

# MANAGEMENT SYSTEM CERTIFICATE

Certificate No:  
216190-2017-AIS-GER-UKAS

Initial certification date:  
08 November 2017

Valid:  
08 November 2020 - 08 November 2023

This is to certify that the management system of

## Siemens Mobility GmbH, Customer Services

Siemenspromenade 7, 91052 Erlangen, Germany  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System  
standard:

**ISO/IEC 27001:2013**

This certificate is valid for the following scope:

**Hosting and operation of Software as a Service (Railigent) for internal and external customers. This includes monitoring of the hosted environment, provisioning of ITIL-driven service processes (e.g. Change- and Incident Management), user management, configuration of customer projects in the context of Railigent and vulnerability and patch management for the hosted software applications according to the SOA version 2.2 as of 03.08.2020.**

Place and date:  
London, 08 October 2020



For the issuing office:  
**DNV GL - Business Assurance**  
4th Floor, Vivo Building, 30 Stamford  
Street, London, SE1 9LQ, United Kingdom

**Erië Koek**  
Management Representative

Certificate No: 216190-2017-AIS-GER-UKAS  
Place and date: London, 08 October 2020

## Appendix to Certificate

### Siemens Mobility GmbH, Customer Services

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Siemens Mobility GmbH, Customer Services	Siemenspromenade 7, 91052 Erlangen, Germany	Hosting and operation of Software as a Service (Railigent) for internal and external customers. This includes monitoring of the hosted environment, provisioning of ITIL-driven service processes (e.g. Change- and Incident Management), user management, configuration of customer projects in the context of Railigent and vulnerability and patch management for the hosted software applications according to the SOA version 2.2 as of 03.08.2020.
Siemens Mobility GmbH, Customer Services	Krauss-Maffei Straße 2, 80997 München, Germany	Hosting and operation of Software as a Service (Railigent) for internal and external customers. This includes monitoring of the hosted environment, provisioning of ITIL-driven service processes (e.g. Change- and Incident Management), user management, configuration of customer projects in the context of Railigent and vulnerability and patch management for the hosted software applications according to the SOA version 2.2 as of 03.08.2020.