Subject to changes and errors. The information given in this document only includes general descriptions and performance features which may not always specifically reflect those described, or which may undergo modification in the course of further development of the products. The requested performance features are binding only when they are expressly agreed upon in the concluded contract.

Register as a user on the app to create username and password for your account.

Your faceplate will tell you what is happening with your VersiCharge SG at all times.

1. Pause/Reset Button
2. Charging
3. Fault*
4. Power Available
5. Infrared Service Portal
6. Time Delay Button (2/4/6/8 hr delay options)
7. Wi-Fi Status LED

* For troubleshooting information refer to the complete Installation and Operations manual on the USB key chain provided or call technical support 1-800-241-4453.

Refer to the following Wi-Fi LED status chart for information throughout your set-up.

### LED | Status
--- | ---
- | Not Illuminated
- | Call Customer Support
Green | Call Customer Support
Green | Ready to connect to Wi-Fi network
Green | Strong connection to Wi-Fi network
Green | Play button to connect to Wi-Fi network
Green | Weak connection to Wi-Fi network

This Wi-Fi LED status guide is only a subset of the indications given by this LED. For a full list, please refer to your user’s manual on the included USB stick.

1. Published by Siemens Industry, Inc. 2015.
2. Siemens Industry, Inc.
3. 5400 Triangle Parkway
4. Norcross, GA 30092
5. For more information, please contact our Customer Support Center.
6. Phone: +1 (800) 241-4453
7. E-mail: info.us@siemens.com
8. usa.siemens.com/versicharge
9. Order No. RPBR-VSGQS-1115
10. Printed in U.S.A.
11. © 2015 Siemens Industry, Inc.

After you have completed the installation process and your charger is powered up, start the following steps:

**STEP 1**

You have two options for the setup and account creation process:

1. Download and use the ‘VersiCharge SG’ smartphone app available for download in the Apple App Store or in Google Play.
2. Use the setup web pages on any Wi-Fi enabled computer by visiting https://www.versichargesg.com in any browser.

The account setup steps in this quick start guide are shown only via the Smartphone app. Please refer to the full user manual on your USB stick should you have trouble setting up your account via the web app.

**STEP 2**

Register as a user on the app to create username and password for your account.

**STEP 3**

Check that the Wi-Fi Status LED indicator is blinking green. If this is not the case, please refer to the Blk Fld LED Status Indication Guide to determine next steps.

**A**

You must select the gray check mark to indicate you have read the terms and conditions of use, it will turn blue when selected, full terms and conditions may also be found at www.usa.siemens.com/versicharge

**B**

Please enter your name and address, used for the purpose of suggesting utilities and rate plans based upon your location.

**C**

Please create an account username and password, (note: both username and password are case sensitive) and enter your email address for the purpose of being notified of certain charge events.

**D**

You have two options for the setup and account creation process:

- Download and use the ‘VersiCharge SG’ smartphone app available for download in the Apple App Store or in Google Play.
- Use the setup web pages on any Wi-Fi enabled computer by visiting https://www.versichargesg.com in any browser.

The account setup steps in this quick start guide are shown only via the Smartphone app. Please refer to the full user manual on your USB stick should you have trouble setting up your account via the web app.

**E**

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Register as a user on the app to create username and password for your account.

Your faceplate will tell you what is happening with your VersiCharge SG at all times.

1. Pause/Reset Button
2. Charging
3. Fault*
4. Power Available
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6. Time Delay Button (2/4/6/8 hr delay options)
7. Wi-Fi Status LED

* For troubleshooting information refer to the complete Installation and Operations manual on the USB key chain provided or call technical support 1-800-241-4453.

Refer to the following Wi-Fi LED status chart for information throughout your set-up.

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<td>Not Illuminated</td>
</tr>
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<td>Green</td>
<td>Call Customer Support</td>
</tr>
<tr>
<td>Blinking Green</td>
<td>Ready to connect to Wi-Fi network</td>
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After you have completed the installation process and your charger is powered up, start the following steps:

**Step 1** Download and use the ‘VersiCharge SG’ smartphone app available for download in the Apple App Store or in Google Play.

