



SIEMENS

Ingenuity for life

Electrical Services

Covering the entire product lifecycle

usa.siemens.com

Electrical Services for maximum uptime

Keeping your facility and its operations performing at their best requires your electrical systems infrastructure to deliver — reliably and efficiently. The costs of downtime are great, in terms of both lost productivity and equipment replacement, as are the costs of operating inefficient or unsafe systems. To ensure maximum uptime and sustained performance, you need a trusted service partner who can provide a planned program of scheduled maintenance.

At Siemens, we're experts at optimizing facility performance and properly servicing electrical systems is critical to your success. We offer a complete portfolio of electrical services including preventive maintenance, emergency services, technical support, equipment reconditioning, retrofits, and upgrades. Our goal is to ensure the maximum reliability, uptime, performance, and safety of all your electrical systems infrastructure.



**Improve the reliability of
Electrical Systems**

Avoid costly downtime with services specifically designed to keep your systems running at their best. Our preventive maintenance programs include planned, periodic testing, maintenance, and cleaning of all electrical systems and components. With routine, planned services, you can help:

- Ensure proper equipment operation
- Maximize efficiency and extend the life cycle of your systems
- Avoid breakdowns and associated maintenance costs
- Minimize shutdowns and false tripping.



**On-call service professionals that
know your equipment**

Through our network of over 100 service locations across the country, we can respond quickly and effectively to any emergency. Our local service personnel and technical support staff are:

- 24/7 hotline for emergency service
- Fully-trained, certified specialists
- Knowledgeable of key standards including IEEE, ANSI, NEC, and OSHA.



Better performance means a better bottom line

Through a proper maintenance program for your electrical systems, you can increase both uptime and efficiency, helping to improve the bottom line in more ways than one:

- Avoid costly downtime and system restarts associated with equipment failure
- Extend equipment life to minimize replacement expenses
- Reduce facility operating cost and energy consumption through more efficient performance
- More effectively manage your ongoing maintenance costs and staffing requirements.



One source for all your service needs

When you team with Siemens, you are teaming with experts in facility performance and service delivery. Our responsive, reliable team can deliver:

- A total service solution with a single point of contact for coordination and scheduling
- Large complex projects including design, engineering, project management, logistics, procurement, civil work, installation, power cables, and testing
- A single source for ongoing maintenance and expanded services
- Certified, safety-trained service personnel.

Electrical Services from Siemens provides lifecycle support for most major manufacturers as well as current-production and legacy Siemens products.

We provide a single source for all your electrical service needs:

- Power System Studies, including Arc Flash Hazard Analysis
- Technical Field assistance
- Start-up, Installation, and Commissioning
- Change-out / capital projects
- Extended Warranties
- Service Agreements
- Preventative maintenance
- 24/7 Hotline
- On-site condition assessment
- Modernization and retrofit
- Repair and Refurbishment
- Upgrades, Uprates, and Extensions
- Monitoring and Diagnostics
- Thermography
- Asset Management
- Spare parts
- Customer Training.

We service nearly all distribution equipment from most major manufacturers including, but not limited to:

- Arc and Ground Fault Circuit Interrupters
- Busway Systems
- Metering and Protective Relays
- Molded Case Circuit Breakers
- Motor Control Centers (MCC) / Medium Voltage Controls (MVC)
- Panelboards, Switches, and Switchboards
- Switchgear and Circuit Breakers
- Temporary Power, Standby Generators
- Transformers.

Siemens' customers have access to the Siemens Energy toll-free customer service number +1 (800) 333-7421 for both working-hour and on-call emergency after-hour technical support.

Published by
Siemens 2019

Siemens Industry, Inc.
7000 Siemens Rd.
Wendell, NC 27591

Siemens Technical Support:
1-800-333-7421
info.us@siemens.com

Printed in USA
Order No. SIXX-B40001-00-4AUS
All Rights Reserved
© 2019, Siemens Industry, Inc.
usa.siemens.com

The technical data presented in this document is based on an actual case or on as-designed parameters, and therefore should not be relied upon for any specific application and does not constitute a performance guarantee for any projects. Actual results are dependent on variable conditions. Accordingly, Siemens does not make representations, warranties, or assurances as to the accuracy, currency or completeness of the content contained herein. If requested, we will provide specific technical data or specifications with respect to any customer's particular applications. Our company is constantly involved in engineering and development. For that reason, we reserve the right to modify, at any time, the technology and product specifications contained herein.