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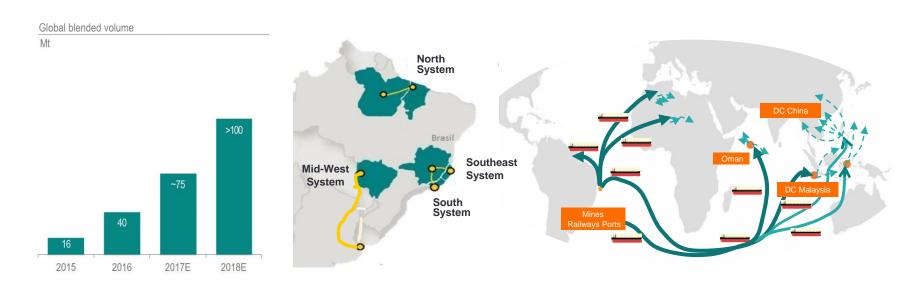


Over the last decade, major changes drove the iron ore market towards a flight to quality, urging companies to rethink their competitiveness.





Vale reacted leveraging its blending strategy through a long and complex supply chain.















Establishing an IOC – Integrated Operations Center, launched in 2017, was an important value lever to enable Vale's business strategy.

IOC – Integrated Operations Center

Synchronize and optimize Vale's Iron Ore end-to-end value chain, enabling value-based decisions and maximizing margin

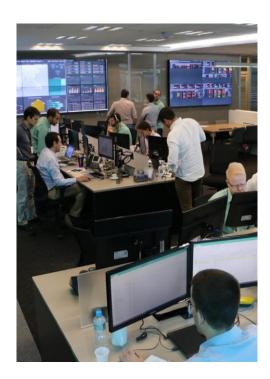
Key Value Opportunities Leverage sales price realization and optimize quality management

Further improve sales and operations planning process

Increase productivity through synchronism

Further enhance vessel fleet, distribution and client fulfillment

Improve end-to-end process / asset performance

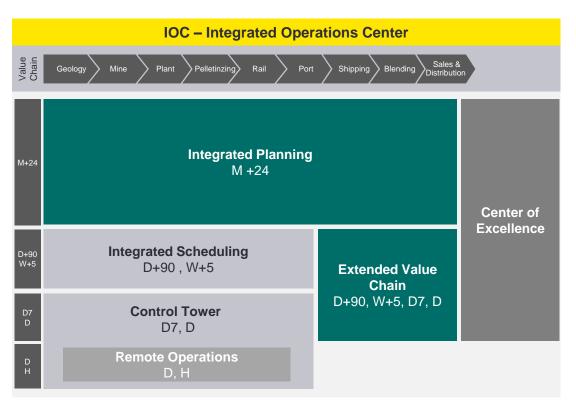




Vale's IOC components and Operating Model.



Vale's IOC components and Operating Model.



Global Integration

- Single area that integrates and optimizes planning across Vale
- Also handles scheduling for extended value chain ("sales & marketing")

Integration per System

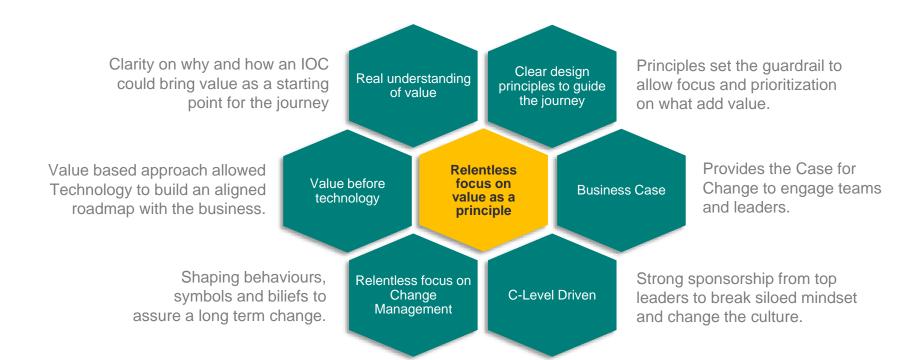
- Mine to port scheduling integrated with control room monitoring
- Organized per system
- 3 System IOC's

Center of Excellence (CoE)

- Provides support for asset and process performance improvement
- Organized across Vale per process and/or asset type



Some of the key success factors of this specific IOC journey can be summarized as described below.





Comprehensive approach towards transformation covering all business dimensions.

Collaboration

Processes

 Processes, interfaces and information flow reviewed and aligned to the proposed COI model

Governance



 Decision rights / accountability realigned to reinforce and sustain the proposed COI model

Information



 Data and Information available to provide timely and accurate analysis and value trade-offs

Tools



 Collaboration tools, systems and other technologies deployed to improve integration, effectiveness and productivity of the team

Co-location



 Different teams/functions colocated in a environment that drive integration, synergy and fast communication and decision making process

Culture and Behaviors



Technology took co-leadership role in this transformation shaping the end-state design and enabling new capabilities to Vale iron ore business











Visibility and Information



Integrated Chain Planning



Simulators and Optimizers for Decision Making



Prediction and Traceability



Market Intelligence, Marketing and Customer Relationship

Increase the assertiveness of information and democratize access to it

Reduce adherence deviations by leveraging operational discipline

Optimize the preparation of plans and support the decision-making process in the long to short term

Production chain predictability and iron ore quality traceability

SIEMENS

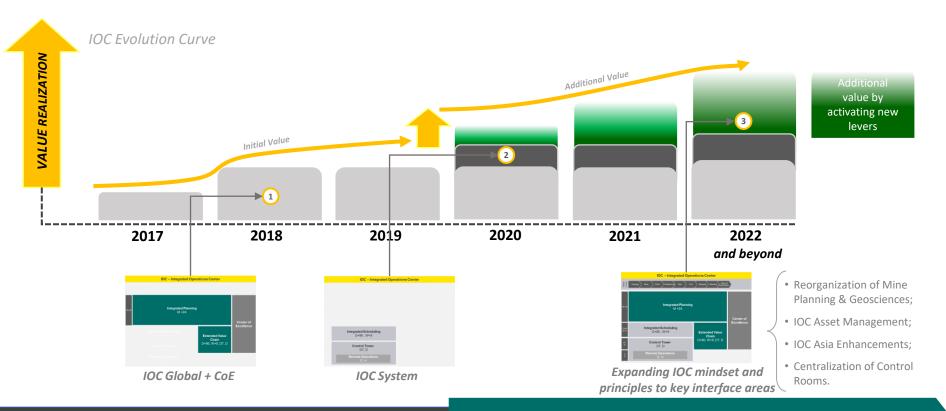
- Tactical Desk
- Event Mgmt. System

SIEMENS

ROM Quality Control



The evolution of the IOC Program enables additional value generation by expanding the model and principles to value chain interface areas



Additional value generation by expanding current IOC model mindset and principles to key interfaces áreas in the Value Chain