**Step 2** Use the web pages on any Wi-Fi enabled computer by visiting https://www.versicharge.com in any browser.

The account steps in this quick start guide are shown only via the Smartphone app. Please refer to the full user manual on your USB stick should you have trouble setting up your account via the web app.

**Step 3** After you have completed the installation process and your charger is powered up, start the following steps:

- **Step 1:** Download and use the ‘VersiCharge SG’ smartphone app available for download in the Apple App Store or in Google Play.
- **Step 2:** Use the web pages on any Wi-Fi enabled computer by visiting https://www.versicharge.com in any browser.
- **Step 3:** Check that the Wi-Fi Status LED indicator is blinking green. If this is not the case, please refer to the Wi-Fi LED Status Indication Guide to determine next steps.

You must select the gray check mark to indicate you have read the terms and conditions of use, it will turn blue when selected, full terms and conditions may also be found at www.usa.siemens.com/VersiChargeSGApp

Please enter your name and address, used for the purpose of suggesting utilities and rate plans based upon your location.

Please create an account username and password, (note: both username and password are case sensitive) and enter your email address for the purpose of being notified of certain charge events.

Please select the gray check mark to indicate you have read the terms and conditions of use, it will turn blue when selected, full terms and conditions may also be found at www.usa.siemens.com/VersiChargeSGApp.

**Step 2** Register as a user on the app to create username and password for your account.

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Your faceplate will tell you what is happening with your VersiCharge SG at all times.

*For troubleshooting information refer to the complete Installation and Operations manual on the USB key chain provided or call technical support 1-800-241-4453.

Refer to the following Wi-Fi LED status chart for information throughout your set-up.

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For more information, please contact our Customer Support Center.
Phone: +1 770-241-4453
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You have two options for the setup and account creation process:

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The account steps in this quick start guide are shown only via the Smartphone app. Please refer to the full user manual on your USB stick should you have trouble setting up your account via the web app.

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Please enter your name and address, used for the purpose of suggesting utilities and rate plans based upon your location.

Please create an account username and password, (note: both username and password are case sensitive) and enter your email address for the purpose of being notified of certain charge events.

Please select the gray check mark to indicate you have read the terms and conditions of use, it will turn blue when selected, full terms and conditions may also be found at www.usa.siemens.com/VersiChargeSGApp.

**Step 2** Register as a user on the app to create username and password for your account.

**Step 3** After you have completed the installation process and your charger is powered up, start the following steps:

- **Step 1:** Download and use the ‘VersiCharge SG’ smartphone app available for download in the Apple App Store or in Google Play.
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For more information, please contact our Customer Support Center.
Phone: + 1 (800) 241-4453
E-mail: info.us@siemens.com
usa.siemens.com/versicharge

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Quick Setup Guide
VersiCharge™ SG setup and account creation

1. Pause/Reset Button
2. Charging
3. Fault*
4. Power Available
5. Infrared Service Portal
6. Time Delay Button (2/4/6/8 hr delay options)
7. Wi-Fi Status LED

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You must select the gray check mark to indicate you have read the terms and conditions of use, it will turn blue when selected, full terms and conditions may also be found at www.usa.siemens.com/VersiChargeSGApp

Please enter your name and address, used for the purpose of suggesting utilities and rate plans based upon your location.

Please create an account username and password, (note: both username and password are case sensitive) and enter your email address for the purpose of being notified of certain charge events.

You have two options for the setup and account creation process:
Download and use the ‘VersiCharge SG’ smartphone app available for download in the Apple App Store or in Google Play.

Use the setup web pages on any Wi-Fi enabled computer by visiting https://www.versichargesg.com in any browser.

The account setup steps in this quick start guide are shown only via the Smartphone app. Please refer to the full user manual on your USB stick should you have trouble setting up your account via the web app.

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**Register as a user on the app to create username and password for your account**

Your faceplate will tell you what is happening with your VersiCharge SG at all times.

