

SIEMENS

Ingenuity for life

Asset Optimization Services

Spare Parts Services

Asset Optimization Services help to economically manage on-site spare parts inventory by striking a balance between the consequences of an equipment failure and the level of capital investment.

Support and Consulting Services



Training Services



Digital Industry Services



Service Programs and Agreements



Spare Parts Services



Repair Services



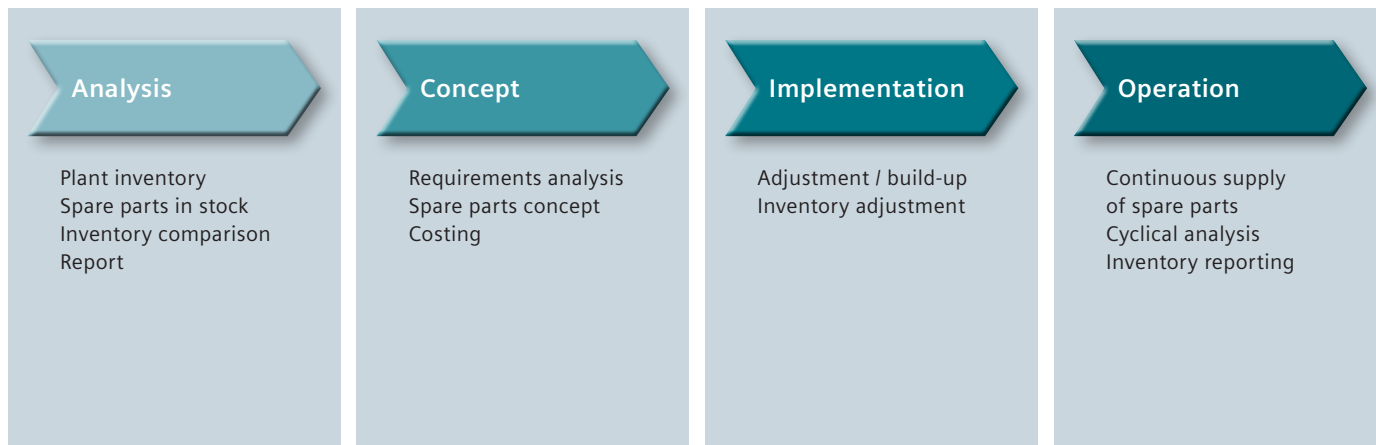
Field and Maintenance Services



Retrofit and Modernization Services



The growing variety of products and systems, shorter innovation cycles, and increasing cost pressures for maintenance are forcing many plant operators to seek new ways to keep costs under control. Spare parts inventory and logistics offer considerable potential for improvement that can lead to lower costs. Spare parts are often overstocked in the interest of ensuring availability which is both expensive and adds risks when inventoried parts are no longer compatible with the current equipment/system. With Asset Optimization Services, you will gain the right balance between technical necessity and economic feasibility to save costs, increase transparency of your inventory and achieve more reliable productivity in both operations and maintenance.



The four phases / service modules of Asset Optimization Services

Asset Optimization Services take a structured and systematic approach to the comprehensive optimization of spare parts supply. The individual phases are designed as modules that they can be sourced as individual services or, bundled together to provide inventory optimization, both technically and economically.

Get help when you need it – click or call



Online support request – 24/7 support website

The Industry Online Support site, (support.industry.siemens.com), is your central location for comprehensive service and support information. You can even submit Support Requests online (Basic Support only), which saves valuable time. By initiating your support request online, you will also see suggested information related to your question and you can easily track the status of your request .

This site also gives you access to FAQs, manuals, certificates, application examples, tools, and much more. Check out the Online Support Forum, where you can participate in discussions with others and benefit from their knowledge and experience.



Phone support – 800-333-7421

For Basic Support, or to obtain one of our optional Technical Support services, you can also contact our Industry Customer Care Center. Our Industry Customer Care Center is staffed 7x24x365 with agents available to help you get the support you need. This team is your single point of contact for:

- Technical Support
- Emergency Spare Parts
- Repairs
- Field Service

**Published by
Siemens 2020**

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Subject to change without prior notice
Order No.: CSDS-AOS-0120
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