which iOS version you're running on your device (Like iOS 7.4.1)
- The carrier you're using (Like AT&T)
- The time zone you're in at the moment the crash occurs
- Which connection was active (WiFi or normal mobile network)
- And the crash-log in which section of the code the crash occurred.

What do we use your information for?

Any of the information we collect from you is to improve our products and make it fail-save. Burstly, Inc. uses the collected information to prepare crash-reports and statistics for our improvement of the SIMATIC WinCC OA OPERATOR application.

How do we treat the information?

We do not collect any personally identifiable information. We do not sell, trade, or otherwise transfer information to outside parties. This does not include trusted third parties who assist us in operating, developing or services, so long as those parties agree to keep this information.