<table>
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<th>STEP 2</th>
<th>STE P 3</th>
</tr>
</thead>
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<td>2. Charging</td>
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</tr>
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<td>3. Fault*</td>
<td>4. Power Available</td>
<td>Refer to the following Wi-Fi LED status chart for information throughout your set-up.</td>
</tr>
<tr>
<td>5. Infrared Service Portal</td>
<td>6. Time Delay Button (2/4/6/8 hr delay options)</td>
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</tr>
<tr>
<td>7. Wi-Fi Status LED</td>
<td><strong>A</strong> Please see the following chart to indicate you have read the terms and conditions of use, and that you agree to the following terms and conditions which may also be found at <a href="http://www.usa.siemens.com/VersiChargeSGApp">www.usa.siemens.com/VersiChargeSGApp</a></td>
<td><strong>B</strong> Please enter your name and address, and the purpose of utilizing utility, as we plan to interact with your location.</td>
</tr>
<tr>
<td>8. Power Available</td>
<td><strong>C</strong> You must select the gray check mark to indicate you have read the terms and conditions of use, it will turn blue when selected, full terms and conditions may also be found at <a href="http://www.usa.siemens.com/VersiChargeSGApp">www.usa.siemens.com/VersiChargeSGApp</a></td>
<td><strong>D</strong> Please create an account username and password, (note: both username and password are case sensitive) and enter your email address for the purpose of being notified of certain charge events.</td>
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**Published by Siemens Industry, Inc. 2015. Siemens Industry, Inc. 5400 Triangle Parkway Norcross, GA 30092 For more information, please contact our Customer Support Center. Phone: +1 (800) 241-4453 E-mail: info.us@siemens.com usa.siemens.com/versicharge Order No:RPBR-VSGQS-1115 Printed in U.S.A © 2015 Siemens Industry, Inc.**
After you have completed the installation process and your charger is powered up, start the following steps:

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- Download and use the ‘VersiCharge SG’ smartphone app available for download in the Apple App Store or in Google Play.
- Use the setup web pages on any Wi-Fi enabled computer by visiting [https://www.versicharge.com](https://www.versicharge.com) in any browser.

The account setup steps in this quick start guide are shown only via the Smartphone app. Please refer to the full user manual on your USB stick should you have trouble setting up your account via the web-app.

**STEP 2**
- Register as a user on the app to create username and password for your account.
- Follow the instructions in the app to activate your VersiCharge SG and align it to the Wi-Fi network.
- Your charger will tell you what is happening with your VersiCharge SG at all times.

The LED status guide is only a subset of the indications given by this LED. For a full list, please refer to your user’s manual on the included USB stick.

**STEP 3**
- Check that the Wi-Fi Status LED indicator is blinking green.
- If this is not the case, please refer to the BB LED Status Indication Guide to determine next steps.

**Quick Setup Guide**

VersiCharge™ SG setup and account creation

Subject to changes and errors. The information given in this document only contains general descriptions and performance features which may not always specifically reflect those described, or which may undergo small changes in the course of further development of the products. The requested performance features are binding only when they are expressly agreed upon in the concluded contract.
STEP 1
Connect your web enabled device (comportable) to the VersiCharge Access Point. To do this, locate an available wireless network which your computer or tablet can connect to and select the network with the Siemens Wi-Fi as pictured below. If your access point is not available, please make sure the serial number on the label at the top of your VersiCharge unit matches the network which your web enabled device is new connected to.

STEP 2
Navigate to the ‘My Charger’ tab and check that your charger appears with the nickname you assigned during the setup process.

STEP 3
Use the “Pause” button to pause or start a charge when your EV is plugged in and needs a charge. Use the time delay button to delay charging for 2/4/6/8 hours by repetitively pressing this button until the desired delay is indicated.

STEP 4
For example, if the label with the traceability number on your VersiCharge SG unit had the serial number shown in the picture below, the network you would be looking for on your computer or web enabled device would be VS-HAAAAAA038.

STEP 5
From your web enabled device (comportable), visit commission.versicharging.net to link the charger to your account by entering the username created during the registration process. Please you can also assign a nickname to the charger you are setting up which will help you easily identify the charger.

