

## Johannes Emmelheinz

CEO Siemens Mobility Customer Services



Born on 14.05.1963 in Wiesbaden

LinkedIn: [Johannes Emmelheinz](#)

### Competencies

Implements IoT and software platform offerings for Siemens Mobility to create an added value to the customer by enabling 100% availability of rail systems

### Education

- Studies in Biomedical Engineering at Gießen University
- Open University IWW Hagen, degree in Business Administration

### Working experience

Since 2012

- Siemens Mobility, Germany  
– CEO of Siemens Mobility Customer Services

2008 – 2012

- Siemens Mobility, Germany  
– Head of Siemens Rail Services

2003 – 2008

- Siemens Mobility, Germany  
– Head of Customer Service, Intelligent Traffic Systems

2002 – 2003

- Siemens Medizintechnik, Ontario/Canada  
– Service Director of Medical Solutions Division

1999 – 2002

- Siemens Medizintechnik, Medical Systems Ultrasound Group, WA/USA  
– responsible for ultrasound service business

1995 – 1999

- Siemens Medizintechnik, Germany  
– responsible for X-ray and fluoroscopic systems worldwide

1985 – 1995

- Siemens Medizintechnik, Germany  
– Service engineer in the field of medical engineering