FOR RAILWAYS AND TRANSPORT COMPANIES

Your contact to our **Customer Service**

Rail Infrastructure

For all concerns regarding infrastructure:

kundendienst-mo.ch@siemens.com

(Mon. to Fri. from 8.00 a.m. to 5.00 p.m.)

Rolling Stock

For all concerns regarding rolling stock:

rollingstock-support.ch@siemens.com

(Mon. to Fri. from 8.00 a.m. to 5.00 p.m.)

Traction Power Supply

For all concerns regarding traction power supply:

bahnstrom-service.ch@siemens.com

(Mon. to Fri. from 8.00 a.m. to 5.00 p.m.)

Service Call Desk / 24h availiabilty

Outside office working hours, you can reach our on-call lines 24 hours a day, 7 days a week:

Phone: +41 84 483 38 11

Spare parts

For all spare parts enquiries:

ersatzteile-mo.ch@siemens.com

Phone: +41 58 558 02 94

Repairs

Please send defective components or products for repair processing to:

Siemens Mobility AG
Reparaturabwicklung
Alte Winterthurerstrasse 1
8304 Wallisellen
Schweiz

reparaturen-mo.ch@siemens.com
Phone: +41 58 558 05 05

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