STEP 6
To connect your VersiCharge SG to the Wi-Fi network, navigate to the following web page in the browser of your choice:

commission.versicharging.net

All of the following fields are required for setup:

1. Enter the “Username” (username is case sensitive) you established during the app registration process.
2. Enter a “Charger nickname” of your choosing, make sure to provide unique names if you have multiple chargers linked to your account (username and password).
3. Enter the “Home wireless network SSID,” this entry is case sensitive, make sure to select the 2.4GHz connection if a range extender is used.
4. If your home network is password protected, please select the check box and enter the wireless network pass code where prompted. Please note: your network password may also be case sensitive and needs to be entered in exactly as it is required by your wireless network.
5. Select your time zone (defining internal clock of the device for scheduling purposes) and indicate if daylight savings is being observed.

Hit “Submit” once the Wi-Fi Status LED on your VersiCharge SG turns to solid state green/yellow or orange, log in to the app on your smartphone or on the computer using the credentials established during the user registration process. If using the computer to access the visual app, make sure your computer is connected to your Wi-Fi network and access the page https://commission.versicharging.com to login to your account.

STEP 7
If the “Wi-Fi enabled” LED light remains solid red you may have a network strength issue, please test your signal strength at the location of your installation. Suggested Wi-Fi strength analyzers include:

You should now have full control for the charger from the home screen of the app.

STEP 8
To connect your VersiCharge SG to the Wi-Fi network, navigate to the following web page in the browser of your choice:

commission.versicharging.net

If you are using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

For iOS suggest “Network Analyzer” in the App Store.

For Android suggest “Wi-Fi Analyzer” in Google Play.

NOTE: In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be stored. User functionality will remain the same.

Note: your browser maybe give you a security warning in trying to access this page. Please continue to navigate to this page; it is secure.
**STEP 4** Connect your web enabled device (computer/tablet) to the VersiCharge Access Point. To do this, first locate available wireless networks which your computer or tablet can connect to and select the network connecting with the Siemens Wi-Fi as pictured below. If you cannot locate a visible wireless network, make sure the serial number on the label at the top of your VersiCharge unit matches the network which your web enabled device is now connected to.

**STEP 5** From your web enabled device (computer/tablet), visit commission.versicharging.net to link the charger to your account by entering the username created during the registration process. Here you can also assign a nickname to the charger, which will help you easily identify the charger.

**STEP 6** Give the charger up to 10 minutes to connect to the Wi-Fi network. The status of this process will be indicated by the Wi-Fi status LED.

**STEP 7** If the "Wi-Fi enabled" LED light remains solid red you may have a network strength issue, please test your signal strength at the location of your installation. Suggested Wi-Fi strength analyzers include:

**NOTE:** In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be saved. Faceplate functionality will remain the same.

**STEP 8** If you are using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

**STEP 9** You should now have full control for the charger from the home screen of the app.

**STEP 10** Use the time delay button to delay charging for 2/4/6/8 hours by repetitively pressing this button until the desired delay is indicated.

**STEP 11** For example, if the label with the traceability number on your VersiCharge SG unit had the serial number shown in the picture below on it, the network you would be looking for on your computer or web enabled device would be 'VS-HAAAAAA038.'

**STEP 12** Note: Your browser may give you a security warning in trying to access this page. Please continue to navigate to this page, it is secure.

**Note:** You should now have full control for the charger from the home screen of the app.

**NOTE:** If you are using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

**STEP 13** Use the time delay button to delay charging for 2/4/6/8 hours by repetitively pressing this button until the desired delay is indicated.

**STEP 14** For iOS suggest "Network Analyzer" in the App Store.

**STEP 15** Currently connected:

**STEP 16** Weak Wi-Fi Signal Strength

**STEP 17** Good Wi-Fi Signal Strength

**STEP 18** Excellent Wi-Fi Signal Strength

**STEP 19** Unable to Communicate to the Charger

**STEP 20** For Android suggest "Wi-Fi Analyzer" in Google Play.

**STEP 21** Navigate to the 'My Charger' tab and check that your charger appears with the nickname you assigned during the setup process.

**STEP 22** Connect your web enabled device (computer/tablet) to the VersiCharge Access Point. To do this, first locate available wireless networks which your computer or tablet can connect to and select the network connecting with the Siemens Wi-Fi as pictured below. If you cannot locate a visible wireless network, make sure the serial number on the label at the top of your VersiCharge unit matches the network which your web enabled device is now connected to.

