



# Security Services from Siemens

Optimizing your security system to achieve organizational outcomes

[usa.siemens.com/securityservices](https://usa.siemens.com/securityservices)

At Siemens, we understand that every business has its own safety and security goals, and measures progress toward those goals in different ways. Security Services from Siemens align your goals and key performance indicators (KPIs) with the services required to achieve success, no matter your facility type, location, age, or overall system condition.

## Safeguarding your people, property, assets, and business continuity

Choose from our comprehensive portfolio of security services and maintenance to safeguard what matters most. Our network of professional security experts—located across the U.S. in our more than 100 branches—provide responsive service, preventive and software maintenance, monitoring, emergency response, and much more.

## Harness the power of your security system data

Locked within your systems is a wide range of data that can be harnessed in new and innovative ways to help you better align security services and maintenance with your resources and business priorities.



Alarm reduction and management for all systems



Data-driven analytics for access control and video management systems



Visibility into structured security data, aligned to organizational goals



Proactive lifecycle analysis and management services



Efficient, remote delivery of services with Advanced Proactive Services

### The Siemens Difference



Building experts



Digital technologies and tools



Deliver services aligned with goals and KPIs

# SIEMENS

## Delivering real results through Siemens holistic approach

Siemens Security Services		
Manage System Operation & Compliance	Optimize Performance & Productivity	Protect Lifecycle Investment
Keep your security systems operating at a high level and up-to-date with emerging and evolving technologies	Meet demands for data flow between security systems and business software applications for a seamless interface and transparent view of campus security and safety	Stay up-to-date with the evolving technologies that are critical to business continuity; manage migrations and upgrades to receive the full benefit and return on your security system investment
<b>Facility Assessment &amp; Planning</b> <ul style="list-style-type: none"> <li>• Maintenance planning &amp; scheduling support</li> <li>• Security Assessment</li> <li>• Security compliance &amp; policy planning</li> </ul> <b>Test &amp; inspection</b> <ul style="list-style-type: none"> <li>• Test &amp; inspection</li> </ul> <b>Preventive Services</b> <ul style="list-style-type: none"> <li>• Data backup &amp; restore</li> <li>• Preventive maintenance / security</li> </ul> <b>Documentation Management</b> <ul style="list-style-type: none"> <li>• Performance reporting</li> <li>• System documentation management &amp; update</li> </ul> <b>Corrective Services</b> <ul style="list-style-type: none"> <li>• Emergency onsite response</li> <li>• Emergency online / phone response</li> <li>• Repair &amp; replacement - Labor &amp; material</li> <li>• Spare parts inventory management</li> </ul>	<b>Optimization Planning</b> <ul style="list-style-type: none"> <li>• System performance assessment &amp; strategy</li> </ul> <b>System Improvements &amp; Integration</b> <ul style="list-style-type: none"> <li>• Integration</li> <li>• System optimization</li> </ul> <b>Training &amp; Operational Support</b> <ul style="list-style-type: none"> <li>• Customer-directed support</li> <li>• Education services</li> <li>• Operator coaching</li> </ul> <b>Managed Services</b> <ul style="list-style-type: none"> <li>• Access control management</li> <li>• Alarm management / security</li> <li>• Hosting</li> <li>• On-site system operator / staffing support services</li> <li>• Video monitoring &amp; management</li> </ul> <b>Predictive Services</b> <ul style="list-style-type: none"> <li>• System Performance Monitoring - Access Control</li> <li>• System Performance Monitoring - Video Management</li> </ul>	<b>Technology Planning</b> <ul style="list-style-type: none"> <li>• Lifecycle planning</li> </ul> <b>System Updates / Upgrades</b> <ul style="list-style-type: none"> <li>• Firmware updates</li> <li>• Software upgrades</li> </ul> <b>System Migration / Modernization</b> <ul style="list-style-type: none"> <li>• Server &amp; client workstation upgrades</li> <li>• Technology migration</li> </ul> <b>Retrofits &amp; Extensions</b> <ul style="list-style-type: none"> <li>• System retrofits</li> </ul> <b>Remote Services</b> <ul style="list-style-type: none"> <li>• Advanced Proactive Services-Security</li> <li>• Software Upgrades</li> <li>• Firmware Upgrades</li> </ul>

### Siemens vertical market expertise drives additional value:

- Commercial office & mixed-use development
- Data centers
- Government: local, state, and Federal
- Healthcare
- Higher education
- Hospitality
- K-12
- Life science
- Manufacturing
- Retail

For more information, visit [usa.siemens.com/securityservices](https://usa.siemens.com/securityservices)

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