

# SIEMENS

(Supplier) <b>(Name)</b> <b>(Address)</b>	Name Department Telephone Fax E-Mail:
<b>(City/State/Country)(ZIP code)</b>	Your address Our emblem
	Date: 7-Sep-21

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## **TRANSPORT GUIDELINES – 09.2021 – Version 15** **Routing order – Imports from Singapore**

Ladies and Gentlemen,

The following conditions apply for goods specified in supplier conditions as „EX Works / FCA / FOB”.

### **GENERALLY:**

Please note that,

- Our order number must be noted in the transport documents.
- Transport costs billed per invoice will not be accepted.
- For shipments classified as EXW or FCA the forwarder needs to get the ORGID of the ordering Siemens entity and the SOR (“Siemens Organizational Reference”; e.g. the cost center) for his freight invoices.

**For shipments containing dangerous goods you are responsible to transfer the necessary legally required dangerous goods data to the freight forwarder when placing the order. You are also responsible for packing, marking, labelling etc. in compliance with the regulation relevant to the used transport mode(s)."**

**If this rule is not observed, the additional freight and administrative costs will be billed.**

### **CAUTION:**

- Shipments outlined in section 2.) can only be used if approved by the ordering Siemens department.
- If delivery is NOT from your country, please get instruction from us when choosing the appropriate service provider.

## 1.) Standard deliveries:

a) For deliveries by **air freight** please use:

**Bolloré Logistics Singapore PTE Ltd.**

For the **initial contact** call:

**Mrs. Gladys Ong**

Phone: +65 64168 350

Mail: [gladys.ong@bollore.com](mailto:gladys.ong@bollore.com)

Mrs. Ong will organize the first pickup and will then establish future contact to the nearest Bollore branch office.

It is important to notify Bollore about shipments on time in order to ensure a fluent process.

b) For deliveries by **sea freight** please use:

**Kuehne + Nagel**

For the **initial contact** call:

**Medina, Divina Grace**

Singapore Logistics Hub

10 Pioneer Crescent

628566 Singapore

Tel: +65-6330-0591

Grace.Medina@kuehne-nagel.com

Mrs. Medina will organize the first pickup and will then establish future contact to the nearest Kuehne + Nagel branch office.

It is important to notify Kuehne + Nagel about shipments on time in order to ensure a fluent process.

## 2.) Express deliveries/ Time definite deliveries up to 70 kg (pre 09/12:00h):

**In exceptions > 70 kg:**

Frei verwendbar

- 300 kg maximum per package
- Length x width x height in cm: 300 x 120 x 160 per package

Please use **DHL Express**.

For the **initial contact DHL** is available as follows:

**DHL Express**

**CS Hotline: SG - 1800 285 8888 (toll free)**

**International dialing - +65 6285 8888 (non toll free)**

**Mon - Fri 07:30am - 23:00pm (after which calls are forwarded to KULCO CS)**

**Sat 07:30am - 23:00pm (after which calls are forwarded to KULCO CS)**

**Sun 07:30am - 23:00pm (after which calls are forwarded to KULCO CS)**

Time definite deliveries need to be approved by the ordering Siemens entity.

Please note the DHL account number of the paying (receiving) Siemens entity on the DHL waybill. If applicable please ask the demand carrier for the relevant DHL account number. In addition the Siemens PO# must be included to the waybill # under "Reference" field.

Please quote at intra-community shipments (EU) the service option „ECX“. For documents from third countries please quote principally "DOX", resp. At dutiable shipments from third countries always "WPX".

Sincerely yours