**STEP 23** From your web enabled device (computer/tablet), visit commission.versicharging.net to link the charger to your account by entering the username created during the registration process. Here you can also assign a nickname to the charger, which will help you easily identify the charger.

**STEP 24** Give the charger up to 10 minutes to connect to the Wi-Fi network. The status of this process will be indicated by the Wi-Fi status LED.

**STEP 25** If the "Wi-Fi enabled" LED light remains solid red you may have a network strength issue, please test your signal strength at the location of your installation. Suggested Wi-Fi strength analyzers include:

**NOTE:** In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be saved. Faceplate functionality will remain the same.

**STEP 26** If you are using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

**STEP 27** For iOS suggest "Network Analyzer" in the App Store.

**STEP 28** Currently connected:

**STEP 29** Weak Wi-Fi Signal Strength

**STEP 30** Good Wi-Fi Signal Strength

**STEP 31** Excellent Wi-Fi Signal Strength

**STEP 32** Unable to Communicate to the Charger

**STEP 33** For Android suggest "Wi-Fi Analyzer" in Google Play.

**STEP 34** Navigate to the 'My Charger' tab and check that your charger appears with the nickname you assigned during the setup process.

**STEP 35** Connect your web enabled device (computer/tablet) to the VersiCharge Access Point. To do this, first locate available wireless networks which your computer or tablet can connect to and select the network connecting with the Siemens Wi-Fi as pictured below. If you cannot locate a visible wireless network, make sure the serial number on the label at the top of your VersiCharge unit matches the network which your web enabled device is now connected to.

**STEP 36** From your web enabled device (computer/tablet), visit commission.versicharging.net to link the charger to your account by entering the username created during the registration process. Here you can also assign a nickname to the charger, which will help you easily identify the charger.

**STEP 37** Give the charger up to 10 minutes to connect to the Wi-Fi network. The status of this process will be indicated by the Wi-Fi status LED.

**STEP 38** If the "Wi-Fi enabled" LED light remains solid red you may have a network strength issue, please test your signal strength at the location of your installation. Suggested Wi-Fi strength analyzers include:

**NOTE:** In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be saved. Faceplate functionality will remain the same.

**STEP 39** If you are using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

**STEP 40** For iOS suggest "Network Analyzer" in the App Store.

**STEP 41** Currently connected:

**STEP 42** Weak Wi-Fi Signal Strength

**STEP 43** Good Wi-Fi Signal Strength

**STEP 44** Excellent Wi-Fi Signal Strength

**STEP 45** Unable to Communicate to the Charger

**STEP 46** For Android suggest "Wi-Fi Analyzer" in Google Play.

**STEP 47** Navigate to the 'My Charger' tab and check that your charger appears with the nickname you assigned during the setup process.

**STEP 48** Connect your web enabled device (computer/tablet) to the VersiCharge Access Point. To do this, first locate available wireless networks which your computer or tablet can connect to and select the network connecting with the Siemens Wi-Fi as pictured below. If you cannot locate a visible wireless network, make sure the serial number on the label at the top of your VersiCharge unit matches the network which your web enabled device is now connected to.

**STEP 49** From your web enabled device (computer/tablet), visit commission.versicharging.net to link the charger to your account by entering the username created during the registration process. Here you can also assign a nickname to the charger, which will help you easily identify the charger.

**STEP 50** Give the charger up to 10 minutes to connect to the Wi-Fi network. The status of this process will be indicated by the Wi-Fi status LED.

**STEP 51** If the "Wi-Fi enabled" LED light remains solid red you may have a network strength issue, please test your signal strength at the location of your installation. Suggested Wi-Fi strength analyzers include:

**NOTE:** In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be saved. Faceplate functionality will remain the same.

**STEP 52** If you are using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

**STEP 53** For iOS suggest "Network Analyzer" in the App Store.

**STEP 54** Currently connected:

**STEP 55** Weak Wi-Fi Signal Strength

**STEP 56** Good Wi-Fi Signal Strength

**STEP 57** Excellent Wi-Fi Signal Strength

**STEP 58** Unable to Communicate to the Charger

**STEP 59** For Android suggest "Wi-Fi Analyzer" in Google Play.

**STEP 60** Navigate to the 'My Charger' tab and check that your charger appears with the nickname you assigned during the setup process.

