



Siemens Global Business Services

Your Partner of Choice

The Challenge



What did the customer, a DAX-listed international company, require? Were they facing any specific challenges?


Our customer decided to drive the **digital transformation** of its HR services in order to increase **efficiency, flexibility** and **quality**:

- Introduction of **simplified** and **standardized** global tools and processes, leveraging **market-standard technology** to save time and resources
- Improvement of the ability and time taken to adapt to different **ownership structures**, to **integrate acquisitions** and to quickly **carve out divestitures**
- **Enhancement of the employee experience** through a “HR mobile application” infrastructure giving employees and managers the ability to **access data anytime, anywhere**



Siemens Project Management Services was implementing three concurrent global IT roll-outs with significant interdependencies; it is hard to overstate the level of complexity

The Offer



Siemens Project Management Services offered and recommended services

- Project management
- Process consulting
- Roll-out support

How did Siemens Project Management Services support the client in its digital transformation?

We provided the entire project management, consulting and implementation environment that enabled the client to achieve the planned increase in efficiency, flexibility and quality:

- **Cloud-based solutions and new technologies** to manage **HR data and administration**
- Outsourced payroll which leveraged the **global payroll providers** to ensure consistent and compliant delivery of pay around the globe
- **Travel and expense tools** to provide an end-to-end solution from booking travel to expense reporting

As a result, the client's HR services organization was able to consolidate its service footprint to a limited number of centers of excellence.

The Benefits



Highlights

- Rapid launch
- Expertise & solution orientation
- Systematic customer alignment
- Implementation on time, quality and on budget

What were the benefits/outcomes for the client?

- Enhancement of the usage of **vendor standard technology** and therefore benefits from
 - market best practices
 - regular release updates and innovations from providers
- Support of **different ownership structures** within the clients organization (high scalability, flexible cost structure, fast implementation speed)
- Leverage of usage across **any device** and mobile access **anywhere, anytime**
- Consolidation of **service delivery** and increased **automation**

The whole process was driven by **professional project management** with subject matter experts who partnered with the client's project team members to speed up implementation.

The Proof

Over 30 project managers and subject matter experts took responsibility for the project

Successfully accomplished (end of 2020)

- Payroll outsourcing in **40 countries**
- HR admin. tool in **15 countries**
- Travel and expense tool in **45 countries**



Roll out in **over 90 countries** with **10 to 30 countries** managed in parallel

- 250,000 employees
- at least 300 IT systems worldwide adjusted and/or replaced

““ This highly professional project management was key for success.

““ This is one of the smoothest launches I've seen.



Contact

Published by Siemens Global Business Services

HR/H2R Transformation Program
Otto-Hahn-Ring 6
81739 Muenchen
Germany

E-mail: projectservices.gbs@siemens.com

Website: www.siemens.com/gbs/projectmanagementservices

Siemens Global Business Services (GBS) is a Siemens Service Company that provides innovative digital solutions and customer-oriented business services for companies and organizations in all sectors. With more than 20 years of experience, Siemens GBS taps into its understanding of how organizations and businesses work to seamlessly integrate, digitalize and optimize business processes with a portfolio that covers end-to-end business needs.

Today's portfolio in the areas of Finance, Human Resources and Supply Chain Management includes smart and digital end-to-end services in Opportunity-to-Cash, Purchase-to-Pay, Record-to-Report, Hire-to-Retire, Business Solutions & Services, Project Services and Transformation. All supported by innovative digital solutions.

With around 6,500 employees in nine service centers and 40 front offices around the world, Siemens Global Business Services leaves a global footprint. This proximity to the customer allows it to take on key operations and functions with adaptable, flexible teams. These teams are ready to act in a changing business environment, take on challenges and fulfil market needs - making GBS a partner of choice.

For more information, visit www.siemens.com/gbs



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