AERWATCH® For Casino & Gaming

serco





AerWatch[®] offers a valuable security and surveillance solution for casinos and other entertainment establishments. Its advanced AI algorithms detect suspicious behaviours like cheating and collusion among players as well as engagement levels throughout the space. **AerWatch** can detect self-banned players as well as VIP players and alert as needed.

By monitoring foot traffic, player engagement levels, and crowd density across gaming floors, slot machine areas, and dining spaces, **AerWatch**[®] equips casinos and other establishments with valuable data to optimise space utilisation, strategically position gaming machines, and enhance customer flow. Moreover, the system aids in ensuring compliance with gaming regulations, detecting safety hazards, and offering rapid alerts for security personnel to respond promptly to threats or emergencies.

With its robust AI engine, **AerWatch**[®] continuously learns and adapts to reduce false alarms and prioritise critical events, maximising the effectiveness of security measures. By seamlessly integrating with existing surveillance systems, **AerWatch**[®] provides a comprehensive security solution tailored to the unique needs of casinos and other establishments, fostering fair gaming and ensuring a safe and enjoyable experience for patrons.

TRUSTED BY:

Auckland Airport

mirvac

AerWatch® Benefits for Casino & Gaming Facilities:

Measuring:



Accurate Customers Counting & Demographics



Waiting Time & Service Time

Customers Engagement



Facilities' Utilisation



Heatmaps Showing Dwell Time

Detecting Threats:



Unauthorised Access



Slips & Falls



Loitering



Safes & Vaults

111

Slot Machine Tampering



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