**STEP 61** Connect your web enabled device (computer/tablet) to the VersiCharge Access Point. To do this, first locate available wireless networks which your computer or tablet can connect to and select the network connecting with the Siemens Wi-Fi as pictured below. If you cannot locate a visible wireless network, make sure the serial number on the label at the top of your VersiCharge unit matches the network which your web enabled device is now connected to.

**STEP 62** From your web enabled device (computer/tablet), visit commission.versicharging.net to link the charger to your account by entering the username created during the registration process. Here you can also assign a nickname to the charger, which will help you easily identify the charger.

**STEP 63** Give the charger up to 10 minutes to connect to the Wi-Fi network. The status of this process will be indicated by the Wi-Fi status LED.

**STEP 64** If the "Wi-Fi enabled" LED light remains solid red you may have a network strength issue, please test your signal strength at the location of your installation. Suggested Wi-Fi strength analyzers include:

**NOTE:** In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be saved. Faceplate functionality will remain the same.

**STEP 65** If you are using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

**STEP 66** For iOS suggest "Network Analyzer" in the App Store.

**STEP 67** Currently connected:

**STEP 68** Weak Wi-Fi Signal Strength

**STEP 69** Good Wi-Fi Signal Strength

**STEP 70** Excellent Wi-Fi Signal Strength

**STEP 71** Unable to Communicate to the Charger

**STEP 72** For Android suggest "Wi-Fi Analyzer" in Google Play.

**STEP 73** Navigate to the 'My Charger' tab and check that your charger appears with the nickname you assigned during the setup process.
STEP 4 Connect your web enabled device (computer/tablet) to the VersiCharge Access Point. To do this, find the available wireless networks on your computer or tablet and connect to it. Then, select the network starting with the letters 'VS' as pictured below. If you are using a different computer or tablet, make sure the serial number on the label at the top of your VersiCharge SG unit matches the network which your web enabled device is now connected to.

STEP 5 From your web enabled device (computer/tablet), visit commission.versicharging.net to link the charger to your account by entering the username created during the registration process. Here, you can also assign a nickname to the charger you are setting up which will help you identify the charger.

STEP 6 Give the charger up to 10 minutes to connect to the Wi-Fi network. The status of this process will be indicated by the Wi-Fi status LED.

STEP 7 Once the Wi-Fi Status LED on your VersiCharge SG turns to solid state green/yellow or orange, log in to the app on your smartphone or the computer using the credentials established during the user registration process.

STEP 8 If you are using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

- Weak Wi-Fi Signal Strength
- Good Wi-Fi Signal Strength
- Fair Wi-Fi Signal Strength
- Excellent Wi-Fi Signal Strength
- Unable to Communicate to the Charger

NOTE: If your Wi-Fi network fails, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be saved. Faceplate functionality will remain the same.

STEP 9 You should now have full control for the charger from the home screen of the app. Use the Pause button to pause or start a charge when your EV is plugged in and needs a charge.

Use the time delay button to delay charging for 2/4/6/8 hours by repetitively pressing this button until the desired delay is indicated.

If using the computer to access the cloud app, make sure your computer is connected to your Wi-Fi network and access the page https://www.versicharging.com to login to your account.

NOTE: In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be saved. Faceplate functionality will remain the same.

STEP 10 If you are using a Wi-Fi enabled LED light that remains solid red you may have a network strength issue, please test your signal strength at the location of your installation. Suggested Wi-Fi strength analyzers include:

- Network Analyzer
- Wi-Fi Analyzer
- For iOS suggest “Network Analyzer” in the App Store.
- For Android suggest “Wi-Fi Analyzer” in Google Play.

You should now have full control for the charger from the home screen of the app.

NOTE: In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be saved. Faceplate functionality will remain the same.

For example, if the label with the traceability number on your VersiCharge SG unit had the serial number shown in the picture below on it, the network you would be looking for on your computer or web enabled device would be 'VS-HAAAAAA038.'
STEP 4 Connect your web enabled device (computer/tablet) to the VersiCharge Access Point. To do this, locate available wireless networks on your computer or tablet and connect to and select the network by entering the network name you assigned during the registration process. Make sure the serial number on the label at the top of your VersiCharge unit matches the network which your web enabled device is now connected to.

