



OPTIMIZE HVAC OPERATIONS

Reap maximum building performance with a **holistic service strategy**

Integrating service across your HVAC equipment, BMS, and network delivers greater value and long-term success.

usa.siemens.com/holisticservices

Your building's operations work best when your core systems work together. Ensuring system unification is even more important with today's demands for increased energy efficiency, a lower carbon footprint, and healthier indoor environments. Make sure your HVAC equipment, building management system (BMS), and the network that connects them are up to the task. Rely on our holistic approach that integrates management and delivery of maintenance services for these three interdependent systems, eliminating redundant efforts and maximizing results.

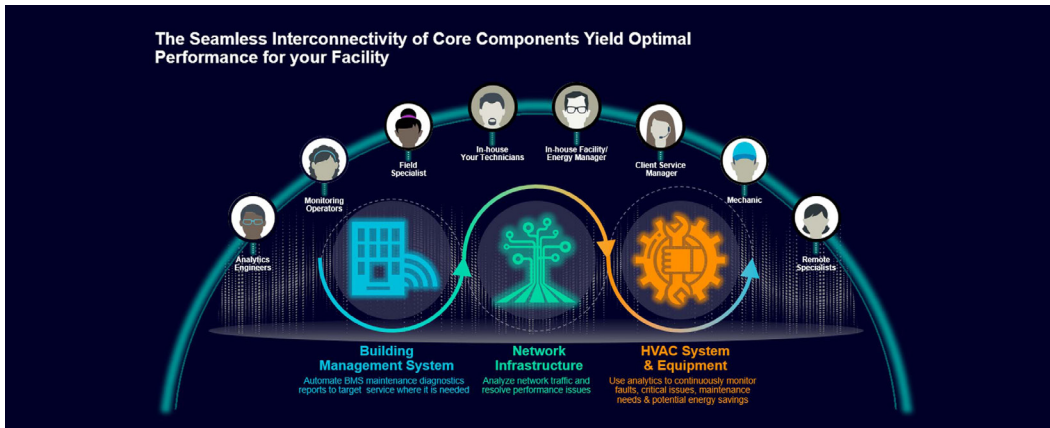
Siemens holistic services make sense

With every sensor, device, and video generating data today, facilities management is inundated with notifications, alarms, and faults. Troubleshooting becomes a labor-intensive, high-skill activity. Traditionally, service is task-based and performed in blocks of hours by multiple vendors, creating a break-fix cycle. It's easy to overlook potential downstream effects on system performance this way. Siemens breaks the cycle with a holistic service program that integrates the workflow across these three core components of your facility. With higher performing, energy-efficient systems, you'll be able to optimize operations and meet new demands while keeping occupants happy and healthy.



Our holistic service approach combines asset and event data into one workflow that promotes remote resolution and fewer, but more informed, work tickets.

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Digital services drive outcomes

Siemens' holistic services are where the digital and physical worlds converge. Maintenance is transformed from solving a series of expensive, complicated problems into a comprehensive program that delivers data-driven outcomes and greater value.

Our integrated approach employs the seamless interconnectivity of your HVAC equipment, BMS, and network infrastructure to generate results. It:

- Automates BMS maintenance diagnostics reports to target service where it is needed.
- Analyzes network traffic and resolves performance issues.
- Uses analytics to continuously monitor the HVAC system and equipment for faults, critical issues, maintenance needs, and opportunities for potential energy savings.

Integrated workflow transforms maintenance

We use digital technology to create a data-rich workflow that eliminates redundant efforts and makes both of our teams more efficient. We simplify data collection into one contiguous workflow for a better overall view of your system performance. And our remote-first approach results in fewer but more informed and actionable tickets.

This integrated workflow succeeds because our monitoring operators, analytics engineers, remote specialists, field specialists, and service managers become part of your overall team. We continuously monitor and collect BMS, network, and mechanical equipment data. When an event occurs, our engineer analyzes the data to determine cause and priority and sends the ticket to one of our remote specialists for resolution. If on-site service is necessary, detailed work tickets are sent to one of our field specialists or your technician, mechanic, or facility/energy manager.

Trusted partner delivers results

Count on our holistic, integrated maintenance service from day one. It's powered by advanced digital technology and delivered by experts with deep knowledge of building systems. You'll receive consistent, world-class service with one point of contact, making communications easier. With technicians nation-wide and branch offices in your region, we know your industry, area, and local regulations. Dedicated experts at our Digital Service Center continually provide actionable insights. You'll have regular access to data-driven reports for transparency and accountability. Learn more about Siemens' holistic services at usa.siemens.com/holisticservices.



We deliver results.

Our holistic service program combines knowledgeable experts, world-class delivery, and digital technology to deliver comprehensive on-site and remote integrated services. You'll benefit from:

- Thorough domain knowledge
- Local resources
- Digital service experts
- Consistent delivery
- Proven processes
- Smart building IoT platform
- Digital tools & applications

Legal Manufacturer

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Part # 153-SBT-1319

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