STEP 5 From your web enabled device (computer/tablet), visit commission.versichargenet to link the charger to your account by entering the username created during the registration process. Here you can also assign a nickname to the charger you are setting up which will help you easily identify the charger.

STEP 6 Give the charger up to 10 minutes to connect to the Wi-Fi network. The status of this process will be indicated by the Wi-Fi status LED.

STEP 7 Once the Wi-Fi Status LED on your VersiCharge SG turns to solid state green/yellow or orange, log in to the app on your smartphone or on the computer using the credentials established during the user registration process.

STEP 8 If you are using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

- Weak Wi-Fi Signal Strength
- Good Wi-Fi Signal Strength
- Unable to Communicate to the Charger
- Excellent Wi-Fi Signal Strength
- Fair Wi-Fi Signal Strength
- Fair Wi-Fi Signal Strength

NOTE: In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be preserved. Remote functionality will return the later.

STEP 9 You should now have full control for the charger from the home screen of the app.

STEP 10 If using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

- For iOS suggest “Network Analyzer” in the App Store
- For Android suggest “Wi-Fi Analyzer” in Google Play

STEP 11 Navigate to the My Charger tab and check that your charger appears with the nickname you assigned during the setup process.

STEP 12 If the “Wi-Fi enabled” LED light remains solid red you may have a network strength issue, please test your signal strength at the location of your installation. Suggested Wi-Fi strength analyzers include:

- Network Analyzer
- Wi-Fi Analyzer

You should now have full control for the charger from the home screen of the app.

Use the Pause button to pause or start a charge when your EV is plugged in and needs a charge.

Use the time delay button to delay charging for 2/4/6/8 hours by repetitively pressing this button until the desired delay is indicated.

Connect your web enabled device (computer/tablet) to the VersiCharge Access Point. To do this, locate available wireless networks on your computer or tablet and connect to and select the network by entering the network name you assigned during the registration process. Make sure the serial number on the label at the top of your VersiCharge unit matches the network which your web enabled device is now connected to.

For example, if the label with the traceability number on your VersiCharge SG unit had the serial number shown in the picture below on it, the network you would be looking for on your computer or web enabled device would be VS-HAAAAAA038.
STEP 4 Connect your web enabled device (computer/tablet) to the VersiCharge Access Point. To do this, find the available wireless networks which your computer or tablet can connect to and select the network provided by the Siemens Wi-Fi access point. If you are using the VersiCharge SG Smartphone app, make sure the serial number on the label at the top of your VersiCharge unit matches the network which your web enabled device is now connected to.

STEP 5 From your web enabled device (computer/tablet), visit commission.versichargesg.net to link the charger to your account by entering the username created during the registration process. Here you can now assign a nickname to the charger you are setting up which will help you easily identify the charger.

STEP 6 Give the charger up to 10 minutes to connect to the Wi-Fi network. The status of this process will be indicated by the Wi-Fi status LED.

STEP 7 Once the Wi-Fi Status LED on your VersiCharge SG turns to solid state green/yellow or orange, log in to the app on your smartphone or on the computer using the credentials established during the user registration process. If using the computer to access the app, make sure your computer is connected to your Wi-Fi network and access the page https://commission.versichargesg.com to login to your account.

STEP 8 If you are using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

- Weak Wi-Fi Signal Strength
- Good Wi-Fi Signal Strength
- Unable to Communicate to the Charger

STEP 9 You should now have full control for the charger from the home screen of the app. Use the “Pause” button to pause or start a charge when your EV is plugged in and needs a charge.

STEP 10 Use the time delay button to delay charging for 2/4/6/8 hours by repetitively pressing this button until the desired delay is indicated.

NOTE: In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be retained.

For example, if the label with the traceability number on your VersiCharge SG unit had the serial number shown in the picture below on it, the network you would be looking for on your computer or web enabled device would be VS-HAAAAAA038.
STEP 4 Connect your web enabled device (computer/tablet) to the VersiCharge Access Point. To do this, find the available wireless networks which your computer or tablet can connect to and select the network corresponding to the Siemens WG as pictured below. If you are not sure if you are connected to the correct network, you can make sure the serial number on the label at the top of your VersiCharge unit matches the network which your web enabled device is now connected to.

STEP 5 From your web enabled device (computer/tablet), visit commission.versicharging.net to link the charger to your account by entering the username created during the registration process. Here you can also assign a nickname for the charger you are setting up which will help you easily identify the charger.

STEP 6 Connect your VersiCharge SG to the Wi-Fi network. The status of this process will be indicated by the Wi-Fi status LED.

Note: if the label with the traceability number on your VersiCharge SG unit had the serial number shown in the picture below on it, the network you would be looking for on your computer or web enabled device would be: VS-HAAAAAA038.

STEP 8 You should now have full control for the charger from the home screen of the app. Use the Pause button to pause or start a charge when your EV is plugged in and needs a charge. Use the time delay button to delay charging for 2/4/6/8 hours by repetitively pressing this button until the desired delay is indicated.

STEP 9 If using the VersiCharge SG Smartphone app, the following icon will also indicate Wi-Fi signal strength:

Weak Wi-Fi Signal Strength

Good Wi-Fi Signal Strength

Excellent Wi-Fi Signal Strength

Unable to Communicate to the Charger

NOTE: In case of a Wi-Fi network failure, the charger will continue to function based upon last registered state. If the schedule function is enabled, it will continue to run indefinitely. All demand response settings will be forwarded. Remote functionality will remain the same.
Subject to changes and errors. The information given in this document only includes general descriptions and performance features which may not always specifically reflect those described, or which may undergo modification in the course of further development of the products. The requested performance features are binding only when expressly agreed upon in the concluded contract.

Register as a user on the app to create username and password for your account.

Your faceplate will tell you what is happening with your VersiCharge SG at all times.

1. Pause/Reset Button
2. Charging
3. Fault*
4. Power Available
5. Infrared Service Portal
6. Time Delay Button (2/4/6/8 hr delay options)
7. Wi-Fi Status LED

* For troubleshooting information refer to the complete Installation and Operations manual on the USB key chain provided or call technical support 1-800-241-4453.

Wi-Fi LED Status LED
Not Illuminated Call Customer Support
Solid Red Call Customer Support
Blinking Green Ready to connect to Wi-Fi network
Solid Green Strong connection to Wi-Fi network
Solid Yellow Okay connection to Wi-Fi network
Solid Orange Weak connection to Wi-Fi network

Refer to the following Wi-Fi LED status chart for information throughout your set-up.

You must select the gray check mark to indicate you have read the terms and conditions of use, it will turn blue when selected, full terms and conditions may also be found at www.usa.siemens.com/versicharge

Please enter your name and address, used for the purpose of suggesting utilities and rate plans based upon your location.

Please create an account username and password, (note: both username and password are case sensitive) and enter your email address for the purpose of being notified of certain charge events.

Please review the following Wi-Fi LED status chart for information throughout your set-up:

STEP 2
Register as a user on the app to create username and password for your account.

STEP 1
Check that the Wi-Fi Status LED indicator is blinking green. If this is not the case, please refer to the Wi-Fi LED Status Indication Guide to determine next steps.

This Wi-Fi LED status guide is only a subset of the indications given by this LED. For a full list, please refer to your user’s manual on the included USB stick.

After you have completed the installation process and your charger is powered up, start the following steps:

STEP 1
You have two options for the setup and account creation process:

Download and use the ‘VersiCharge SG’ smartphone app available for download in the Apple App Store or in Google Play.

Use the setup webpage on any Wi-Fi enabled computer by visiting https://www.versicharge.com in any browser.

The account setup steps in this quick start guide are shown only via the smartphone app. Please refer to the full user manual on your USB stick should you have trouble setting up your account via the web app.

The information given in this document only includes general descriptions and performance features which may not always specifically reflect those described, or which may undergo modification in the course of further development of the products. The requested performance features are binding only when expressly agreed upon in the concluded contract.

After you have completed the installation process and your charger is powered up, start the following steps:

STEP 2
Register as a user on the app to create username and password for your account.

STEP 3
Check that the Wi-Fi Status LED indicator is blinking green. If this is not the case, please refer to the Wi-Fi LED Status Indication Guide to determine next steps.